

# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2022/2023

## DESIGNED EXCLUSIVELY FOR THE STUDENTS

ALBERTUS MAGNUS COLLEGE New Haven, CT ("the Policyholder")

## **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2223CTSHIP51 Group Number: ST1026SH Effective: 8/15/2022 - 8/14/2023

## **ADMINISTERED BY:**



CTSHIP51 6.2.22

## Welcome Students...

We are pleased to provide you with this summary of the 2022 – 2023 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form CT SHIP Cert (2022). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="http://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

# **Important Contact Information & Resources**



## **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

## **Plan Administration**

Enrollment, Eligibility, & Waivers Gallagher Student 500 Victory Road Quincy, MA 02171 (877) 300-3541 www.gallagherstudent.com/Albertus

### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com Monday–Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 8:30 a.m. to 5:00 p.m. Eastern Time

#### Claims

Cigna OAP PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



## **PPO Network**



Cigna OAP www.mycigna.com



## **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <u>http://wellfleetrx.com/students/formularies/</u> for more information.

Member Pharmacy Help (877) 640-7940



**Student Health Center** 

HEALTH CLINIC CAMPUS CENTER, ROOM 203 <u>HEALTHCLINIC@ALBERTUS.EDU</u> (203) 773-8938



For further information about your plan please use the QR code below.



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# **General Information**

## **Am I Eligible**

Enrollment in a health insurance plan is required for all students at Albertus Magnus College. To ensure compliance with this policy, all full-time students are automatically enrolled in and billed for the Student Health Insurance Plan unless proof of comparable insurance coverage is documented. Documentation is provided by completing a waiver form identifying the in-force comparable coverage and submitting it by the posted deadline. If a form is not submitted by the deadline, the student will remain enrolled in the Student Health Insurance Plan for the policy year.

### Dependents

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

Dependents are eligible.

## How Do I Waive/Enroll?

## To Waive Coverage or Enroll Dependents:

- 1. Visit www.gallagherstudent.com/Albertus.
- Under 'Profile', click on LOG IN. First Time Users: You will need to complete the registration form.
- 3. Under 'Plan Summary', click on the green "ENROLL" or yellow "WAIVE" button.
- 4. Follow the instructions to complete the respective form. Click 'Submit' to complete the process.
  - a. If enrolling, you will receive a confirmation email.
- 5. If waiving the insurance, have your current health insurance ID card ready, as you will need this information in order to complete the waiver form. You will receive an email with a reference number; please note and keep this information for your records

The deadline to waive/enroll for Annual coverage is 09/08/2022.

## **Effective Dates & Costs**

| All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address. |                                |   |  |
|---|--------------------------------|---|--|
| Coverage Start Date   | Coverage End Date              | Waiver Deadline Date/<br>Dependent Enrollment<br>Deadline Date            |  |
| 08/15/2022  | 08/14/2023                     | 09/08/2022  |  |
| 01/01/2023  | 08/14/2023                     | 02/01/2023  |  |
|   | Coverage Start Date 08/15/2022 | Coverage Start Date     Coverage End Date       08/15/2022     08/14/2023 |  |

| Plan Costs for Students and their Dependents |                                     |         |  |
|--|-------------------------------------|---------|--|
|  | Annual Spring<br>(New Student Only) |         |  |
| Student*                                     | \$2,599                             | \$1,608 |  |
| Spouse*                                      | \$2,599                             | \$1,608 |  |
| Each Child*                                  | \$2,599                             | \$1,608 |  |
| 3 or more Children*                          | \$7,797                             | \$4,824 |  |

\*The above plan costs include an administrative service fee. The plan costs for Dependents are in addition to the plan costs for student.

## **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

| BENEFIT  | IN-NETWORK PROVIDER   | OUT-OF-NETWORK PROVIDER  |  |
|--|---|--|--|
| Policy Year Deductible<br>Individual   | \$250   | \$500  |  |
| to satisfy the In-Network Deduc  | ed Medical Expenses that is applied to the C<br>tible. Cost sharing You incur for Covered Me<br>applied to satisfy the Out-of-Network Provid                      |  |  |
| Out-of-Pocket Maximum<br>Individual<br>Family<br>*Combined In-network and<br>Out-of-Network  | \$6,350<br>\$12,700   |  |  |
| Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket<br>Maximum will be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for<br>Covered Medical expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will be applied to satisfy<br>the Out-of-Network Provider Out-of-Pocket Maximum.<br>*The combined amount will never exceed the federal maximum. |   |  |  |
| Coinsurance  | 80% of the Negotiated Charge(NC) for<br>Covered Medical Expenses  | 50% of the Usual and Customary Charge<br>(U&C) for Covered Medical Expenses  |  |
| Preventive Services  | 100% of the Negotiated Charge(NC) for<br>Covered Medical Expenses<br>Deductible Waived  | 50% of the Usual and Customary Charge<br>(U&C) for Covered Medical Expenses<br>Subject to Deductible and any Copayment |  |
| Physician Office Visits<br>including specialist and<br>consultant visits<br>*Check below for additional<br>copayments if applicable  | \$40 Copayment per visit then the plan<br>pays 100% of the Negotiated Charge for<br>Covered Medical Expenses<br>Deductible waived                                 | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses                                     |  |
| Emergency Services   | \$175 Copayment per visit then the plan<br>pays 100% of the Negotiated Charge<br>after Deductible for Covered Medical<br>Expenses<br>Copayment waived if admitted | Paid the same as In-Network Provider<br>subject to Usual and Customary Charge.   |  |
| Urgent Care  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses   | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses                                     |  |

## **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

| BENEFITS FOR COVERED<br>INJURY/SICKNESS   | IN-NETWORK  | OUT-OF-NETWORK   |  |
|---|---|--|--|
| INPATIENT SERVICES  |   |  |  |
| Hospital Care Includes Hospital room &<br>board expenses and miscellaneous<br>services and supplies.<br>Subject to Semi-Private room rate unless<br>intensive care unit is required.<br>Room and Board includes intensive care. | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |  |
| Pre-Certification Required  |   |  |  |
| Preadmission Testing  | Cost sharing based on facility of service                                     |  |  |
| Physician's Visits while Confined<br>Limited to 1 visit per day of Confinement<br>per provider  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |  |
| Skilled Nursing Facility Benefit<br>Pre-Certification Required  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |  |
| Skilled Nursing Facility Benefit Maximum<br>days per Policy Year  | 90  | 90   |  |
| Inpatient Rehabilitation Facility Expense<br>Benefit<br>Pre-Certification Required  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |  |
| Inpatient Rehabilitation Facility Expense<br>Benefit<br>Maximum days per Policy Year  | 90  | 90   |  |
| Registered Nurse Services for private duty nursing while Confined   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |  |
| Physical Therapy while Confined (inpatient)   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |  |

| MENTAL HEALTH DISORDER AND SUBSTANCE USE DISORDER BENEFITS  |   |  |
|---|---|--|
| In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing requirements, day   |   |  |
| or visit limits, and any Pre-certification requirements that apply to a Mental Health Disorder and Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness.  |   |  |
|   |   |  |
| Inpatient Mental Health Disorder and<br>Substance Use Disorder Benefit  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses   | 50% of Usual and Customary Charge after  |
| Pre-Certification Required  | Deductible for Covered Medical Expenses   | Deductible for Covered Medical Expenses  |
| Outpatient Mental Health Disorder and   |   |  |
| Substance Use Disorder Benefit  |   |  |
| Substance Ose Disorder Benefit  |   |  |
| Pre-Certification Required except for   |   |  |
| office visits   |   |  |
|   |   |  |
| Physician's Office Visits including, but not  | \$40 Copayment per visit then the plan  | 80% of Usual and Customary Charge after  |
| limited to, Physician visits; individual and  | pays 100% of the Negotiated Charge for  | Deductible for Covered Medical Expenses  |
| group therapy; medication management  | Covered Medical Expenses  |  |
|   | Deductible Waived   |  |
|   |   |  |
| All Other Outpetient Comices including  | 200/ of the Negatistad Change for Course  | 200% of Llough and Customers Charges of  |
| All Other Outpatient Services including,<br>but not limited to, Intensive Outpatient  | 80% of the Negotiated Charge for Covered<br>Medical Expenses  | 80% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses   |
| Programs (IOP); partial hospitalization;  |   | Deductible for covered medical expenses  |
| Electronic Convulsive Therapy (ECT);  | Deductible Waived   |  |
| Repetitive Transcranial Magnetic  |   |  |
| Stimulation (rTMS); Psychiatric and Neuro   |   |  |
| Psychiatric testing   |   |  |
|   |   |  |
|   |   |  |
| Surgical Exponence  | PROFESSIONAL AND OUTPATIENT SERVICES  |  |
| Surgical Expenses   | PROFESSIONAL AND OUTPATIENT SERVICES  |  |
| Inpatient Surgery includes:   | PROFESSIONAL AND OUTPATIENT SERVICES  |  |
|   | PROFESSIONAL AND OUTPATIENT SERVICES  |  |
| Inpatient Surgery includes:   | PROFESSIONAL AND OUTPATIENT SERVICES  | 50% of Usual and Customary Charge after  |
| Inpatient Surgery includes:<br>Pre-Certification Required   |   | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses   |
| Inpatient Surgery includes:<br>Pre-Certification Required   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses   | Deductible for Covered Medical Expenses  |
| Inpatient Surgery includes:<br>Pre-Certification Required   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after   | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after   |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses   | Deductible for Covered Medical Expenses  |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses  |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after  | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after   |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses  |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist<br>Assistant Surgeon   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses                                       | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses  |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after  | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after   |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist<br>Assistant Surgeon<br>Outpatient Surgery includes:   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist<br>Assistant Surgeon<br>Outpatient Surgery includes:<br>Pre-Certification Required   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist<br>Assistant Surgeon<br>Outpatient Surgery includes:<br>Pre-Certification Required<br>For Surgeon Services, Assistant<br>Surgeon, and Anesthetist charges. This<br>also includes outpatient  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist<br>Assistant Surgeon<br>Outpatient Surgery includes:<br>Pre-Certification Required<br>For Surgeon Services, Assistant<br>Surgeon, and Anesthetist charges. This<br>also includes outpatient<br>miscellaneous– expenses for services &  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist<br>Assistant Surgeon<br>Outpatient Surgery includes:<br>Pre-Certification Required<br>For Surgeon Services, Assistant<br>Surgeon, and Anesthetist charges. This<br>also includes outpatient<br>miscellaneous– expenses for services &<br>supplies, such as cost of operating   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist<br>Assistant Surgeon<br>Outpatient Surgery includes:<br>Pre-Certification Required<br>For Surgeon Services, Assistant<br>Surgeon, and Anesthetist charges. This<br>also includes outpatient<br>miscellaneous– expenses for services &<br>supplies, such as cost of operating<br>room, therapeutic services, oxygen,                                    | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist<br>Assistant Surgeon<br>Outpatient Surgery includes:<br>Pre-Certification Required<br>For Surgeon Services, Assistant<br>Surgeon, and Anesthetist charges. This<br>also includes outpatient<br>miscellaneous– expenses for services &<br>supplies, such as cost of operating<br>room, therapeutic services, oxygen,<br>oxygen tent, and blood & plasma | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after |
| Inpatient Surgery includes:<br>Pre-Certification Required<br>Surgeon Services<br>Anesthetist<br>Assistant Surgeon<br>Outpatient Surgery includes:<br>Pre-Certification Required<br>For Surgeon Services, Assistant<br>Surgeon, and Anesthetist charges. This<br>also includes outpatient<br>miscellaneous– expenses for services &<br>supplies, such as cost of operating<br>room, therapeutic services, oxygen,                                    | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses<br>80% of the Negotiated Charge after | Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses<br>50% of Usual and Customary Charge after |

| Organ Transplant Surgery                          | 80% of the Negotiated Charge after       | 50% of Usual and Customary Charge after |
|---|--|---|
| travel and lodging expenses limited to:           | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses |
|   |  |   |
| Lodging 10 nights                                 |  |   |
| up to the average standard room rate              |  |   |
| (assumes double occupancy).                       |  |   |
| Meals- 2 meals per person a day up to             |  |   |
| a 10 day maximum while at the                     |  |   |
| transplant facility.                              |  |   |
| Pre-Certification Required                        |  |   |
| Reconstructive Surgery                            | 80% of the Negotiated Charge after       | 50% of Usual and Customary Charge after |
|   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses |
| Pre-Certification Required                        |  |   |
| Other Professional Services                       |  |   |
| Gender Transition Benefit                         | 80% of the Negotiated Charge after       | 50% of Usual and Customary Charge after |
|   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses |
| Pre-Certification Required                        |  |   |
| Home Health Care Expenses                         | 80% of the Negotiated Charge for Covered | 80% of Usual and Customary Charge for   |
| Pre-Certification Required                        | Medical Expenses                         | Covered Medical Expenses                |
|   |  |   |
| This benefit is not subject to the plan           |  |   |
| Deductible.                                       |  |   |
| Hospice Care Coverage                             | 80% of the Negotiated Charge after       | 50% of Usual and Customary Charge after |
|   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses |
| Maximum Hospice Care days per Policy              | 60                                       | 60                                      |
| Year  |  |   |
| Maximum Social Services visits per<br>lifetime    | 6 visits                                 | 6 visits                                |
| Maximum Bereavement visits per lifetime           | 2 visits                                 | 2 visits                                |
| Office Misthe                                     |  |   |
| Office Visits Physician's Office Visits including | \$40 Copayment per visit then the plan   | 50% of Usual and Customary Charge after |
| Specialists/Consultants                           | pays 100% of the Negotiated Charge for   | Deductible for Covered Medical Expenses |
|   | Covered Medical Expenses                 |   |
|   |  |   |
|   | Deductible waived                        |   |
| Telemedicine or Telehealth Services               | \$40 Copayment per visit then the plan   | 50% of Usual and Customary Charge after |
|   | pays 100% of the Negotiated Charge for   | Deductible for Covered Medical Expenses |
|   | Covered Medical Expenses                 |   |
|   | Deductible waived                        |   |
| Allergy Testing and allergy                       | 80% of the Negotiated Charge after       | 50% of Usual and Customary Charge after |
| Injections/Treatment                              | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses |
| performed at a physician's, or specialist         |  |   |
| office  |  |   |

| Chiropractic Care Benefit   | \$40 Copayment per visit then the plan   | 50% of Usual and Customary Charge after  |
|---|--|--|
| Pre-Certification Required  | pays 100% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |
|   | Pre-Certification Required after the 5 <sup>th</sup> visit   |  |
| Chiropractic Care Benefit Maximum visits per Policy Year  | Unlimited  | Unlimited  |
| Tuberculosis screening, Titers,<br>QuantiFERON B tests including shots<br>(other than covered under preventive<br>services) | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses  | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |
| Emergency Services, Ambulance And Non-  | Emergency Services   |  |
| Emergency Services in an emergency<br>department for Emergency Medical<br>Conditions.                                       | \$175 Copayment per visit then the plan<br>pays 100% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses | Paid the same as In-Network Provider subject to Usual and Customary Charge.        |
| Urgent Care Centers for non-life-   | Copayment waived if admitted<br>80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |
| threatening conditions  | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |
| Emergency Ambulance Service ground  | 80% of the Negotiated Charge after   | Paid the same as In-Network Provider   |
| and/or air, water transportation  | Deductible for Covered Medical Expenses  | subject to Usual and Customary Charge.   |
| Non-Emergency Ambulance Service   | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |
| ground and/or air, water transportation   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |
| Diagnostic Laboratory, Testing and Imagin   | g Services   |  |
| Diagnostic Imaging Services   | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |
| Pre-Certification Required  | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |
| CT Scan, MRI and/or PET Scans   | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |
| Pre-Certification Required  | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |
| Laboratory Procedures (Outpatient)  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses  | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |
| Chemotherapy and Radiation Therapy  | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |
| Pre-Certification Required  | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |
| Infusion Therapy  | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |
| Pre-Certification Required  | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |
| Rehabilitation and Habilitation Therapies   |  |  |
| Cardiac Rehabilitation  | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |
|   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |

| Pulmonary Rehabilitation                             | 80% of the Negotiated Charge after  | 50% of Lloyal and Customary Charge offer   |
|--|---|--|
|  | Deductible for Covered Medical Expenses                                       | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |
|  |   |  |
| Rehabilitation Therapy including, Physical           | \$30 Copayment per visit then the plan  | 50% of Usual and Customary Charge after  |
| Therapy, and Occupational Therapy and                | pays 100% of the Negotiated Charge after                                      | Deductible for Covered Medical Expenses  |
| Speech Therapy                                       | Deductible for Covered Medical Expenses                                       |  |
| Pre-Certification Required                           | Pre-Certification Required after the 5 <sup>th</sup>                          |  |
|  | visit for Physical and/or Occupational  |  |
|  | Therapy.  |  |
| Habilitation Services                                | \$30 Copayment per visit then the plan  | 50% of Usual and Customary Charge after  |
| including, Physical Therapy, and                     | pays 100% of the Negotiated Charge after                                      | Deductible for Covered Medical Expenses  |
| Occupational Therapy and Speech                      | Deductible for Covered Medical Expenses                                       |  |
| Therapy<br>Pre-Certification Required                | Pre-Certification Required after the 5 <sup>th</sup>                          |  |
|  | visit for Physical and/or Occupational  |  |
|  | Therapy.  |  |
|  | OTHER SERVICES AND SUPPLIES   |  |
| Covered Clinical Trials                              | Same as any other Covered Sickness  |  |
| Diabetic services and supplies (including            | 80% of the Negotiated Charge after  | 50% of Usual and Customary Charge after  |
| equipment and training)                              | Deductible for Covered Medical Expenses                                       | Deductible for Covered Medical Expenses  |
| Refer to the Prescription Drug provision             |   |  |
| for diabetic supplies covered under the              |   |  |
| Prescription Drug benefit.                           |   |  |
| Dialysis Treatment                                   | 80% of the Negotiated Charge after  | 50% of Usual and Customary Charge after  |
|  | Deductible for Covered Medical Expenses                                       | Deductible for Covered Medical Expenses  |
| Durable Medical Equipment                            | 80% of the Negotiated Charge after  | 50% of Usual and Customary Charge after  |
|  | Deductible for Covered Medical Expenses                                       | Deductible for Covered Medical Expenses  |
| Enteral Formulas and Nutritional                     | 80% of the Negotiated Charge after  | 50% of Usual and Customary Charge after  |
| Supplements  | Deductible for Covered Medical Expenses                                       | Deductible for Covered Medical Expenses  |
| (Treatment of Inherited Metabolic                    |   |  |
| Diseases and Medically Necessary                     |   |  |
| Specialized Formulas)                                |   |  |
| See the Prescription Drug section of this            |   |  |
| Schedule when purchased at a pharmacy.               |   |  |
| Hearing Aids   | Paid the same as Durable Medical Equipment                                    | nt   |
| Limited to 1 pair of hearing aids per 24             |   |  |
| month period   |   | 1  |
| Infertility Treatment                                | 80% of the Negotiated Charge after  | 50% of Usual and Customary Charge after  |
| Des Castification Dans in 1                          | Deductible for Covered Medical Expenses                                       | Deductible for Covered Medical Expenses  |
| Pre-Certification Required                           | Come as any other Course 1011   |  |
| Maternity Benefit<br>Prosthetic and Orthotic Devices | Same as any other Covered Sickness  | 50% of Usual and Customary Charge after  |
|  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |
| Pre-Certification Required                           |   |  |

| Student Health Center/Infirmary Expense<br>Benefit   | \$10 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived |  |
|--|--|--|
| Sports Accident Expense Benefit - incurred<br>as the result of the play or practice of club<br>sports  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses  | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |
| Non-emergency Care While Traveling<br>Outside of the United States   | 50% of Actual Charge after Deductible for C<br>Subject to \$10,000 maximum per Policy Yea                                      | -  |
| Medical Evacuation Expense<br>(International Students, and Domestic<br>Students and their Dependents)  | 100% of Actual Charge for Covered Medical<br>Deductible Waived   | Expenses   |
| Repatriation Expense<br>(International Students, and Domestic<br>Students and their Dependents)  | 100% of Actual Charge for Covered Medical<br>Deductible Waived   | Expenses   |
| Pediatric and Adult Dental and Vision Care   |  |  |
| Pediatric Dental Care Benefit (to the end<br>of the month in which the Insured Person<br>turns age 26)   | See the Pediatric Dental Care Benefit descri information.  | ption in the Certificate for further   |
| Preventive Dental Care<br>Limited to 2 dental exams every 12<br>months   | 100% of Usual and Customary Charge for Covered Medical Expenses  |  |
| The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:                     |  |  |
| Emergency Dental   | 50% of Usual and Customary Charge for Cov  | vered Medical Expenses   |
| Routine Dental Care  | 50% of Usual and Customary Charge for Covered Medical Expenses   |  |
| Endodontic Services  | 50% of Usual and Customary Charge for Covered Medical Expenses   |  |
| Prosthodontic Services   | 50% of Usual and Customary Charge for Covered Medical Expenses   |  |
| Periodontic Services   | 50% of Usual and Customary Charge for Covered Medical Expenses   |  |
| Medically Necessary Orthodontic<br>Care  | 50% of Usual and Customary Charge for Cov  | vered Medical Expenses   |
| Claim forms must be submitted to us as<br>soon as reasonably possible. Refer to<br>Proof of Loss provision contained in the<br>General Provisions. |  |  |

| Prescription Drugs Retail Pharmacy  |   |  |
|---|---|--|
|   | PRESCRIPTION DRUGS  |  |
|   |   |  |
| (TMJ) Disorders   | Deductible for Covered Medical Expenses                                       | Deductible for Covered Medical Expenses  |
| Treatment for Temporomandibular Joint   | 80% of the Negotiated Charge after  | 50% of Usual and Customary Charge after  |
|   |   | Expenses   |
| Insured Persons over age 18   | Deductible for Covered Medical Expenses                                       | after Deductible for Covered Medical   |
| Sickness Dental Expense Benefit for   | 100% of the Negotiated Charge after   | 100% of Usual and Customary Charge   |
| Accidental Injury Dental Treatment for<br>Insured Person's over age 18                  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |
| Miscellaneous Dental Services   | 200% of the Negetisted Change of the  |  |
|   |   |  |
| benefit.  |   |  |
| Subject to the limits described in the  |   |  |
| diabetic retinopathy.   |   |  |
| Annual retina exam for an existing condition of the eye, such as glaucoma or            | Deductible for Covered Medical Expenses                                       | Deductible for Covered Medical Expenses  |
| Adult Vision Care   | 80% of the Negotiated Charge after  | 50% of Usual and Customary Charge after  |
|   |   |  |
| Proof of Loss provision contained in the<br>General Provisions                          |   |  |
| soon as reasonably possible. Refer to   |   |  |
| Claim forms must be submitted to us as  |   |  |
| Routine Eye Exam once every 12 months   |   |  |
| Adult Vision Care<br>(age 26 and older)   | 80% of Usual and Customary Charge after D                                     | eductible for Covered Medical Expenses   |
|   |   |  |
| Refer to Proof of Loss provision contained in the General Provisions.                   |   |  |
| soon as reasonably possible.  |   |  |
| Claim forms must be submitted to us as  |   |  |
| per Policy Year   |   |  |
| and 1 pair of prescribed lenses and frames<br>or contact lenses (in lieu of eyeglasses) |   |  |
| Limited to 1 visit(s) per Policy Year   |   |  |
| turns age 26)   |   |  |
| of the month in which the Insured Person  |   |  |

## **Prescription Drugs Retail Pharmacy**

No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy.

Your benefit is limited to a 30 day supply. Coverage for more than a 30 day supply only applies if the smallest package size exceeds a 30 day supply. See "Retail Pharmacy Supply Limits" section for more information.

| <ul> <li>TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy</li> <li>Out-of-Network Provider benefits are provided on a reimbursement basis.</li> <li>Claim forms must be submitted to us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.</li> <li>See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.</li> </ul> | \$5 Copayment then the plan pays 100% of<br>the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived  | 50% of Actual charge after Deductible for<br>Covered Medical Expenses |
|--|---|---|
| More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy  | \$10 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived | 50% of Actual charge after Deductible for<br>Covered Medical Expenses |
| More than a 60 day supply filled at a<br>Retail pharmacy   | \$15 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived | 50% of Actual charge after Deductible for<br>Covered Medical Expenses |
| TIER 2<br>(Including Enteral Formulas)<br>For each fill up to a 30 day supply filled at<br>a Retail pharmacy<br>Out-of-Network Provider benefits are<br>provided on a reimbursement basis.<br>Claim forms must be submitted to us as<br>soon as reasonably possible. Refer to<br>Proof of Loss provision contained in the<br>General Provisions.<br>See the Enteral Formula and Nutritional<br>Supplements section of this Schedule for<br>supplements not purchased at a<br>pharmacy.         | \$40 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived | 50% of Actual charge after Deductible for<br>Covered Medical Expenses |
| More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy  | \$80 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived | 50% of Actual charge after Deductible for<br>Covered Medical Expenses |

| More than a 60 day supply filled at a<br>Retail pharmacy<br>TIER 3<br>(Including Enteral Formulas)<br>For each fill up to a 30 day supply filled at<br>a Retail Pharmacy<br>Out-of-Network Provider benefits are<br>provided on a reimbursement basis.<br>Claim forms must be submitted to us as<br>soon as reasonably possible. Refer to | \$120 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived<br>\$40 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived | 50% of Actual charge after Deductible for<br>Covered Medical Expenses<br>50% of Actual charge after Deductible for<br>Covered Medical Expenses |
|---|---|--|
| Proof of Loss provision contained in the<br>General Provisions.<br>See the Enteral Formula and Nutritional<br>Supplements section of this Schedule for<br>supplements not purchased at a<br>pharmacy.   |   |  |
| More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy   | \$80 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived   | 50% of Actual charge after Deductible for<br>Covered Medical Expenses  |
| More than a 60 day supply filled at a<br>Retail pharmacy  | \$120 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived  | 50% of Actual charge after Deductible for<br>Covered Medical Expenses  |
| Specialty Prescription Drugs  | 1   | l  |
| For each fill up to a 30 day supply<br>Out-of-Network Provider benefits are<br>provided on a reimbursement basis.<br>Claim forms must be submitted to us as<br>soon as reasonably possible. Refer to<br>Proof of Loss provision contained in the<br>General Provisions.   | \$40 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived   | 50% of Actual charge after Deductible for<br>Covered Medical Expenses  |
| More than a 30 day supply but less than a 61 day supply   | \$80 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses<br>Deductible Waived   | 50% of Actual charge after Deductible for<br>Covered Medical Expenses  |

| More than a 60 day supply  | \$120 Copayment then the plan pays 100%<br>of the Negotiated Charge for Covered<br>Medical Expenses   | 50% of Actual charge after Deductible for<br>Covered Medical Expenses   |
|--|---|---|
|  | Deductible Waived   |   |
| Zero Cost Medications  |   |   |
| Out-of-Network Provider benefits are<br>provided on a reimbursement basis.<br>Claim forms must be submitted to Us as<br>soon as reasonably possible. Refer to<br>Proof of Loss provision contained in the<br>General Provisions. | 100% of the Negotiated Charge for<br>Covered Medical Expenses<br>Deductible Waived  | 100% of Actual charge for Covered<br>Medical Expenses<br>Deductible Waived  |
| Orally administered anti-cancer prescripti   | on drugs (including specialty drugs)  |   |
| Benefit Diabetic Supplies (for Prescription supplie  | Greater of:<br>Chemotherapy Benefit; or<br>Infusion Therapy Benefit   |   |
| Benefit  | <ul> <li>Paid the same as any other Retail Pharmacy Prescription Drug Fill except that the<br/>Insured Person's out-of-pocket costs shall not exceed the amounts below and the<br/>deductible is waived: <ul> <li>Covered insulin drugs will not exceed \$25 per each 30-day supply;</li> <li>Covered non-insulin drugs will not exceed \$25 per each 30-day supply; and</li> <li>Covered diabetes devices or diabetic ketoacidosis devices will not cumulatively<br/>exceed \$100 per 30-day supply regardless of the number of devices dispensed<br/>in a 30-day period, so long as the devices can be prescribed and dispensed in a<br/>30-day supply.</li> </ul> </li> <li>The out-of-pocket caps described above only apply when: <ul> <li>Prescribed to the Insured by a prescribing practitioner; or<br/>Prescribed and dispensed by a pharmacist once during a policy year</li> </ul> </li> </ul> |   |
|  | Mandated Benefits   | indelst once during a policy year   |
| Accidental Ingestion/Consumption<br>of Controlled Drugs Benefit<br>Up to 30 days of Hospital Confinement<br>per Policy Year  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses   | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses                                  |
| Autism Spectrum Disorders Benefit<br>Bone Marrow Testing Benefit   | Same as any other Covered SicknessBased on site of service not to exceed 20%of Actual charge for Covered MedicalExpensesDeductible Waived   | Based on site of service not to exceed 20%<br>of Actual charge for Covered Medical<br>Expenses<br>Deductible Waived |
| Colorectal Cancer Screening  | Same as any other Preventive Service  |   |
| Craniofacial Disorders Benefit   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses   | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses                                  |
| Early Intervention Services Benefit For<br>children age 3 and under.<br>This benefit is not subject to the plan<br>Deductible  | 100% of the Negotiated Charge for<br>Covered Medical Expenses   | 100% of Usual and Customary Charge for<br>Covered Medical Expenses  |

| Principal Sum \$10,000  |  |  |  |
|---|--|--|--|
| Treatment of Lyme Disease   | Same as any other Covered Sickness subject to the limits described in the benefit Accidental Death and Dismemberment |  |  |
| Treatment of Luma Disease   | Come as any other Covered Siderasa subject   |  |  |
| Leukemia; Prosthetic Devices Benefit  | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |  |
| Surgical Removal of Tumors; Treatment of                                    | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |  |
|   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |  |
| Prostate Cancer Screening and Treatment                                     | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |  |
| Pain Management Benefit   | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses  | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |  |
| Ostomy Surgery Benefit  | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses  | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |  |
| Pre-Certification is not required   |  |  |  |
| cancer.   |  |  |  |
| Neuropsychological Testing Benefit for<br>dependent children diagnosed with | 80% of the Negotiated Charge after<br>Deductible for Covered Medical Expenses  | 50% of Usual and Customary Charge after<br>Deductible for Covered Medical Expenses |  |
| Benefit   | 80% of the Negotiated Charge ofter   | E0% of Haust and Customery Charge after  |  |
| Surgery, or Lymph Node Dissection   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |  |
| Mastectomy, Reconstructive Breast   | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |  |
| Mammography and Breast Ultrasound<br>Benefit                                | Same as any other Preventive Service   |  |  |
| Lead Screening  | Same as any other Preventive Service   |  |  |
| Benefit   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |  |
| Isolation Care and Emergency Services                                       | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |  |
| Benefit   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |  |
| Hypodermic Needles or Syringes Expense                                      | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |  |
|   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |  |
| Hospital Dental Services Benefit  | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |  |
| chemotherapy or radiation therapy   |  |  |  |
| suffering hair loss as a result of  |  |  |  |
| by an oncologist for an Insured Person                                      |  |  |  |
| Up to one wig per year when prescribed                                      | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |  |
| Hair Prosthesis Expense Benefit   | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |  |
|   | Deductible for Covered Medical Expenses  | Deductible for Covered Medical Expenses  |  |
| Epidermolysis Bullosa Treatment Benefit                                     | 80% of the Negotiated Charge after   | 50% of Usual and Customary Charge after  |  |

## Principal Sum

\$10,000

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

## **EXCLUSIONS AND LIMITATIONS**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

#### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the sickness or injury involved. This applies even if they are prescribed, recommended or approved by the Student Health Center or by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits or as part of the Student Health Center benefits provided by this plan.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by national government or any of its agencies, except when a charge is made which You are required to pay or by a Veteran's Administration.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile nofault plan, public assistance program or government plan, except Medicaid, subject to applicable law.
- Expenses incurred after:
- The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
- The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- Participation in a riot, civil disorder or a felony, except when Injury occurs when the Insured Person has an elevated blood alcohol content or when under the influence of intoxicating liquor or any drug or both. Participation means to voluntarily take a part or share with others assembled together in some activity. Riot means a violent public disturbance of the peace by a number of persons assembled together.
- Custodial Care service and supplies except when provided in connection with Extended Day Treatment Programs.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials or covered under clinical trials (routine patient costs). See the Other Benefits section for more information.

- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

#### **Activities Related:**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any
  professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any
  Intercollegiate sports for which benefits are paid under another Sports Accident policy issued to the Policyholder;
  or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of
  Intercollegiate Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles) or other hazardous sport or hobby.

#### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any
  screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically
  covered under the Certificate.
- Treatment for obesity. Surgery for removal of excess skin or fat.

#### **Family Planning:**

- Infertility Treatment (male or female)-this includes but is not limited to (except as otherwise specifically covered under this Certificate):
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Hysteroscopy;
  - Laparoscopy;

- Laparotomy;
- Ovulation predictor kits;
- Reversal of tubal ligations;
- Reversal of vasectomies;
- Costs for and relating to surrogate motherhood (maternity services are Covered for Members acting as surrogate mothers);
- Cloning; or
- Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
- Elective abortions.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### Hearing

• Charges for hearing exams, hearing screening, and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-thecounter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;

- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Fertility drugs;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# **VISION DISCOUNT PROGRAM**

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# **EMERGENCY MEDICAL AND TRAVEL ASSISTANCE**

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

## **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- Secondary point of contact
- Date of birth

# **24 Hour Nurseline**

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card.

(800) 634-7629



## 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.