

Letter & ID Card

Important Information - Please Read Carefully

Thank you for participating in the Student Health Insurance Plan (SHIP) administered by Wellfleet Group, LLC.

Attached you will find your health insurance ID card. Please keep this card with you and always present it whenever you seek medical treatment in order to assure proper coverage for services. This card can be used for the entire term of your enrollment in the health plan. All claims should be forwarded to the address specified on your ID Card.

To learn about your Student Health Insurance Plan please visit www.wellfleetstudent.com, and select your school. We recommend you visit this site periodically to stay up to date on your plan. Your school page will provide you with important information such as:

- * Carrier Privacy Notices, Disclosures and Important Alerts
- * Plan documents such as Benefits at a Glance and Certificates of Coverage
- * Access to your electronic ID Card, claims information and Explanation of Benefits documents
- * Links to a directory of Network Providers contracted to provide discounted rates for health care services
- * Links to additional services such as pharmacy benefits and formularies, behavioral health counselors, nurse hotlines, and emergency travel assistance services (if included in your plan)
- * Plus value added services such as discount dental and vision programs available to you as a Wellfleet member

We encourage you to create/access your account using the My Account link on the school page and verify/update your personal information by selecting the Student Options tab once you have signed in to the system.

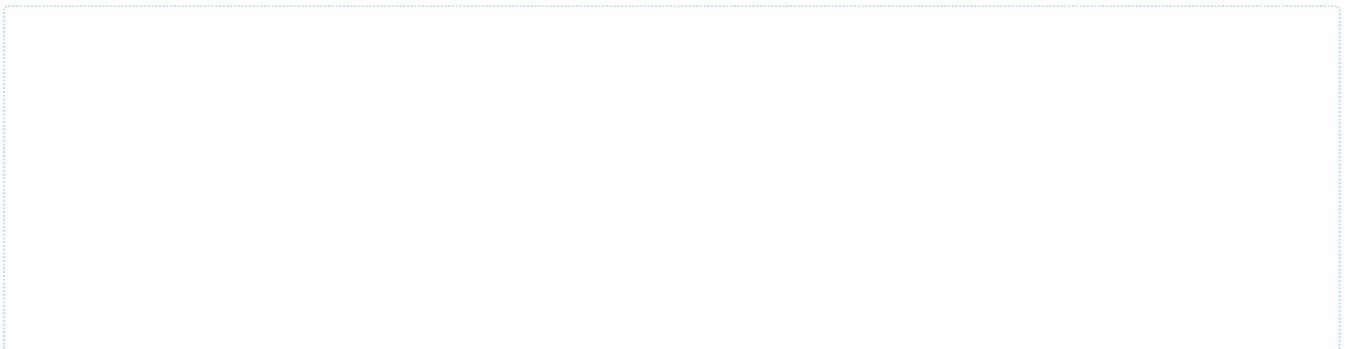
Please review the plan documents to understand the benefits and exclusions of your plan. You can reach us by using the Contact Us link on our website, by email at customerservice@wellfleetinsurance.com, or by phone at (877) 657-5030 with any questions you may have about your plan, its benefits, exclusions and claims.

Thank you for your participation and welcome to Wellfleet.

First Health is the Provider Network supporting your Student Health Insurance Plan.

Wellfleet Group, LLC is the Plan Administrator.

This plan is fully insured by Wellfleet Insurance Company.



Contact Information:

Eligibility/Claims: (877) 657-5030 For care coordination, we recommend you
***Travel Assistance Services Only:** seek care from your student health center, if
Inside US/Canada: (877) 305-1966 available.
International Call: (715) 295-9311

AWAY FROM HOME CARE

Wellfleet Nurseline 24/7: (800) 634-7629

Pre-certification required-call Wellfleet: (877) 657-5030

Pre-certification does not guarantee coverage or payment

CareConnect Behavioral Health Hotline: (888) 857-5462

Forward All Claims & Medical Documents to:

Cigna PPO
PO Box 188061
Chattanooga, TN 37422-8061
EDI Payer ID: 62308
Cigna Providers: cigna.com
or wellfleetstudent.com

Correspondence/Non PPO:
Wellfleet Group, LLC
PO Box 15369
Springfield, MA 01115-5369
EDI Payer ID: 87843
wellfleetstudent.com

Fully Insured by Wellfleet Insurance Company

Possession of card does not guarantee coverage



MEMBER

INSURED: MACY SPINKS **EFFECTIVE DATE: 08/01/2022**
ID: 001815555 00
ST1525SH - ST. ANSELM COLLEGE ***S***

BENEFITS

Office Visits: Primary Care: 25% Coins; Specialist: 25% Coins
ER: 25% Coins Urgent Care: 25% Coins
DED - \$0
OOP - INN/OON - \$6,850
Wellfleet Rx/ESI- Rx Copays: Tier1 \$20, Tier 2 \$30, Tier 3 \$60
RxGroup: WFLEET1 Pharmacist Rx Help Desk: (800) 922-1557
RX BIN: 003858 PCN: A4 Member Pharmacy Help Desk: (877) 640-7940

Eligibility/Claims: (877) 657-5030 **No Referral Required**

See Reverse Side For Important Information