







# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2022/2023

## **DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:**

DAVENPORT UNIVERSITY – ATHLETES

Grand Rapids, MI ("the Policyholder")

## **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN ("the Company")

Policy Number: WI2223MISHIP118

Group Number: ST1492SH Effective: 8/1/2022 - 7/31/2023

## **ADMINISTERED BY:**

Wellfleet Group, LLC



## Welcome Students...

We are pleased to provide you with this summary of the 2022 – 2023 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form MI SHIP Cert (2022). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

# **Important Contact Information & Resources**



## **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

## **Plan Administration**

Enrollment, Eligibility, & Waivers Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com

Monday-Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time

Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

#### **Claims**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369



## **PPO Network**



Cofinity www.cofinity.net



# **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

Member Pharmacy Help (877) 640-7940

# **Servicing Agent**

Gallagher Student Health 500 Victory Road Quincy, MA 02171 (888) 272-4951

www.gallagherstudent.com/Davenport



For further information about your plan please use the QR code below.



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# **General Information**

# **Am I Eligible**

#### **Domestic Students**

All Domestic student athletes enrolled at Davenport University are required to have health insurance and are automatically enrolled unless proof of comparable coverage is furnished.

## **Dependents**

Dependents are not eligible.

# How Do I Waive/Enroll?

#### To Waive:

- 1. Go to:
  - www.gallagherstudent.com/davenport
- 2. Under 'Profile', enter your school email address and click on LOG IN. First Time Users: You will need to complete the registration form by clicking SIGN UP.
- 3. Under 'Plan Summary', click on the green "ENROLL" or yellow "WAIVE" button.
- 4. Follow the instructions to complete the respective form. Click 'Submit' to complete the process.
  - a. If enrolling, you will receive an email regarding your enrollment request.
     Once the School has approved your enrollment, you will receive a confirmation email.
  - b. If waiving, have your current health insurance ID card ready, as you will need this information in order to complete the waiver form. You will receive an email with a reference number; please note and keep this information for your records.

The deadline to waive coverage for Annual coverage is 09/23/2022.

## **Effective Dates & Costs**

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Enrollment/Waiver Deadline
Annual	8/1/2022	7/31/2023	09/23/2022
Fall	8/1/2022	12/31/2022	09/23/2022
Winter (New Students Only)	1/1/2022	7/31/2023	02/03/2023

	Plan	Costs for Students	
	Annual	Fall	Winter Semester (New Students Only)
Student	\$1,877	\$795	\$1,082

<sup>\*</sup>The above plan costs include an administrative service fee.

## **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual Combined In-network and Out-of-Network	\$	100
Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will be applied to satisfy the Out-of-Network Provider Deductible.		
Out-of-Pocket Maximum Individual Combined In-network and Out-of-Network	\$6	5,850

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.

Coinsurance	90% of Negotiated Charge (NC)	80% of Usual & Customary (U&C)
Preventive Services	100% of NC Deductible Waived	80% of U&C Deductible, Coinsurance, and any Copayment are applicable
Physician Office Visits including specialist and consultant visits *Check below for additional copayments if applicable	\$15 Copayment per visit then the plan pays 100% of NC Deductible Waived	80% of U&C after deductible
Emergency Services	\$50 Copayment per visit then the plan pays 90% of NC after Deductible for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care	\$15 Copayment per visit then the plan pays 100% of NC after Deductible for Covered Medical Expenses	\$30 Copayment per visit then the plan pays 100% of U&C after Deductible for Covered Medical Expenses

## **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- **3.** DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED	IN-NETWORK	OUT-OF-NETWORK
INJURY/SICKNESS		
	INPATIENT SERVICES	
Hospital Care Includes Hospital room & board expenses and miscellaneous services and supplies. Subject to Semi-Private room rate unless intensive care unit is required. Room and Board includes	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required Preadmission Testing	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Treadinission resting	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses

Physician's Visits while	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Confined	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Limited to 1 visit per day of		
Confinement per provider		
commement per provider		
Skilled Nursing Facility Benefit	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification required		
Skilled Nursing Facility Benefit	45	45
Maximum days per Policy		
Year		
Inpatient Rehabilitation	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Facility Expense Benefit	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification required		
Registered Nurse Services for	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
private duty nursing while	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Confined	·	·
Physical Therapy while	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Confined (inpatient)	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Physical Therapy while	60	60
Confined (inpatient)		
Maximum Visits per Policy		
Year		
	AL HEALTH DISORDER AND SUBSTANCE USE	
	Mental Health Parity and Addiction Equity Ac	
	s, and any Pre-certification requirements that	
Covered Sickness.	no more restrictive than those that apply to r	nedical and surgical benefits for any other
Inpatient Mental Health	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Disorder and Substance Use	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Disorder Benefit	Deductible for Covered Medical Expenses	Deductible for covered intedical Expenses
Pre-Certification Required		
Outpatient Mental Health		
Disorder and Substance Use		
Disorder Benefit		
wer benefit		
Pre-Certification Required		
except for office visits		

80% of Usual and Customary Charge after

**Deductible for Covered Medical Expenses** 

\$15 Copayment per visit then the plan

**Covered Medical Expenses** 

**Deductible Waived** 

pays 100% of the Negotiated Charge for

Physician's Office Visits

including, but not limited to,

group therapy; medication

management

Physician visits; individual and

All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
1 Sychiatric testing	PROFESSIONAL AND OUTPATIENT SE	RVICES
Surgical Expenses		
Inpatient and Outpatient		
Surgery includes:		
Pre-Certification Required		
Surgeon Services	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Anesthetist	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Assistant Surgeon		
Outpatient Surgical Facility	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
and Miscellaneous expenses	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
for services & supplies, such		
as cost of operating room,		
therapeutic services, oxygen,		
oxygen tent, and blood &		
plasma	000/ of the Nagatistad Chause often	200/ of House and Customer Chause often
Weight Loss Services Benefit,	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
includes one (1) Bariatric Surgery per lifetime	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
Organ Transplant Surgery	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
travel and lodging	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
expenses a maximum of		
\$2,000 per Policy Year or		
\$250 per day, whichever		
is less while at the		
transplant facility.		
Pre-Certification Required		
Reconstructive Surgery	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Dro Cortification Descriped	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
Other Professional Services		
Gender Transition Benefit	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
Home Health Care Expenses	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Pre-Certification required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Hospice Care Coverage	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses

Maximum Hospice Care days	45	45
per Policy Year		
Office Visits		
Physician's Office Visits	\$15 Copayment per visit then the plan	80% of Usual and Customary Charge after
including	pays 100% of the Negotiated Charge for	Deductible for Covered Medical Expenses
Specialists/Consultants	Covered Medical Expenses	
	Deductible Waived	
Telemedicine or Telehealth	\$15 Copayment per visit then the plan	80% of Usual and Customary Charge after
Services	pays 100% of the Negotiated Charge for	Deductible for Covered Medical Expenses
	Covered Medical Expenses	
	Deductible Waived	
Allergy Testing	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Chiropractic Care Benefit	\$15 Copayment per visit then the plan	80% of Usual and Customary Charge after
Pre-Certification Required	pays 100% of the Negotiated Charge for	Deductible for Covered Medical Expenses
	Covered Medical Expenses	
	Deductible Waived	
Chiropractic Care Benefit	30	30
Maximum visits per Policy Year combined with		
occupational therapy and		
physical therapy for		
Rehabilitation		
Tuberculosis screening,	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Titers, QuantiFERON B tests	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
including shots (other than	· ·	· ·
covered under preventive		
services)		
	ce And Non-Emergency Services	
Emergency Services in an	\$50 Copayment per visit then the plan	Paid the same as In-Network Provider
emergency department	pays 90% of the Negotiated Charge after	subject to Usual and Customary Charge.
for Emergency Medical Conditions.	Deductible for Covered Medical Expenses	
conditions.	Copayment waived if admitted	
Urgent Care Centers for non-	\$15 Copayment per visit then the plan	\$30 Copayment per visit then the plan
life-threatening conditions	pays 100% of the Negotiated Charge after	pays 100% of Usual and Customary Charge
	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
	·	Expenses
Emergency Ambulance	90% of the Negotiated Charge after	Paid the same as In-Network Provider
Service ground and/or air,	Deductible for Covered Medical Expenses	subject to Usual and Customary Charge.
water transportation		
Non-Emergency Ambulance	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Service ground and/or air,	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
water transportation		
Diagnostic Laboratory, Testing		2004 (11 1 10 : 01 0
Diagnostic Imaging Services	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses

Scans Pre-Certification Required  Deductible for Covered Medical Expenses  Rehabilitation Required  Deductible for Covered Medical Expenses  Pre-Certification Required  Deductible for Covered Medical Expenses  Rehabilitation and Habilitation  Stip Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses  Deductible for Covered Medical Expenses  Solo Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses  Solo Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses  Solo Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses  Solo Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Solo Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Solo Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Solo Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Solo Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Solo Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Cove		T	T
Pre-Certification Required   Suboratory Procedures (Outpatient)   Suboratory Procedures (Outpatient)   Suboratory Procedures (Outpatient)   Suboratory Pre-Eductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of the Negotiated Charge after Deductible for Covered Medical Expenses   Subscription of Usual and Customary Charge after Deductible for Covered Medical Expenses   Subscription of Usual and Customary Charge after Deductible for Covered Medical Expenses   Subscription of Usual and Customary Charge after Deductible for Covered Medical Expenses   Subscription of Usual and Customary Charge after Deductible for Covered Medical Expenses   Subscription of Usual and Customary Charge after Deductible for Covered Medical Expenses   Subscription of Usual and Customary Charge after Deductible for Covered Medical Expenses   Subscription of Usual and Customary Charge after Deductible for Covered Medical Expenses   Subscription of Usual and Customary Charge after Deductible for Covered Medical Expenses   Su	CT Scan, MRI and/or PET	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Laboratory Procedures (Outpatient)  Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy Pre-Certification Required  Infusion Therapy Pre-Certification Required  Deductible for Covered Medical Expenses  Deductible for Covered Medical Expenses  Pulmonary Rehabilitation Maximum Visits per Policy Year Combined  Pulmonary and Cardiac Rehabilitation Maximum Visits per Policy Year Combined  Pre-Certification Required  Deductible for Covered Medical Expenses  Sao Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses  Deducti		Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Deductible for Covered Medical Expenses	Pre-Certification Required		
Deductible for Covered Medical Expenses			
Deductible for Covered Medical Expenses	Laboratory Procedures	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Chemotherapy and Radiation Therapy Pre-Certification Required  Infusion Therapy Pulmonary Rehabilitation  Infusion Therapy Pulmonary Rehabilitation  Infusion Therapy Pulmonary Rehabilitation  Infusion Therapy Pulmonary Rehabilitation  Infusion Therapy Including Physical Therapy Inc	-	Deductible for Covered Medical Expenses	
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Pre-Certification Required   Deductible for Covered Medical Expenses	Infusion Thorany	00% of the Negotiated Charge after	90% of Usual and Customary Chargo after
Rehabilitation and Habilitation  Cardiac Rehabilitation  S15 Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses  Cardiac Rehabilitation and Pulmonary Rehabilitation Maximum Visits per Policy Year Combined  Rehabilitation Maximum Visits per Policy and Occupational Therapy and Chiropractic Care Combined  Pre-Certification Required Maximum Visits per Policy Year for Speech Therapy Habilitation Services including, Physical Therapy, and Occupational Therapy and Chiropractic Care Combined  Page 100 S15 Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses  S30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  S30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  S30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  S30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  S30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  S30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  S30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  S30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  S30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses			-
S15 Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses	Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
S15 Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses	D 1 122 22 111 122 22	-1 .	
pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses   Expenses			1400
Deductible for Covered Medical Expenses   after Deductible for Covered Medical Expenses   after Deductible for Covered Medical Expenses   30	Cardiac Rehabilitation		
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Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy  Pre-Certification Required  Maximum Visits per Policy Year for Physical Therapy and Chiropractic Care Combined  Maximum Visits per Policy Year for Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy  Additional Therapy and Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy  Additional Thera	-		
including, Physical Therapy, and Occupational Therapy and Speech Therapy  Pre-Certification Required  Maximum Visits per Policy Year for Physical Therapy and Chiropractic Care Combined  Maximum Visits per Policy Year for Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy  and Occupational Therapy and Chiropractic Care Combined  \$15 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  \$30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses  \$30 Copayment per visit then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses	Combined		
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and Speech Therapy  Pre-Certification Required  Maximum Visits per Policy Year for Physical Therapy, and Occupational Therapy and Chiropractic Care Combined  Maximum Visits per Policy Year for Speech Therapy Habilitation Services including, Physical Therapy, and Occupational Therapy and Cocupational Therapy and Physical Therapy, and Occupational Therapy and Speech Therapy  All Downstructure Expenses  Expenses  30  30  30  \$15 Copayment per visit then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses  after Deductible for Covered Medical Expenses	and Occupational Therapy	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
Pre-Certification Required  Maximum Visits per Policy Year for Physical Therapy, and Occupational Therapy and Chiropractic Care Combined  Maximum Visits per Policy Year for Speech Therapy Habilitation Services including, Physical Therapy, and Occupational Therapy, and Occupational Therapy and Occupational Therapy and Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy  Habilitation Services Including Physical Therapy  Habilitation Services  Habili			Expenses
Maximum Visits per Policy Year for Physical Therapy, and Occupational Therapy and Chiropractic Care Combined  Maximum Visits per Policy Year for Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Occupational Therapy and Speech Therapy  30  30  30  30  30  30  30  30  30  3			
Maximum Visits per Policy Year for Physical Therapy, and Occupational Therapy and Chiropractic Care Combined  Maximum Visits per Policy Year for Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Occupational Therapy and Speech Therapy  30  30  30  30  30  30  30  30  30  3	Pre-Certification Required		
Year for Physical Therapy, and Occupational Therapy and Chiropractic Care Combined  Maximum Visits per Policy Year for Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Occupational Therapy and Speech Therapy  Therapy and Speech Ther		30	30
Occupational Therapy and Chiropractic Care Combined  Maximum Visits per Policy Year for Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy  Maximum Visits per Policy 30  State of the Negotiated Charge after Deductible for Covered Medical Expenses after Deductible for Covered Medical Expenses  Habilitation Services pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses after Deductible for Covered Medical Expenses			
Chiropractic Care Combined  Maximum Visits per Policy Year for Speech Therapy  Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy  And Speech Therapy  And Speech Therapy  And Speech Therapy  Maximum Visits per Policy Speech Therapy  Speech Therapy  Speech Therapy  Speech Therapy  And Speech Therapy  A	1		
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and Occupational Therapy and Speech Therapy  Deductible for Covered Medical Expenses  after Deductible for Covered Medical Expenses			
and Speech Therapy Expenses			· · ·
	1	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
Pre-Certification Required	and Speech Therapy		Expenses
	Pre-Certification Required		

Habilitation Convices	30	20
Habilitation Services	30	30
Maximum Visits per Policy Year for Physical Therapy, and		
Occupational Therapy		
Combined		
Combined		
Maximum Visits per Policy	30	30
Year for Speech Therapy		
Coursed Clinical Trials	OTHER SERVICES AND SUPPLIES	S
Covered Clinical Trials	Same as any other Covered Sickness	000/ (11 1 10 1 01 )
Diabetic services and supplies	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
(including equipment and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
training)		
Refer to the Prescription Drug		
provision for diabetic supplies		
covered under the		
Prescription Drug benefit.		
Dialysis Treatment	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
•	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Durable Medical Equipment	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Enteral Formulas and	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Nutritional Supplements	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
See the Prescription Drug		
section of this Schedule when		
purchased at a pharmacy.		
Infertility Treatment	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
Maternity Benefit	Same as any other Covered Sickness	<u> </u>
Prosthetic Devices	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, , , , , , , , , , , , , , , , , , , ,
•		
Sports Accident Expense	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Benefit - incurred as the	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
result of the play or practice		
of Intercollegiate Up to		
\$2,500 per Accident		
Non-emergency Care While	80% of Actual Charge after Deductible for C	l overed Medical Expenses
Traveling Outside of the	Subject to \$10,000 maximum per Policy Year	
United States	Table to \$20,000 maximum per rolley rea	•
3354 544455		
Medical Evacuation Expense	100% of Actual Charge for Covered Medical	Expenses
	Deductible Waived	
	Subject to \$50,000 maximum per Policy Yea	ır

Repatriation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived
	Subject to \$25,000 maximum per Policy Year combined with Medical Evacuation Expense
Pediatric and Adult Dental and	
Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Pediatric Dental Care Benefit description in the Certificate for further information.
Preventive Dental Care Limited to 2 dental exams every 12 months	100% of Usual and Customary Charge for Covered Medical Expenses
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care: Emergency Dental Routine Dental Care Endodontic Services Prosthodontic Services Periodontic Services Medically Necessary Orthodontic Care  Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General	80% of Usual and Customary Charge for Covered Medical Expenses 50% of Usual and Customary Charge for Covered Medical Expenses 50% of Usual and Customary Charge for Covered Medical Expenses 50% of Usual and Customary Charge for Covered Medical Expenses 50% of Usual and Customary Charge for Covered Medical Expenses 50% of Usual and Customary Charge for Covered Medical Expenses
Provisions.  Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses per Policy Year
Limited to 1 visit(s) per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) or if Medically Necessary per Policy Year	
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision	

contained in the General				
Provisions.  Adult Vision Care (age 19 and older) Routine Eye Exam once every 12 months	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses			
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions				
Miscellaneous Dental Services				
Treatment for Temporomandibular Joint (TMJ) Disorders	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
	PRESCRIPTION DRUGS			
Prescription Drugs Retail Pharmacy No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy or Student Health Center.  Your benefit is limited to a 30 day supply. Coverage for more than a 30 day supply only applies if the smallest package				
	ee "Retail Pharmacy Supply Limits" section for			
TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	\$10 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	Not Covered		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.				
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered		
More than a 60 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered		
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	\$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	Not Covered		

See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.				
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	Not Covered		
More than a 60 day supply filled at a Retail pharmacy	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	Not Covered		
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	Not Covered		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.				
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	Not Covered		
More than a 60 day supply filled at a Retail pharmacy	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	Not Covered		
Specialty Prescription Drugs				
For each fill up to a 30 day supply.	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered		
	Deductible Waived			

F	T 4	T., .		
More than a 30 day supply	\$60 Copayment then the plan pays 100%	Not Covered		
but less than a 61 day supply	of the Negotiated Charge for Covered			
	Medical Expenses			
	Deductible Waived			
More than a 60 day supply	\$90 Copayment then the plan pays 100%	Not Covered		
	of the Negotiated Charge for Covered			
	Medical Expenses			
	De docatible Mareiroe d			
	Deductible Waived			
Zero Cost Medications				
	100% of the Negotiated Charge for	Not Covered		
	Covered Medical Expenses			
	·			
Orally administered anti-cance	r prescription drugs (including specialty dru	gs)		
Benefit	Greater of:			
	Chemotherapy Benefit; or			
	Infusion Therapy Benefit			
	tion supplies purchased at a pharmacy)			
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill			
	Mandated Benefits			
Autism Spectrum Disorder	Same as any other Covered Sickness, except that no visit limitation will apply to speech			
	therapy, Physical Therapy and/or occupational therapy			
Breast Cancer Diagnostic	Same as any other Covered Sickness, unless considered a Preventive Service, subject to			
Services, Breast Cancer	the limitations described in the Benefit			
Outpatient Treatment				
Services, and Breast Cancer				
Rehabilitative Services; and				
Coverage for Breast Cancer				
Screening Mammography				
Accidental Death and Dismemberment				
Principal Sum	Accidental Death and Dismember	\$10,000		
		<del>+-</del> -5,555		

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

## **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

## **General Exclusions**

- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the sickness or injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team
  Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials or covered under clinical trials (routine patient costs). See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.

- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

#### **Activities Related:**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any club sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association in excess of \$2,500.00 per Intercollegiate sports Accident.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles) or other hazardous sport or hobby.

### Weight Management/Reduction

• Surgery for removal of excess skin or fat.

#### **Family Planning:**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are Covered for Members acting as surrogate mothers);
  - Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
- Elective abortions.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### **Dental**

- Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric and Adult Dental Care Benefit.
- Extraction of impacted wisdom teeth or dental abscesses.
- Dental Treatment to repair teeth due to a Covered accidental Injury.

#### Hearing

 Charges for hearing exams, hearing screening, hearing aids and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or
  correct deformity resulting from disease, or trauma This exclusion does not apply to medically necessary plastic
  surgery for blepharoplasty of upper lids, breast reduction, surgical treatment of male gynecomastia,
  panniculectomy, and sleep apnea treatments including rhinoplasty and septorhinoplasty.

### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

## **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- · Secondary point of contact
- · Date of birth

# 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.