









STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2023/2024

DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:

DAVENPORT UNIVERSITY – ATHLETES

Grand Rapids, MI ("the Policyholder")

UNDERWRITTEN BY:

Wellfleet Insurance Company | Fort Wayne, IN ("the Company")

Policy Number: WI2324MISHIP118

Group Number: ST1492SH

Effective: 8/1/2023 - 7/31/2024

ADMINISTERED BY:

Wellfleet Group, LLC



Welcome Students...

We are pleased to provide you with this summary of the 2023 – 2024 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form MI SHIP Cert (2023). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at www.wellfleetstudent.com.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

Important Contact Information & Resources



Contact Us

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



Enrollment, Eligibility, & Waivers

Gallagher Student Health
500 Victory Road
Quincy, MA 02171
(888) 272-4951
www.gallagherstudent.com/Davenport

Plan Administration

Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

Monday-Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time

Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

www.wellfleetstudent.com

Claims

Cigna PO Box 188061

Chattanooga, Tennessee 37422-8061

Electronic Payor ID: 62308



Pharmacy Benefits Manager

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here http://wellfleetrx.com/students/formularies/ for more information.

Member Pharmacy Help (877) 640-7940



For further information about your plan please use the QR code below.





PPO Network



Cigna www.mycigna.com

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General Information

Am I Eligible

Domestic Students

All Domestic Student Athletes enrolled at Davenport University taking at least 9 or more credit hours are required to have health insurance and will be automatically enrolled in the Student Health Insurance Plan and the Premium will be added to the student's tuition fees unless proof of comparable coverage is furnished.

Dependents

Dependents are not eligible.

How Do I Waive/Enroll?

To Waive:

- 1. Go to: www.gallagherstudent.com/davenport
- Under 'Profile', enter your school email address and click on LOG IN. First Time Users: You will need to complete the registration form by clicking SIGN UP.
- 3. Under 'Plan Summary', click on the green "ENROLL" or yellow "WAIVE" button.
- 4. Follow the instructions to complete the respective form. Click 'Submit' to complete the process.
 - a. If enrolling, you will receive an email regarding your enrollment request. Once the School has approved your enrollment, you will receive a confirmation email.
 - b. If waiving, have your current health insurance ID card ready, as you will need this information in order to complete the waiver form. You will receive an email with a reference number; please note and keep this information for your records.

The deadline to waive coverage for Annual coverage is 09/23/2023.

Effective Dates & Costs

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Enrollment/Waiver Deadline	
Annual	8/1/2023	7/31/2024	09/23/2023	
Winter/Spring (New Students Only)	1/1/2024	7/31/2024	02/03/2024	

	Plan Costs for Students		
	Annual	Winter/Spring (New Students Only)	
Student	\$2,080	\$1,212	

^{*}The above plan costs include an administrative service fee.

Plan Benefits

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

Key Plan Benefits

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual Combined In-Network and Out-of-Network	\$	100
Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will be applied to satisfy the Out-of-Network Provider Deductible.		
Out-of-Pocket Maximum Individual Combined In-Network and Out-of-Network	\$6	5,850

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.

Coinsurance	90% of the Negotiated Charge (NC)	80% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses Deductible, Coinsurance, and any Copayment are applicable
Physician Office Visits including Specialist and Consultant visits *Check below for additional copayments if applicable	\$15 Copayment per visit then the plan pays 100% of (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	\$50 Copayment per visit after Deductible then the plan pays 90% of (NC) for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to (U&C) Charge.
Urgent Care Centers for non- life-threatening conditions	\$15 Copayment per visit after Deductible then the plan pays 100% of (NC) for Covered Medical Expenses	\$30 Copayment per visit after Deductible then the plan pays 100% of (U&C) Charge for Covered Medical Expenses

Schedule of Benefits

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- **3.** DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- **6.** UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED	IN-NETWORK	OUT-OF-NETWORK
INJURY/SICKNESS	INPATIENT SERVICES	
Hospital Care	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Subject to Semi-Private room rate unless intensive care unit is required.		
Room and Board includes intensive care.		
Pre-Certification Required		
Preadmission Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Confined	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Inpatient Rehabilitation	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Facility Expense Benefit	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required		
Registered Nurse Services for private duty nursing while Confined	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient) Maximum Visits per Policy Year	60	60
	AL HEALTH DISORDER AND SUBSTANCE USE	DISORDER BENEFITS
requirements, day or visit limits	Mental Health Parity and Addiction Equity Act, and any Pre-certification requirements that no more restrictive than those that apply to r	apply to a Mental Health Disorder and
Inpatient Mental Health Disorder and Substance Use Disorder Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Outpatient Mental Health		
Disorder and Substance Use		
Disorder Benefit		
Physician's Office Visits	\$15 Copayment per visit then the plan	80% of Usual and Customary Charge after
including, but not limited to,	pays 100% of the Negotiated Charge for	Deductible for Covered Medical Expenses
Physician visits; individual and	Covered Medical Expenses	
group therapy; medication	·	
management	Deductible Waived	
All Other Outpatient Services	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
including, but not limited to,	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Intensive Outpatient	Beddelible for covered intedical Expenses	Beddetible for covered Wedledi Expenses
Programs (IOP); partial		
hospitalization; Electronic		
Convulsive Therapy (ECT);		
Repetitive Transcranial		
Magnetic Stimulation (rTMS);		
Psychiatric and Neuro		
Psychiatric testing		
	PROFESSIONAL AND OUTPATIENT SE	RVICES
Surgical Expenses		
Inpatient and Outpatient		
Surgery includes:		
Pre-Certification Required		
Surgeon Services	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Anesthetist	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Assistant Surgeon		
Outpatient Surgical Facility	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
and Miscellaneous expenses	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
for services & supplies, such	·	·
as cost of operating room,		
therapeutic services, oxygen,		
oxygen tent, and blood &		
plasma		
processing the second		
Bariatric (Obesity) Surgery	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
This includes up to 6 visits per	The state of the s	The state of the s
Policy Year for nutritional		
counseling		
Couriseinig		
		1
Limited to one (1) Pariatria		
Limited to one (1) Bariatric		
Limited to one (1) Bariatric Surgery per lifetime		
Surgery per lifetime		
1 -		

Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Other Professional Services		
Gender Affirming Treatment Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hospice Care Coverage	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician's Office Visits including Specialists/Consultants	\$15 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services	\$15 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Allergy Testing and Treatment, including injections	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit	\$15 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Maximum visits per Policy Year	30	30

Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
EMER	GENCY SERVICES, AMBULANCE AND NON-EN	MERGENCY SERVICES
Emergency Services in an	\$50 Copayment per visit after Deductible	Paid the same as In-Network Provider
emergency department for Emergency Medical Conditions.	then the plan pays 90% of the Negotiated Charge for Covered Medical Expenses	subject to Usual and Customary Charge.
	Copayment waived if admitted	
Urgent Care Centers for non- life-threatening conditions	\$15 Copayment per visit after Deductible then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$30 Copayment per visit after Deductible then the plan pays 100% of Usual and Customary Charge for Covered Medical Expenses
Emergency Ambulance Service ground and/or air, water transportation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required for non-emergency air Ambulance (fixed wing)		
	IAGNOSTIC LABORATORY, TESTING AND IMA	AGING SERVICES
Diagnostic Imaging Services Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Laboratory Procedures (Outpatient)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infusion Therapy Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	REHABILITATION AND HABILITATION TI	
Cardiac Rehabilitation	\$15 Copayment per visit after Deductible then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$30 Copayment per visit after Deductible then the plan pays 100% of Usual and Customary Charge for Covered Medical Expenses

Cardiac Rehabilitation Maximum Visits per Policy Year	30	30
Pulmonary Rehabilitation	\$15 Copayment per visit after Deductible then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$30 Copayment per visit after Deductible then the plan pays 100% of Usual and Customary Charge for Covered Medical Expenses
Pulmonary Rehabilitation Maximum Visits per Policy Year	30	30
Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy Combined with Habilitation Services Therapy The Maximum Visits do not	30	30
apply to Rehabilitation Therapy for a Mental Health Disorder or Substance Use Disorder.		
Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Habilitation Services Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy, and Speech Therapy Combined with Rehabilitation Therapy	30	30
The Maximum Visits do not apply to Habilitation Services for a Mental Health Disorder or Substance Use Disorder.		

OTHER SERVICES AND SUPPLIES		
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies (including equipment and training)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Refer to the Prescription Drug provision for diabetic supplies covered under the		
Prescription Drug benefit. Dialysis Treatment	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Durable Medical Equipment Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Enteral Formulas and Nutritional Supplements See the Prescription Drug	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
section of this Schedule when purchased at a pharmacy.		
Infertility Treatment Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pain Management	Same as any other Covered Injury or Covered Sickness	
Sports Accident Expense Benefit - incurred as the result of the play or practice of Intercollegiate sports Up to \$3,000 per Accident	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-emergency Care While Traveling Outside of the United States	80% of Actual Charge after Deductible for Covered Medical Expenses Subject to \$10,000 maximum per Policy Year	
Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived Subject to \$50,000 maximum per Policy Year	
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived Subject to \$25,000 maximum per Policy Year	
	PEDIATRIC AND ADULT DENTAL AND VIS	
Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Pediatric Dental Care Benefit descrinformation.	ption in the Certificate for further

Preventive Dental Care Limited to 2 dental exams every 12 months	100% of Usual and Customary Charge for Covered Medical Expenses
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:	
Emergency Dental	80% of Usual and Customary Charge for Covered Medical Expenses
Routine Dental Care	50% of Usual and Customary Charge for Covered Medical Expenses
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
Periodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge for Covered Medical Expenses
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses or if Medically Necessary) per Policy Year	
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	

Adult Vision Care			
Addit Vision care	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
(age 19 and older)			
Routine Eye Examination			
once every 12 months			
,			
Claim forms must be			
submitted to Us as soon as			
reasonably possible. Refer to			
Proof of Loss provision			
contained in the General			
Provisions			
FIOVISIONS	MISCELLANEOUS DENTAL SERVIC	rec	
Assidantal Injury Dental			
Accidental Injury Dental	90% of the Negotiated Charge after	80% of Usual and Customary Charge after	
Treatment	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Sickness Dental Expense	90% of the Negotiated Charge after	80% of Usual and Customary Charge after	
Benefit	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Benefit	beddetible for covered wiedled Expenses	beddetible for covered ivicaled Expenses	
Treatment for	90% of the Negotiated Charge after	80% of Usual and Customary Charge after	
Temporomandibular Joint	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
(TMJ) Disorders	•	· ·	
, , , , , , , , , , , , , , , , , , , ,	PRESCRIPTION DRUGS		
Prescription Drugs Retail Phari			
	Preventive Care medications filled at a partici	nating network pharmacy	
The cost sharing applies to here	revenue care medications inica at a partie	pating network pharmacy.	
Vour honofit is limited to a 20 d	ay supply. Coverage for more than a 30 day s	upply only applies if the smallest package	
	ee "Retail Pharmacy Supply Limits" section fo		
TIER 1	\$10 Copayment then the plan pays 100%	Not Covered	
(Including Enteral Formulas)		The covered	
	of the Negotiated Charge for Covered	The covered	
For each fill up to a 30 day	Medical Expenses	The covered	
supply filled at a Retail	Medical Expenses		
-	_ =		
supply filled at a Retail pharmacy	Medical Expenses		
supply filled at a Retail pharmacy See the Enteral Formula and	Medical Expenses		
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements	Medical Expenses		
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for	Medical Expenses		
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased	Medical Expenses		
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for	Medical Expenses		
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	Medical Expenses Deductible Waived		
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30 day supply	Medical Expenses Deductible Waived \$20 Copayment then the plan pays 100%	Not Covered	
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30 day supply but less than a 61 day supply	Medical Expenses Deductible Waived \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered		
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30 day supply	Medical Expenses Deductible Waived \$20 Copayment then the plan pays 100%		
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30 day supply but less than a 61 day supply	Medical Expenses Deductible Waived \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses		
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	Medical Expenses Deductible Waived \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered	
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy More than a 60 day supply	Medical Expenses Deductible Waived \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived \$30 Copayment then the plan pays 100%		
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	Medical Expenses Deductible Waived \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived \$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered	Not Covered	
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy More than a 60 day supply	Medical Expenses Deductible Waived \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived \$30 Copayment then the plan pays 100%	Not Covered	
supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy More than a 60 day supply	Medical Expenses Deductible Waived \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived \$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered	Not Covered	

TIER 2	\$15 Copayment then the plan pays 100%	Not Covered
(Including Enteral Formulas)	of the Negotiated Charge for Covered	
For each fill up to a 30 day	Medical Expenses	
supply filled at a Retail pharmacy	Deductible Waived	
See the Enteral Formula and	Deductible Walved	
Nutritional Supplements		
section of this Schedule for		
supplements not purchased		
at a pharmacy.	†20.6 J.H. H. J. 400%	N 1 0
More than a 30 day supply but less than a 61 day supply	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered	Not Covered
filled at a Retail pharmacy	Medical Expenses	
,		
	Deductible Waived	
More than a 60 day supply	\$45 Copayment then the plan pays 100%	Not Covered
filled at a Retail pharmacy	of the Negotiated Charge for Covered Medical Expenses	
	Wieulcai Expenses	
	Deductible Waived	
TIER 3	\$30 Copayment then the plan pays 100%	Not Covered
(Including Enteral Formulas)	of the Negotiated Charge for Covered	
For each fill up to a 30 day supply filled at a Retail	Medical Expenses	
Pharmacy	Deductible Waived	
,		
See the Enteral Formula and		
Nutritional Supplements		
section of this Schedule for supplements not purchased		
at a pharmacy.		
More than a 30 day supply	\$60 Copayment then the plan pays 100%	Not Covered
but less than a 61 day supply	of the Negotiated Charge for Covered	
filled at a Retail pharmacy	Medical Expenses	
	Deductible Waived	
More than a 60 day supply	\$90 Copayment then the plan pays 100%	Not Covered
filled at a Retail pharmacy	of the Negotiated Charge for Covered	
	Medical Expenses	
	Deductible Waived	
Specialty Prescription Drugs	Deddelible vvalved	<u> </u>
For each fill up to a 30 day	\$30 Copayment then the plan pays 100%	Not Covered
supply.	of the Negotiated Charge for Covered	
	Medical Expenses	
	Deductible Waived	
More than a 30 day supply	\$60 Copayment then the plan pays 100%	Not Covered
but less than a 61 day supply	of the Negotiated Charge for Covered	
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Principal Sum \$10,000	Principal Sum		\$10,000			
Loss must occur within 365 days of the date of a covered Accident.						
Only one hanefit will be payable under this provision, that providing the largest banefit, when more than one (1) Less						
Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss						
occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this						
Certificate.						

Exclusions and Limitations

Exclusion Disclaimer: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

General Exclusions

- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
 - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
 - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

Activities Related

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any club sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association in excess of \$3,000.00 per Intercollegiate sports Accident.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to Physician supervised
 weight loss programs, nutritional counseling, or any screening or assessment specifically provided under the
 Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Surgery for removal of excess skin or fat.

Family Planning

- Infertility Treatment (male or female)-this includes but is not limited to:
 - Procreative counseling;
 - Premarital examinations;
 - Genetic counseling and genetic testing;
 - Impotence, organic or otherwise;
 - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
 - In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
 - Costs for an ovum donor or donor sperm;
 - Sperm storage costs;
 - Cryopreservation and storage of embryos;
 - Ovulation induction and monitoring;
 - Artificial insemination;
 - Hysteroscopy;
 - Laparoscopy;
 - Laparotomy;
 - Ovulation predictor kits;
 - Reversal of tubal ligations;
 - Reversal of vasectomies;
 - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
 - Cloning; or
 - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
- Elective abortions.

Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

Hearing

• Charges for hearing exams, hearing screening, hearing aids and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma. This exclusion does not apply to Medically Necessary plastic surgery for blepharoplasty of upper lids, breast reduction, surgical Treatment of male gynecomastia, panniculectomy, and sleep apnea Treatments including rhinoplasty and septorhinoplasty.

Prescription Drugs

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-thecounter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in
 the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under
 ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

VALUE ADDED SERVICES

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

How to Access Services

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
 - a) Request an international operator.
 - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- · Secondary point of contact
- · Date of birth

24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629



24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.