





## DOWNLOAD THE MYBLUE APP TO ACCESS YOUR DIGITAL ID CARD

Every time you receive medical care or fill a prescription outside of Northeastern University Student Health Plan (NUSHP), you'll need to show your Student Health Insurance Plan member ID card. Since you won't be sent a physical card by mail, you can download the MyBlue app\* to access a digital version of your card.



## **HOW TO GET STARTED**

- Download the MyBlue app from the App Store® or Google Play™.
- Click Register Now, and enter your name, email address, date of birth, and Blue Cross member ID number. If you don't know your member ID number, you can find it at northeastern.edu/nushp.
- Verify your account by entering your student ID number. You'll then receive a verification code by email or text.
- To complete your registration, enter the verification code.



Questions?

Call Student Health Program Member Services at **1-888-648-0825**. You can also learn more at **northeastern.edu/nushp**.

\*If you're under the age of 18, you can't access the MyBlue app. Call or email Student Health Program Member Services for a PDF copy of your member ID card.



Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).