







STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2024/2025

### **DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:**

CHARLES R. DREW UNIVERSITY OF MEDICINE AND SCIENCE

Los Angeles, CA ("the Policyholder")

### **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

CDU UG/GRAD Program Students: Policy Number: WI2425CASHIP164 Group Number: ST1384SH

Effective: 08/22/2024 - 08/21/2025

CDU MD Program Students:

Policy Number: WI2425CASHIP229 Group Number: ST2261SH

Effective: 07/10/2024 - 07/09/2025

#### **ADMINISTERED BY:**

Wellfleet Group, LLC dba Wellfleet Administrators, LLC



### Welcome Students...

We are pleased to provide you with this summary of the 2024 – 2025 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form CA SHIP Cert (2024). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

#### PENDING STATE APPROVAL

The Plan described in "Benefits at a Glance" is awaiting approval by the CA Department of Insurance. If the Plan is changed during the approval process, a revision of this document will be provided. This is not an insurance policy and your receipt of this document does not constitute the issuance or delivery of a policy of insurance.

## **Important Contact Information & Resources**



### **Contact Us**

(617) 770-9889

Wellfleet Group, LLC dba Wellfleet Administrators, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



### **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

Member Pharmacy Help (877) 640-7940

### **Plan Administration**

Enrollment, Eligibility, & Waivers Gallagher Student Health 500 Victory Road Quincy, MA 02171

www.gallagherstudent.com/cdu

www.wellfleetstudent.com

#### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC dba Wellfleet Administrators, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

Monday-Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m.Eastern Time



For further information about your plan please use the QR code below.



#### **Claims**

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



### **PPO Network**



Cigna Open Access Plus (OAP) www.mycigna.com

### **Table of Contents**

Welcome Students	2
Important Contact & Resources	3
General Information	5
Am I Eligible?	5
How Do I Waive/Enroll?	5
Effective Dates & Costs	6
Plan Benefits	6
Exclusions and Limitations	20
Value Added Services	23

# **General Information**

### Am I Eligible?

# **CDU Undergraduate and Graduate Program Students:**

All Full-time registered Undergraduate students taking 12 or more credits and all registered Full-time Graduate students taking 9 or more credits will be automatically enrolled in this insurance plan and the premium for coverage is added to their tuition billing unless proof of comparable coverage is received by the deadline.

### **CDU MD Program Students:**

All registered College of Medicine Students will be automatically enrolled in this insurance plan and the premium for coverage is added to their tuition billing unless proof of comparable coverage is received by the deadline.

#### **Dependents**

Dependents are eligible.

### How Do I Waive/Enroll?

#### To Waive/Enroll:

- Go to www.gallagherstudent.com/cdu.
- Click "LOG IN" on the Profile tile".
- First Time Users: An email from Gallagher Student Health has been sent to your student email with a temporary password. Click on the link provided in the email and insert the temporary password. (If you did not receive a temporary password, you can choose the 'Forgot your password?' option on the login page).
- Click "WAIVE" or "ENROLL" on the Plan Summary tile.
- Follow the instructions to complete the form.
- A reference number will be emailed upon submission, however final determination may take 24-48 hours.
- Please Note: Waivers are required to be completed for each plan year.

The deadline to waive coverage for Annual coverage is 09/30/2024.

### To Enroll your Dependents:

- Go to www.gallagherstudent.com/cdu.
- Follow the login Instructions.
- Click on the "Enroll" button under "Plan Summary."
- Follow the instructions to complete the form to enter and enroll your "dependent spouse/partner" and/or "dependent children."
- Enrollment confirmation email will be sent.
- You will receive an email with a link to submit payment.

### **Effective Dates & Costs**

#### All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date	
CDU UG/GRAD Program Annual	08/22/2024	08/21/2025	09/30/2024	
CDU MD Program Annual	07/10/2024	07/09/2025	09/30/2024	

#### **Annual Plan Costs for Students and their Dependents** CDU UG/GRAD Program **CDU MD Program** Graduate Undergraduate \$4,476 \$3,342 \$4,476 Student\* Spouse\* \$4,476 \$3,342 \$4,476 Each Child\* \$4,476 \$3,342 \$4,476 3 or more Children\* \$13,428 \$10,026 \$13,428

### **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or Out-of-Network air Ambulance Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center without Your consent, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

<sup>\*</sup>The above plan costs include an administrative service fee.
The plan costs for Dependents are in addition to the plan costs for student.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$200	\$400
Cost sharing You incur for Cove	red Medical Expenses that is applied to the C	Out-of-Network Deductible will not be applied
to satisfy the In-Network Deduc	tible. Cost sharing You incur for Covered Med	ical Expenses that is applied to the In-Network
Deductible will not be applied to	o satisfy the Out-of-Network Provider Deduc	tible.
Out-of-Pocket Maximum		
Individual	\$6,800	\$15,000
Family	\$13,600	No Maximum
Maximum will not be applied to	o satisfy the In-Network Provider Out-of-Poolis applied to the In-Network Provider Out-of-	the Out-of-Network Provider Out-of-Pocket ket Maximum and cost sharing You incur for Pocket Maximum will not be applied to satisfy
Coinsurance	80% of the Negotiated Charge (NC)	60% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) Deductible Waived	60% of (U&C) Charge Deductible, Coinsurance, and any Copayments are applicable
Physician's Office Visits including Specialists/Consultants  For Mental Health and Substance Use Disorder see the Mental Health and Substance Use Disorder Benefits section  *Check below for additional copayments if applicable	\$25 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	60% of (U&C) Charge after Deductible for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	\$100 Copayment per visit after Deductible then the plan pays 80% of the (NC) for Covered Medical Expenses Copayment Waived if admitted	Paid the same as In-Network Provider subject to (U&C) Charge
Urgent Care Centers for non- life-threatening conditions	80% of the (NC) after Deductible for Covered Medical Expenses	60% of (U&C) Charge after Deductible for Covered Medical Expenses

### **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- 6. UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
·	INPATIENT SERVICES	
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Subject to Semi-Private room rate unless intensive care unit is required.		
Room and Board includes intensive care.		
Pre-Certification Required		
Preadmission Testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required	Expenses	
Inpatient Rehabilitation Facility Expense Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required		
Registered Nurse Services for private duty nursing while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

### MENTAL HEALTH AND SUBSTANCE USE DISORDER BENEFITS

In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing requirements, day or visit limits, and any Pre-certification requirements that apply to a Mental Health and Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness.

	e than those that apply to medical and surgi	cal benefits for any other Covered Sickness.
Inpatient Mental Health and	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Substance Use Disorder Benefits	Deductible for Covered Medical	Deductible for Covered Medical Expenses
Pre-Certification Required	Expenses	·
Inpatient Treatment for Mental		
Health, including Gender		
Dysphoria and Behavioral Health		
Treatment for Pervasive		
Developmental Disorder or		
Autism and Substance Use		
Disorders.		
This includes inpatient Psychiatric		
and Residential Treatment		
Centers		
Outpatient Mental Health and		
Substance Use Disorder Benefits		
For the Treatment of Mental		
Health, including Gender		
Dysphoria and Behavioral Health		
Treatment for Pervasive		
Developmental Disorder or Autism and Substance Use		
Disorders.		
Disorders.		
Outpatient Office Visits (including	\$25 Copayment per visit then the plan	60% of Usual and Customary Charge after
but not limited to the following:	pays 100% of the Negotiated Charge for	Deductible for Covered Medical Expenses
Physician visits, individual and	Covered Medical Expenses	·
group therapy, hormone therapy,		
medication management)	Deductible Waived	
Outpatient Services, other than	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Office Visits. Outpatient services includes, but not limited to the	Deductible for Covered Medical	Deductible for Covered Medical Expenses
following:	Expenses	
Intensive Outpatient Programs		
(IOP); Partial Hospitalization,		
Electronic Convulsive Therapy		
(ECT), Repetitive Transcranial		
Magnetic Stimulation (rTMS);		
Psychiatric and Neuro Psychiatric		
testing; and *Gender Affirming		
Treatment surgery.		
*Due Contific to D		
*Pre-Certification Required		

Community Based Care Program (CARE)	100% of the Negotiated Charge	Paid the same as In-Network Provider subject to Usual and Customary Charge.
	Deductible Waived	
Mobile Crisis Services/988 Center	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
	PROFESSIONAL AND OUTPATIENT SERV	VICES
Surgical Expenses		
Inpatient and Outpatient		
Surgery includes:		
Pre-Certification Required		
Surgeon Services	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Anesthetist Assistant Surgeon	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Assistant Surgeon	Expenses	
Outpotiont Curgical Facility and	200/ of the Negotiated Charge of the	600% of Haval and Customer Change of the
Outpatient Surgical Facility and Miscellaneous expenses for	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
services & supplies, such as cost	Expenses	Deductible for Covered Medical Expenses
of operating room, therapeutic	Expenses	
services, oxygen, oxygen tent,		
and blood & plasma		
Abortion Expense	100% of the Negotiated Charge for	100% of Usual and Customary Charge for
	Covered Medical Expenses	Covered Medical Expenses
	Deductible Waived	Deductible Waived
Bariatric Surgery	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical	Deductible for Covered Medical Expenses
Pre-Certification Required	Expenses	
Organ Transplant Surgery	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
travel and lodging expenses a	Expenses	Deductible for Covered Miedical Experises
maximum of \$2,000 per Policy	Expenses	
Year or \$250 per day,		
whichever is less while at the		
transplant facility.		
Dra-Cartification Poquired		
Pre-Certification Required		
Reconstructive Surgery	Covered the same as any other Surgery	Covered the same as any other Surgery
Pre-Certification Required		
Tre-ceranication negative		

Other Professional Services		
Gender Affirming Treatment Benefit	See benefits for Mental Health and Substa	ance Use Disorder Benefits
Pre-Certification Required for Gender Affirming Treatment surgery		
Home Health Care Expenses Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hospice Care Coverage	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician's Office Visits including Specialists/Consultants	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
For Mental Health and Substance Use Disorder see the Mental Health and Substance Use Disorder Benefits section	Deductible Waived	
Telemedicine or Telehealth Services	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	Deductible Waived	
Telemedicine or Telehealth Services by a contracted Provider (Behavioral Health)	\$0 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	
Acupuncture Services (Medically Necessary Treatment only)	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Acupuncture Services Maximum visits per Policy Year	30	30
Allergy Testing and Treatment, including injections	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Maximum visits per Policy Year  Shots and Injections unless considered Preventive Services   S0% of the Negotiated Charge after Deductible for Covered Medical Expenses    Tuberculosis screening (TB), Titers, QuantifeRON B tests including shots (other than covered under Preventive Services)    EMERGENCY SERVICES, AMBULANCE AND NON-EMERGENCY SERVICES   Deductible for Covered Medical Expenses    Emergency Services in an emergency department for Emergency Medical Conditions.   Deductible then the plan pays 80% of the Negotiated Charge after Deductible for Covered Medical Expenses    Urgent Care Centers for non-life-threatening conditions   Deductible for Covered Medical Expenses    Emergency Ambulance Service ground and/or air, water transportation   Sw6 of the Negotiated Charge after Deductible for Covered Medical Expenses    Emergency Ambulance Service ground and/or air, water transportation   Sw6 of the Negotiated Charge after Deductible for Covered Medical Expenses    Expenses ground and/or air, water transportation   Sw6 of the Negotiated Charge after Deductible for Covered Medical Expenses    Expenses ground and/or air (fixed wing) transportation   Sw6 of the Negotiated Charge after Deductible for Covered Medical Expenses    DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES    Biagnostic Imaging Services   Sw6 of the Negotiated Charge after Deductible for Covered Medical Expenses    DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES    Diagnostic Imaging Services   Sw6 of the Negotiated Charge after Deductible for Covered Medical Expenses    Diagnostic Imaging Services   Sw6 of the Negotiated Charge after Deductible for Covered Medical Expenses    DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES    Diagnostic Imaging Services   Sw6 of the Negotiated Charge after Deductible for Covered Medical Expenses    DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES    Diagnostic Imaging Services   Sw6 of the Negotiated Charge after Deductible for Covered Medical Expenses    DEVENDENCE   Sw6 of the Negotiated Char		1	1
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including shots (other than covered under Preventive Services)  EMERGENCY SERVICES, AMBULANCE AND NON-EMERGENCY SERVICES  Emergency Services in an emergency department for Emergency Medical Expenses  Copayment waived if admitted  Urgent Care Centers for non-life-threatening conditions  Emergency Ambulance Service ground and/or air, water transportation  Expenses  Emergency Ambulance Service ground and/or air (fixed wing) transportation  Non-Emergency Ambulance  Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses ground and/or air (fixed wing) transportation  Non-emergency Ambulance  Expenses ground and/or air (fixed wing) transportation  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CH Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CH Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CH Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  CH Scand Arthur Arthu	_ : :	_ =	-
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EMERGENCY SERVICES, AMBULANCE AND NON-EMERGENCY SERVICES  Emergency Services in an emergency department for Emergency Medical Conditions.  Copayment per visit after Deductible then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses  Copayment waived if admitted  Urgent Care Centers for non-life-threatening conditions  Emergency Ambulance Service ground and/or air, water transportation  Non-Emergency Ambulance Expenses  Emergency Ambulance Expenses  Non-Emergency Ambulance Expenses  Non-Emergency Ambulance Expenses  Bollow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Non-Emergency Ambulance Expenses  Deductible for Covered Medical Expenses  Expenses  Non-Emergency Ambulance Expenses  Deductible for Covered Medical Expenses  Deductible for Covered Medical Expenses  Deductible for Covered Medical Expenses  Diagnostic Inaging Services  Diagnostic Inaging Service  Deductible for Covered Medical Expenses  Diagnostic Inaging Service  Deductible for Covered Medical Expenses  Sollow of the Negotiated Charge after Deductible for Covered Medical Expenses  Diagnostic Inaging Services  Bollow of the Negotiated Charge after Deductible for Covered Medical Expenses  Diagnostic Inaging Service  Bollow of the Negotiated Charge after Deductible for Covered Medical Expenses  Diagnostic Inaging Service  Bollow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Sollow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  CT Scan, MRI and/or PET Scans  Bollow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Chemotherapy and Radiation  Bollow of the Negotiated Charge after Deductible for Covered Medical Expenses		Expenses	
EMERGENCY SERVICES, AMBULANCE AND NON-EMERGENCY SERVICES  Emergency Services in an emergency department for Emergency Medical Charge for Covered Medical Expenses  Copayment waived if admitted  Urgent Care Centers for non-life-threatening conditions  Emergency Ambulance Service ground and/or air, water transportation  Non-Emergency Ambulance Expenses  Expenses ground and/or air (fixed wing) transportation  Non-expenses ground and/or air (fixed wing) transportation  Non-expenses ground and/or air (fixed wing) transportation  Diagnostic Laboratory, Testing And Imaging Services Pre-Certification Required  Diagnostic Imaging Services Pre-Certification Required  Expenses  Diagnostic Imaging Services Pre-Certification Required  Expenses  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Diagnostic Imaging Services Pre-Certification Required  Expenses  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Diagnostic Imaging Services Pre-Certification Required  Expenses  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Expenses  Diagnostic Laboratory, Testing And Imaging Services Deductible for Covered Medical Expenses  Expenses  Expenses  Diagnostic Imaging Services Pre-Certification Required  Expenses  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Expenses  Expenses  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Expenses  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Expenses  Chemotherapy and Radiation  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Chemotherapy and Radiation  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Expe			
Emergency Services in an emergency department for Emergency Medical Conditions.  Solution Services (Conditions)  Copayment waived if admitted Medical Expenses  Copayment waived if admitted  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Emergency Ambulance Service ground and/or air, water transportation  Non-Emergency Ambulance Expenses  Solventification Required for non-emergency air Ambulance (Fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required Expenses  ET Sean, MRI and/or PET Scans Pre-Certification Required Expenses  Solventification Required Pre-Certification Required Expenses  Solventification Required Pre-Certification Required Pre-Certification Required Expenses  Solventification Required Solventification Required Solventification Required Pre-Certification Required Solventification R	Services)		
Emergency Services in an emergency department for Emergency Medical Conditions.  Solution Services (Conditions)  Copayment waived if admitted Medical Expenses  Copayment waived if admitted  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Emergency Ambulance Service ground and/or air, water transportation  Non-Emergency Ambulance Expenses  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses Expenses ground and/or air, water wing) transportation  Non-Emergency Ambulance  Expenses ground and/or air (fixed wing)  Non-Emergency air Ambulance  Expenses Solve			
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the Negotiated Charge for Covered Medical Expenses  Copayment waived if admitted  Urgent Care Centers for non-life-threatening conditions  Emergency Ambulance Service ground and/or air, water transportation  Non-Emergency Ambulance Expenses  Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Emergency Ambulance Service ground and/or air, water transportation  Non-Emergency Ambulance Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bre-Certification Required for non-emergency air Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required  Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  CT Scan, MRI and/or PET Scans Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deduc		1	
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Urgent Care Centers for non-life- threatening conditions  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Emergency Ambulance Service ground and/or air, water transportation  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Emergency Ambulance Service ground and/or air, water transportation  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Fre-Certification Required  Diagnostic Imaging Services Pre-Certification Required Pre-Certification Required Expenses  Endoword Ten Negotiated Charge after Deductible for Covered Medical Expenses  Diagnostic Imaging Services Pre-Certification Required Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Diagnostic Imaging Services Pre-Certification Required Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Emergency Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required  Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Emergency Ambulance Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Emergency Ambulance Expenses  Chemotherapy and Radiation  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation  80% of the Negotiated Charge after Deductible for Covered Medical Expenses	for Emergency Medical		
Urgent Care Centers for non-life-threatening conditions	Conditions.	Medical Expenses	
Urgent Care Centers for non-life-threatening conditions			
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Emergency Ambulance Service ground and/or air, water transportation  Non-Emergency Ambulance Expenses  Non-Emergency Ambulance Expenses  Non-Emergency Ambulance Expenses  Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation  Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation  Pre-Certification Required for non-emergency air Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required Expenses  Non-Emergency Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Peductible for Covered Medical Expenses  OCT Scan, MRI and/or PET Scans Pre-Certification Required Expenses  Non-Emergency Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Deductible for Covered Medical Expenses  Non-Emergency Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Deductible for Covered Medical Expenses  Non-Emergency Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Deductible for Covered Medical Expenses  Non-Emergency Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Non-Emergency Ambulance (fixed wing)  Pre-Certification Required  Expenses  Non-Emergency Ambulance (above Ambulance Charge after Deductible for Covered Medical Expenses Expenses  Non-Emergency Ambulance (above Ambulance Charge after Deductible for Covered Medical Expenses Expenses  Non-Emergency Ambulance (above Ambulance Charge after Deductible for Covered Medical Expenses  Non-Emergency Ambulance (above Ambulance Charge after Deductible for Covered Medical Expenses  Non-Emergency Ambulance (above Ambulance Charge after Deductible for Covered Medical Expenses  Non-Emergen	_	80% of the Negotiated Charge after	
Emergency Ambulance Service ground and/or air, water transportation  Non-Emergency Ambulance Expenses  Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses ground and/or air (fixed wing) transportation  Pre-Certification Required for non-emergency air Ambulance (fixed wing)  Diagnostic Imaging Services Pre-Certification Required  Paid the same as In-Network Provider subject to Usual and Customary Charge after Deductible for Covered Medical Expenses  Air Ambulance transportation: Paid the same as In-Network Provider subject to Usual and Customary Charge after Deductible for Covered Medical Expenses  Diagnostic Imaging Services  Pre-Certification Required  Deductible for Covered Medical Expenses  Sow of the Negotiated Charge after Deductible for Covered Medical Expenses  CT Scan, MRI and/or PET Scans  Pre-Certification Required  Sow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation  Sow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation  Sow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation  Sow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation  Sow of the Negotiated Charge after Deductible for Covered Medical Expenses	threatening conditions	Deductible for Covered Medical	Deductible for Covered Medical Expenses
Subject to Usual and Customary Charge.		Expenses	
Subject to Usual and Customary Charge.			
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation  Pre-Certification Required for non-emergency air Ambulance (fixed wing)  Diagnostic Imaging Services Pre-Certification Required Pre-Certification Required  Diagnostic Imaging Services Pre-Certification Required  Expenses  Diagnostic Imaging Services Pre-Certification Required  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Covered Medical Expenses  Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Covered Medical Expenses  Expenses  Chemotherapy and Radiation Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Covered Medical Expenses  Chemotherapy and Radiation Bow of the Negotiated Charge after Deductible for Covered Medical Expenses	Emergency Ambulance Service	80% of the Negotiated Charge after	Paid the same as In-Network Provider
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation  Pre-Certification Required for non-emergency air Ambulance (fixed wing)  DIACNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required Pre-Certification Required Pre-Certification Required  Diagnostic Imaging Services Pre-Certification Required  Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses	ground and/or air, water	Deductible for Covered Medical	subject to Usual and Customary Charge.
Expenses ground and/or air (fixed wing) transportation  Pre-Certification Required for non-emergency air Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required Pre-Certification Required Pre-Certification Required  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses	transportation	Expenses	
Expenses ground and/or air (fixed wing) transportation  Pre-Certification Required for non-emergency air Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required Pre-Certification Required Pre-Certification Required  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses			
Expenses ground and/or air (fixed wing) transportation  Pre-Certification Required for non-emergency air Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required Pre-Certification Required Pre-Certification Required  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses			
Pre-Certification Required for non-emergency air Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required  Deductible for Covered Medical Expenses  Diagnostic Imaging Services Pre-Certification Required  Deductible for Covered Medical Expenses  Expenses  Deductible for Covered Medical Expenses	Non-Emergency Ambulance	80% of the Negotiated Charge after	Ground Ambulance transportation: 60%
Pre-Certification Required for non-emergency air Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  CT Scan, MRI and/or PET Scans Pre-Certification Required  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses  Solve of the Negotiated Charge after Deductible for Covered Medical Expenses	Expenses ground and/or air (fixed	Deductible for Covered Medical	of Usual and Customary Charge after
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non-emergency air Ambulance (fixed wing)  DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required  CT Scan, MRI and/or PET Scans Pre-Certification Required  Expenses  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Bow of the Negotiated Charge after Deductible for Covered Medical Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Deductible for Covered Medical Expenses Deductible for Covered Medical Expenses			
DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required  CT Scan, MRI and/or PET Scans Pre-Certification Required  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Pre-Certification Required  Bo% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Expenses  Chemotherapy and Radiation Therapy  Usual and Customary Charge after Deductible for Covered Medical Deductible for Covered Medical Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	Pre-Certification Required for		Air Ambulance transportation: Paid the
DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES  Diagnostic Imaging Services Pre-Certification Required  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy	non-emergency air Ambulance		same as In-Network Provider subject to
Diagnostic Imaging Services Pre-Certification Required  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  80% of the Negotiated Charge after Deductible for Covered Medical Expenses	(fixed wing)		Usual and Customary Charge.
Diagnostic Imaging Services Pre-Certification Required  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  80% of the Negotiated Charge after Deductible for Covered Medical Expenses			
Pre-Certification Required  Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Pre-Certification Required  Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Deductible for Covered Medical  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses  Cow of Usual and Customary Charge after Deductible for Covered Medical Expenses  Bow of the Negotiated Charge after Deductible for Covered Medical Expenses	DIAG	NOSTIC LABORATORY, TESTING AND IMAG	
Expenses  CT Scan, MRI and/or PET Scans  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  Pre-Certification Required  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	Diagnostic Imaging Services	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
CT Scan, MRI and/or PET Scans Pre-Certification Required  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  80% of the Negotiated Charge after Deductible for Covered Medical Deductible for Covered Medical Expenses	Pre-Certification Required	Deductible for Covered Medical	Deductible for Covered Medical Expenses
Pre-Certification Required  Expenses  Bow of the Negotiated Charge after (Outpatient)  Chemotherapy and Radiation Therapy  Deductible for Covered Medical Expenses  Deductible for Covered Medical Expenses  Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses		Expenses	
Pre-Certification Required  Expenses  Bow of the Negotiated Charge after (Outpatient)  Chemotherapy and Radiation Therapy  Deductible for Covered Medical Expenses  Deductible for Covered Medical Expenses  Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses			
Pre-Certification Required  Expenses  80% of the Negotiated Charge after (Outpatient)  Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Expenses  Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	CT Scan, MRI and/or PET Scans	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Laboratory Procedures (Outpatient)  Bo% of the Negotiated Charge after Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Bo% of the Negotiated Charge after Deductible for Covered Medical Deductible for Covered Medical Deductible for Covered Medical Deductible for Covered Medical Expenses		Deductible for Covered Medical	Deductible for Covered Medical Expenses
(Outpatient)  Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Deductible for Covered Medical  Bo% of the Negotiated Charge after Deductible for Covered Medical  Deductible for Covered Medical  Deductible for Covered Medical Expenses	Pre-Certification Required	Expenses	
(Outpatient)  Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Deductible for Covered Medical  Bo% of the Negotiated Charge after Deductible for Covered Medical  Deductible for Covered Medical  Deductible for Covered Medical Expenses	·		
(Outpatient)  Deductible for Covered Medical Expenses  Chemotherapy and Radiation Therapy  Deductible for Covered Medical  Bo% of the Negotiated Charge after Deductible for Covered Medical  Deductible for Covered Medical  Deductible for Covered Medical Expenses	Laboratory Procedures	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Expenses  Chemotherapy and Radiation Therapy  Expenses  80% of the Negotiated Charge after Deductible for Covered Medical Deductible for Covered Medical Deductible for Covered Medical	1		
Chemotherapy and Radiation Therapy  80% of the Negotiated Charge after Deductible for Covered Medical  60% of Usual and Customary Charge after Deductible for Covered Medical Expenses			· I
Therapy Deductible for Covered Medical Deductible for Covered Medical Expenses	Chemotherapy and Radiation		60% of Usual and Customary Charge after
17	1		
EXPENSES		Expenses	
Pre-Certification Required	Pre-Certification Required		

Infusion Therapy	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
	REHABILITATION AND HABILITATION TH	IERAPIES
Cardiac Rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pulmonary Rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy, including Physical Therapy, and Occupational Therapy and Speech Therapy	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy Combined with Habilitation Services Therapy The Maximum Visits do not apply to Rehabilitation Therapy for a Mental Health or Substance Use Disorder.	30	30
Habilitation Services, including Physical Therapy, and Occupational Therapy and Speech Therapy	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Habilitation Services Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy Combined with Rehabilitation Therapy  The Maximum Visits do not apply to Habilitation Services for a Mental Health or Substance Use Disorder.	30	30

	OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies (including equipment and training)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Refer to the Prescription Drug provision for diabetic supplies covered under the Prescription Drug benefit.		
Dialysis Treatment	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Durable Medical Equipment Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Enteral Formulas and Nutritional Supplements See the Prescription Drug section of this Schedule when purchased at a pharmacy.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infertility Treatment Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Standard Fertility Preservation Expense	Same as any other Covered Sickness	
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-emergency Care While Traveling Outside of the United States	60% of Actual Charge after Deductible for Covered Medical Expenses Subject to \$10,000 maximum per Policy Year	
Medical Evacuation Expense	100% of Actual Charge for Covered Medi	cal Expenses
	Deductible Waived	
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses	
	Deductible Waived	
	PEDIATRIC AND ADULT DENTAL AND VISI	ON CARE
Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Dental Care Schedule of Benefits and Pediatric Dental Care Benefit description in the Certificate for further information.	
Type A Services: Diagnostic and Preventive Dental Care	100% of Usual and Customary Charge for	r Covered Medical Expenses

Preventive Dental Care Limited to 2 dental exams every 12 months	
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:	
Type B Services: Basic Restorative Care	50% of Usual and Customary Charge for Covered Medical Expenses
Type C Services: Major Restorative Care	50% of Usual and Customary Charge for Covered Medical Expenses
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge for Covered Medical Expenses
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived
Adult Dental Care Benefit (age 19 and older)	See the Dental Care Schedule of Benefits and Adult Dental Care Benefit description in the Certificate for further information.
Type A Services: Diagnostic and Preventive Dental Care	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Preventive Dental Care Limited to 2 dental exams every 12 months	
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:	
Type B Services: Basic Restorative Care	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Type C Services: Major Restorative Care	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Claire farmer more has a coloniated		
Claim forms must be submitted		
to Us as soon as reasonably possible. Refer to Proof of Loss		
provision contained in the		
General Provisions.		
Pediatric Vision Care Benefit (to	See the Pediatric Vision Care Benefit desc	cription in the Certificate for further
the end of the month in which	information.	
the Insured Person turns age 19)		
Limited to 1 vision examination	100% of Usual and Customary Charge for	Covered Medical Expenses
per Policy Year and 1 pair of	100% of Osdar and Castomary Charge for	covered ividated Expenses
prescribed lenses and frames or	Deductible Waived	
contact lenses (in lieu of	Deddelible Walved	
eyeglasses) per Policy Year		
cycglasses, per rolley rear		
Claim forms must be submitted		
to Us as soon as reasonably		
possible. Refer to Proof of Loss		
provision contained in the		
General Provisions.		
	MISCELLANEOUS DENTAL SERVICE	S
Accidental Injury Dental	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Treatment	Deductible for Covered Medical	Deductible for Covered Medical Expenses
	Expenses	
Sickness Dental Expense Benefit	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical	Deductible for Covered Medical Expenses
	Expenses	
Treatment for	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Temporomandibular Joint (TMJ)	Deductible for Covered Medical	Deductible for Covered Medical Expenses
Disorders	Expenses	Deductible for covered intedical Expenses
Districts	Expenses	
Surgical Services Directly	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Affecting the Upper or Lower	Deductible for Covered Medical	Deductible for Covered Medical Expenses
Jawbone Benefit	Expenses	Beautific for covered integral Expenses
sawbone Benefit	Expenses	
Dental Anesthesia	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical	Deductible for Covered Medical Expenses
	Expenses	·
	PRESCRIPTION DRUGS	
Prescription Drugs Retail Pharmac	у	
No cost sharing applies to ACA Pre-	ventive Care medications filled at a particip	ating network pharmacy.
Value have fig. 1. 1. 1. 20. 1	and the constant of the contract of	anhanhanalta (C)
	supply. Coverage for more than a 30 day supply. Betail Bharmacy Supply Limits" section for	
	Retail Pharmacy Supply Limits" section for I	
TIER 1	\$15 Copayment then the plan pays	Not Covered
(Including Enteral Formulas)	100% of the Negotiated Charge for	
For each fill up to a 30-day supply	Covered Medical Expenses	
filled at a Retail pharmacy	Dodustible Maissel	
	Deductible Waived	

	T	
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 60-day supply filled at a Retail pharmacy	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
TIER 2 (Including Enteral Formulas) For each fill up to a 30-day supply filled at a Retail pharmacy	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	\$100 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 60-day supply filled at a Retail pharmacy	\$150 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
TIER 3 (Including Enteral Formulas) For each fill up to a 30-day supply filled at a Retail Pharmacy	80% of the Negotiated Charge for Covered Medical Expenses up to \$250 Deductible Waived	Not Covered
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30-day supply but less than a 61-day supply filled at a Retail pharmacy	80% of the Negotiated Charge for Covered Medical Expenses up to \$500 Deductible Waived	Not Covered

More than a 60-day supply filled	80% of the Negotiated Charge for	Not Covered
at a Retail pharmacy	Covered Medical Expenses up to \$750	Not covered
at a netan pharmacy	Covered Medical Expenses up to 4750	
	Deductible Waived	
Specialty Prescription Drugs		
TIER 1	80% of the Negotiated Charge for	Not Covered
For each fill up to a 30-day	Covered Medical Expenses up to \$250	
supply.		
	Deductible Waived	
More than a 30-day supply but	80% of the Negotiated Charge for	Not Covered
less than a 61-day supply	Covered Medical Expenses up to \$500	
,,		
	Deductible Waived	
More than a 60-day supply	80% of the Negotiated Charge for	Not Covered
	Covered Medical Expenses up to \$750	
	Dadwarible Weissed	
Consiste Description Descript	Deductible Waived	
Specialty Prescription Drugs with		into Vou now out of modulatifar account
	Prior Authorization May Be Required: Amou	
		er 30 day supply and will be applied towards
	Out-of-Pocket Maximum. Copayment Assist	
· · · · · · · · · · · · · · · · · · ·	Your prescription is filled at a participating	
	he applicable Specialty Prescription Drugs. (	
	ecialty Prescription Drugs will not be applied	
· · · · · · · · · · · · · · · · · · ·		rescription Drug after Copayment Assistance
	f applicable) and Out-of-Pocket Maximum.	For details, contact the Copayment
Assistance Program at 636-271-52 For each fill up to a 30 day	75% of the Negotiated Charge for	Not Covered
supply.	Covered Medical Expenses	Not covered
supply.	Covered Medical Expenses	
	Deductible Waived	
	Beddelible Walved	
Prescription Mail Order Drugs		
	ventive Care medications filled at a particip	
TIER 1	\$15 Copayment then the plan pays	Not Covered
For each fill up to a 30-day supply	100% of the Negotiated Charge for	
filled at a Mail Order pharmacy	Covered Medical Expenses	
	5 L 31 W . L	
	Deductible Waived	
More than a 30-day supply but	\$30 Copayment then the plan pays	Not Covered
less than a 61-day supply filled at	100% of the Negotiated Charge for	
a Mail Order pharmacy		
a man order pharmacy	I COVERED IVIEDICAL EXPENSES	
	Covered Medical Expenses	
	Covered Medical Expenses  Deductible Waived	

More than a 60-day supply filled at a Mail Order pharmacy	\$37.50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
TIER 2 For each fill up to a 30-day supply filled at a Mail Order pharmacy	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 30-day supply but less than a 61-day supply filled at a Mail Order pharmacy	\$100 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 60-day supply filled at a Mail Order pharmacy	\$125 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
TIER 3 For each fill up to a 30-day supply filled at a Mail Order pharmacy	80% of the Negotiated Charge for Covered Medical Expenses up to \$250	Not Covered
	Deductible Waived	
More than a 30-day supply but less than a 61-day supply filled at a Mail Order pharmacy	80% of the Negotiated Charge for Covered Medical Expenses up to \$500	Not Covered
,	Deductible Waived	
More than a 60-day supply filled at a Mail Order pharmacy	80% of the Negotiated Charge for Covered Medical Expenses up to \$625	Not Covered
	Deductible Waived	
Zero Cost Drugs	1	1
	100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
Orally administered anti-cancer Pr	escription Drugs (including Specialty Drug	<u> </u> s)
Benefit	Same as any other Prescription Drug. The	
	Coinsurance an Insured Person must pay	will not exceed \$250 for an individual
prescription of up to a 30-day supply.		
iabetic Supplies (for prescription supplies purchased at a pharmacy)		
Benefit Paid the same as any other Retail or Mail Order Pharmacy Prescription Drug Fill		

MANDATED BENEFITS		
AIDS Vaccine	Same as any other Preventive Service	
Alzheimer's Disease Coverage	Same as any other Covered Sickness	
Diethylstilbestrol (DES) Coverage	Same as any other Covered Sickness	
Osteoporosis	Same as any other Covered Sickness, unless considered a Preventive Service	
Special Shoe Benefit	Same as any other Covered Sickness	
Accidental Death and Dismemberment		
Principal Sum	\$10,000	

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

### **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

#### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a licensed midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Expenses paid by Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid or Medi-Cal.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision;
     and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - engaged in an illegal occupation, or
  - participating in a riot.

- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Services and Supplies section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan.
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Sleep Disorders, except for a sleep study performed in the Insured Persons's home, the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

### **Activities Related:**

 Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.

#### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

#### **Family Planning:**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs, except as specifically provided under the Standard Fertility Preservation Expense benefit;
  - Cryopreservation and storage of embryos, except as specifically provided under the Standard Fertility Preservation Expense benefit;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);

- Cloning; or
- Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### **Dental**

 Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric and Adult Dental Care Benefit.

#### Hearing

• Charges for hearing screening, hearing aids and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma, or otherwise covered under the Gender Affirming Treatment Benefit.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter
  drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
  Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
  are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Sexual enhancements drugs;
- Vision correction products.

### **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

### VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to:

www.wellfleetstudent.com

### EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

### **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- Secondary point of contact
- Date of birth

### 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629

### **Teladoc**

By phone or internet, **Teladoc** gives you 24/7 access to board-certified physicians for Behavioral Health services. Whether you are at school, home or traveling, Teladoc can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at <a href="https://www.teladoc.com/wellfleetstudent">https://www.teladoc.com/wellfleetstudent</a> or call (800)-Teladoc (835-2362).



### 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.