



# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2024/2025

### **DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:**

# **REGIS COLLEGE**

Weston, MA
("the Policyholder")

# **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN ("the Company")

Policy Number: WI2425MASHIP218

**Group Number: ST2236SH** 

Effective: 08/20/2024 - 08/19/2025

### **ADMINISTERED BY:**

Wellfleet Group, LLC



# Welcome Students...

We are pleased to provide you with this summary of the 2024 – 2025 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form MA SHIP Cert (2024). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

### PENDING STATE APPROVAL

The Plan described in "Benefits at a Glance" is awaiting approval by the Massachusetts Department of Insurance. If the Plan is changed during the approval process, a revision of this document will be provided. This is not an insurance policy and your receipt of this document does not constitute the issuance or delivery of a policy of insurance.

# **Important Contact Information & Resources**



# **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



# **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

Member Pharmacy Help

(877) 640-7940

# **Plan Administration**

Enrollment, Eligibility, & Waivers
Gallagher Student Health
500 Victory Road
Quincy, MA 02171
www.gallagherstudent.com/Regis

### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com

Monday—Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m. Eastern Time



Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



For further information about your plan please use the QR code below.





# **PPO Network**



Cigna Open Access Plus (OAP) www.mycigna.com

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# **General Information**

# **Am I Eligible**

### **Undergraduate Students**

All registered Undergraduate students taking 9 or more credits are required to have health insurance coverage, either through this Student Health Insurance Plan or through another individual or family plan. Students are automatically enrolled in the Student Health Insurance Plan at registration and the premium is added to the student's tuition fees unless proof of comparable coverage is provided by completing the waiver.

### **Dependents**

Dependents are not eligible.

# How Do I Waive/Enroll?

To enroll or waive the Student Health Insurance Plan:

- 1. Visit www.gallagherstudent.com/Regis.
- 2. Login using your Regis College email address under 'Profile'.
- 3. If a returning user, enter the password you previously created. If you don't remember it, choose the 'forgot password' option. If you are a new user, a temporary password will be/was emailed to your Regis.edu email address in mid-July. Enter your temporary password (you will be prompted to create a new password)
- 4. Click on the "Enroll" or "Waive" button in the Plan Summary box. If waiving, have your private insurance ID card available as you will need to enter information from it. A submitted waiver does not mean an approved waiver so monitor your Regis.edu email for updates on your waiver status.

The deadline to waive coverage for Annual coverage is 09/20/2024.

# **Effective Dates & Costs**

### All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date
Annual	08/20/2024	08/19/2025	09/20/2024
Spring/Summer	01/17/2025	08/19/2025	02/14/2025

Plan Costs for Students		
	Annual	Spring/Summer
Student*	\$2,859	\$1,684

<sup>\*</sup>The above plan costs include an administrative service fee.

# **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these

When You receive Emergency Services, or Out-of-Network air Ambulance Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$150	\$300

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will not be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will not be applied to satisfy the Out-of-Network Provider Deductible.

Out-of-Pocket Maximum	
Individual	¢r 000
*Combined In-Network and	\$5,000
Out-of-Network	

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.

\*The combined amount will never exceed the federal maximum.

Coinsurance	90% of the Negotiated Charge (NC)	70% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses Deductible, Coinsurance, and any Copayment are applicable
Physician and Other Practitioner Office Visits including Specialists/Consultants *Check below for additional copayments if applicable	\$30 Copayment per visit then the plan pays 100% of (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	\$150 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived Copayment waived if admitted	Paid the same as In-Network Provider subject to (U&C) Charge.
Urgent Care Center for non- life-threatening conditions	\$30 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses

# **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- **3.** DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- **6.** UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
	INPATIENT SERVICES	
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Subject to Semi-Private room rate unless intensive care unit is required.		
Room and Board includes intensive care.		
Pre-Certification Required		

Preadmission Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while Confined	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit Maximum days per Policy Year	60	60
Physical Therapy while Confined (inpatient)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Substance Abuse Disorder will be no Covered Sickness.  Inpatient Mental Health Disorder and Substance Abuse Disorder Benefit  Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Mental Health Disorder and Substance Abuse Disorder Benefit		
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	\$30 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric	Deductible Waived  90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Annual Mental Health Screening	100% of the Negotiated Charge for Covered Medical Expenses	100% of Usual and Customary Charge for Covered Medical Expenses
	Deductible Waived if applicable	Deductible Waived if applicable
	PROFESSIONAL AND OUTPATIENT SER	VICES
Surgical Expenses		
Inpatient and Outpatient Surgery includes: Pre-Certification Required Surgeon Services Anesthetist Assistant Surgeon	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Abortion and Abortion Related Care Expense Benefit	100% of the Negotiated Charge for Covered Medical Expenses	100% of Usual and Customary Charge for Covered Medical Expenses
	Deductible Waived, if applicable	Deductible Waived, if applicable
Bariatric Surgery & Morbid Obesity Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery  travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility.	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required		
Human Leukocyte Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Bone Marrow Transplants for the Treatment of Breast Cancer	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Services by a contracted Provider (Behavioral Health)  Deductible Waived  Acupuncture Services Expense Benefit (Medically Necessary Treatment for Pain Management  Covered Medical Expenses  Solve of Usual and Cust pays 100% of the Negotiated Charge for Covered Medical Expenses	tomary Charge after	
Deductible for Covered Medical Expenses  Office Visits  Physician and Other Practitioner Office Visits including Specialists/Consultants  Deductible Waived  Paid the same as Physician and Other Practitioner Office Visits including Specialists/Consultants  Paid the same as Physician and Other Practitioner Office Visits including Paid the same as Physician and Other Practitioner Office Visits including Specialists/Consultants  Telemedicine or Telehealth Services by a contracted Provider (Behavioral Health)  Deductible Waived  Acupuncture Services Expense Benefit (Medically Necessary Treatment for Pain Management  Deductible For Covered Medical Expenses  Deductible Telemedicine or Telehealth Saving Specialists/Consultants  Source Medical Expenses  Source Medical Expenses  Bow of Usual and Cust Deductible for Covered Deductible for Covered Deductible for Covered Deductible For Covered Medical Expenses	d Medical Expenses	
Physician and Other Practitioner Office Visits including Specialists/Consultants  Paid the same as Physician and Other Practitioner Office Visits including Specialists/Consultants  Paid the same as Physician and Other Practitioner Office Visits including Specialists/Consultants  Paid the same as Physician and Other Practitioner Office Visits including Specialists/Consultants  Telemedicine or Telehealth Services by a contracted Provider (Behavioral Health)  Services by a contracted Provider (Behavioral Health)  Deductible Waived  Acupuncture Services Expense Benefit (Medically Necessary Treatment for Pain Management  \$30 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  \$0% of Usual and Cust Power of Covered Medical Expenses  Deductible for Covered Deductible for Cover		
Office Visits including Specialists/Consultants  Deductible Waived  Paid the same as Physician and Other Practitioner Office Visits incomplete Specialists/Consultants  Telemedicine or Telehealth Services  Telemedicine or Telehealth Services by a contracted Provider (Behavioral Health)  Acupuncture Services Expense Benefit (Medically Necessary Treatment for Pain Management  Deductible Waived  Paid the same as Physician and Other Practitioner Office Visits incomplete Specialists/Consultants  Paid the same as Physician and Other Practitioner Office Visits incomplete Specialists/Consultants  Paid the same as Physician and Other Practitioner Office Visits incomplete Specialists/Consultants  Specialists/Consultants  Source Medical Expenses  Source Medical Expenses  Source Medical Expenses  Source Medical Expenses  Page 100% of the Negotiated Charge for Covered Medical Expenses  Source Medical Expenses		
Services  Specialists/Consultants  \$ O Copayment per visit then the plan pays 100% of the Negotiate Covered Medical Expenses  (Behavioral Health)  Deductible Waived  Acupuncture Services Expense Benefit (Medically Necessary Treatment for Pain Management  Specialists/Consultants  \$ O Copayment per visit then the plan pays 100% of the Negotiated Covered Medical Expenses  \$ 30 Copayment per visit then the plan pays 100% of Usual and Cust pays 100% of the Negotiated Charge for Covered Medical Expenses		
Services by a contracted Provider (Behavioral Health)  Deductible Waived  Acupuncture Services Expense Benefit (Medically Necessary Treatment for Pain Management  Covered Medical Expenses  \$30 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	cluding	
Acupuncture Services Expense \$30 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses 80% of Usual and Cust Deductible for Covered Medical Expenses		
in lieu of opioids)  Deductible Waived	· -	
Acupuncture Services Expense 30 30  Benefit  Maximum visits per Policy Year		
Allergy Testing and Treatment, including injections  90% of the Negotiated Charge after Deductible for Covered Medical Expenses  70% of Usual and Cust Deductible for Covered Medical		
Chiropractic Care Benefit \$30 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived 80% of Usual and Cust Deductible for Covered Deductible for Covered Medical Expenses	, ,	
Chiropractic Care Benefit 30 30 Maximum visits per Policy Year		
Shots and Injections unless considered Preventive Services Peductible for Covered Medical Expenses Power of Usual and Cust Deductible for Covered Medical Expenses	· -	
Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)  90% of the Negotiated Charge after Deductible for Covered Medical Expenses  70% of Usual and Cust Deductible for Covered Preventive Services	tomany Chargo after	

EMERGEN	CY SERVICES, AMBULANCE AND NON-EME	RGENCY SERVICES
Emergency Services in an	\$150 Copayment per visit then the plan	Paid the same as In-Network Provider
emergency department for	pays 100% of the Negotiated Charge for	subject to Usual and Customary Charge.
Emergency Medical Conditions.	Covered Medical Expenses	-
	Deductible Waived	
	Copayment waived if admitted	
Urgent Care Centers for non-life-	\$30 Copayment per visit then the plan	80% of Usual and Customary Charge after
threatening conditions	pays 100% of the Negotiated Charge for Covered Medical Expenses	Deductible for Covered Medical Expenses
	Deductible Waived	
Emergency Ambulance Service	100% of the Negotiated Charge for	Paid the same as In-Network Provider
ground and/or air, water	Covered Medical Expenses	subject to Usual and Customary Charge.
transportation	Deductible Waived	
Non-Emergency Ambulance	90% of the Negotiated Charge after	Ground Ambulance transportation: 70% of
Expenses ground and/or air (fixed	Deductible for Covered Medical	Usual and Customary Charge after
wing) transportation	Expenses	Deductible for Covered Medical Expenses
Pre-Certification Required for non-		Air Ambulance transportation: Paid the
emergency air Ambulance (fixed		same as In-Network Provider subject to
wing)		Usual and Customary Charge.
	IOSTIC LABORATORY, TESTING AND IMAG	
Diagnostic Imaging Services	90% of the Negotiated Charge after	70% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans	90% of the Negotiated Charge after	70% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Laboratory Procedures	90% of the Negotiated Charge after	70% of Usual and Customary Charge after
(Outpatient)	Deductible for Covered Medical	Deductible for Covered Medical Expenses
(Outputions)	Expenses	
Chemotherapy and Radiation	90% of the Negotiated Charge after	70% of Usual and Customary Charge after
Therapy	Deductible for Covered Medical	Deductible for Covered Medical Expenses
Pre-Certification Required	Expenses	·
Infusion Therapy	90% of the Negotiated Charge after	70% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Respiratory Therapy	90% of the Negotiated Charge after	70% of Usual and Customary Charge after
	Deductible for Covered Medical	Deductible for Covered Medical Expenses
	Expenses	
	REHABILITATION AND HABILITATION THE	RAPIES
Cardiac Rehabilitation	90% of the Negotiated Charge after	70% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses

Pulmonary Rehabilitation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy Maximum Visits per Policy Year for Physical Therapy and Occupational Therapy Combined with Habilitation Services Therapy	60	60
The Maximum Visits do not apply to Rehabilitation Therapy for a Mental Health Disorder or Substance Abuse Disorder; Autism Spectrum Disorders; Speech Therapy; or Home Health Care.		
Rehabilitation Therapy Maximum Visits per Policy Year for Speech Therapy Combined with Habilitation Services Therapy	Unlimited	Unlimited
The Maximum Visits do not apply to Rehabilitation Therapy for a Mental Health Disorder or Substance Use Disorder.		
Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Habilitation Services Maximum Visits per Policy Year for Physical Therapy, and Occupational Therapy Combined with Rehabilitation Therapy	60	60
The Maximum Visits do not apply to Habilitation Services for a Mental Health Disorder or Substance Abuse Disorder.		
Habilitation Services Maximum Visits per Policy Year for Speech Therapy Combined with Rehabilitation Services Therapy	Unlimited	Unlimited
The Maximum Visits do not apply to Habilitation Services for a Mental Health Disorder or Substance Abuse Disorder.		

OTHER SERVICES AND SUPPLIES		
Covered Clinical Trials Benefit for Cancer or Other Life-Threatening Disease	Same as any other Covered Sickness	
Diabetic Services and Supplies (including equipment and training)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Refer to the Prescription Drug provision for diabetic supplies covered under the Prescription Drug benefit.		
Dialysis Treatment	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Durable Medical Equipment  Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-Prescription Enteral Formulas and Nutritional Supplements  See the Prescription Drug section	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
of this Schedule when purchased at a pharmacy.		
Hearing Aids for Insured Persons who are age 21 and under Limited to 1 hearing aid per ear up to a maximum of \$2,000 for each hearing aid per-36 month period	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infertility Treatment Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices  Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Podiatry Care Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pain Management Alternatives to Opiate Products	Same as any other Covered Sickness	
Sports Accident Expense Benefit - incurred as the result of the play or practice of Intercollegiate sports or club sports	Same as any other Covered Injury	Same as any other Covered Injury

Non-anguage Comp While	700/ of Astro-Channel Share Deductible for Covered Madical Frances	
Non-emergency Care While	70% of Actual Charge after Deductible for Covered Medical Expenses	
Traveling Outside of the United States		
States		
Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses	
(International Students and	Deductible Waived	
Domestic Students)	Subject to \$50,000 maximum per Policy Year	
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses	
(International Students and	Deductible Waived	
Domestic Students)	Subject to \$25,000 maximum per Policy Year	
	PEDIATRIC AND ADULT DENTAL AND VISION CARE	
Pediatric Dental Care Benefit (to	See the Pediatric Dental Care Benefit description in the Certificate for further	
the end of the month in which the	information.	
Insured Person turns age 19)		
Preventive Dental Care		
	100% of Usual and Customary Charge for Covered Medical Expenses	
Limited to 2 dental exams every 12 months		
months		
The benefit payable amount for		
the following services is different		
from the benefit payable amount		
for Preventive Dental Care:		
Emergency Dental	70% of Usual and Customary Charge for Covered Medical Expenses	
	70% of Osual and Customary Charge for Covered Medical Expenses	
Routine Dental Care	50% of Usual and Customary Charge for Covered Medical Expenses	
	50% of obtaining charge for covered incursal Expenses	
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Durath a dautic Camina		
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Periodontic Services		
T enoughtic services	50% of Usual and Customary Charge for Covered Medical Expenses	
Medically Necessary		
Orthodontic Care	50% of Usual and Customary Charge for Covered Medical Expenses	
	Deductible Waived	
Claim forms must be submitted to	Deductible walved	
Us as soon as reasonably possible.		
Refer to Proof of Loss provision		
contained in the General		
Provisions.		
Pediatric Vision Care Benefit (to	100% of Usual and Customary Charge for Covered Medical Expenses	
the end of the month in which the		
Insured Person turns age 19)	Deductible Waived	
limited to desire		
Limited to 1 vision examinations		
per Policy Year and 1 pair of		
prescribed lenses and frames or		
contact lenses (in lieu of		
eyeglasses) per Policy Year.		

Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Adult Vision Care (age 19 and older) Routine Eye Examination once every 12 months	100% of Usual and Customary Charge for Covered Medical Expenses  Deductible Waived	
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions		
	MISCELLANEOUS DENTAL SERVICES	
Accidental Injury Dental Treatment	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Sickness Dental Expense Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Treatment for Temporomandibular Joint (TMJ) Disorders	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	PRESCRIPTION DRUGS	
Center.	entive Care medications filled at a participat	ting network pharmacy or Student Health  ply only applies if the smallest package size
•	Pharmacy Supply Limits" section for more	
TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy  See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses  Deductible Waived	Not Covered
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered

More than a 60 day supply filled at a Retail pharmacy	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy  See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$35 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$70 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 60 day supply filled at a Retail pharmacy	\$105 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy  See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 60 day supply filled at a Retail pharmacy	\$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered

Specialty Prescription Drugs	T .	1
For each fill up to a 30 day supply.	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 30 day supply but less	\$120 Copayment then the plan pays	Not Covered
than a 61 day supply	100% of the Negotiated Charge for Covered Medical Expenses	
	Deductible Waived	
More than a 60 day supply	\$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
Specialty Prescription Drugs will not the Deductible (if applicable) and Ou Specialty Prescription Drugs when Yowww.wellfleetstudent.com for the amanufacturer for covered Specialty Pocket Maximum. Any amounts pair	ut-of-Pocket Maximum. Copayment Assistation prescription is filled at a participating rapplicable Specialty Prescription Drugs. Copprescription Drugs will not be applied toward.	r 30 day supply and will be applied towards ance may be available to You for certain network pharmacy. Visit payment Assistance dollars paid by the drug ards the Deductible (if applicable) or Out-ofon Drug after Copayment Assistance will be
Program at 636-271-5280.	ole, and out-of-rocket Maximum. For deta	ins, contact the copayment Assistance
For each fill up to a 30 day supply.	75% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
Prescription Mail Order Drugs		
	entive Care medications filled at a participa	
TIER 1 For each fill up to a 30 day supply filled at a Mail Order pharmacy	\$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 30 day supply but less than a 61 day supply filled at a Mail Order pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 60 day supply filled at a Mail Order pharmacy	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered

TIER 2 For each fill up to a 30 day supply filled at a Mail Order pharmacy	\$35 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 30 day supply but less than a 61 day supply filled at a Mail Order pharmacy	\$70 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 60 day supply filled at a Mail Order pharmacy	\$105 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
TIER 3 For each fill up to a 30 day supply filled at a Mail Order pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 30 day supply but less than a 61 day supply filled at a Mail Order pharmacy	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 60 day supply filled at a Mail Order pharmacy	\$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
Zero Cost Drugs		
	100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
	scription Drugs including Specialty Drugs	
Benefit	If the cost share for the Prescription Drug's Tier is greater than the Chemotherapy Benefit or Infusion Therapy Benefit, the cost share will be calculated as follows: Greater of:  Chemotherapy Benefit; or Infusion Therapy Benefit	
Dishotic Supplies /for proceeds	upplies purchased at a pharmach.	
Diabetic Supplies (for prescription s  Benefit	Paid the same as any other Retail or Mail Order Pharmacy Prescription Drug Fill.	

MANDATED BENEFITS			
Autism Spectrum Disorder Benefit	Same as any other Covered Sickness		
Cytologic Screening (pap smear) and Mammographic Examination	Same as any other Covered Sickness, unless considered a Preventive Service		
Fitness Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per Policy Year.		
Hormone Replacement Therapy Services	Same as any other Covered Sickness, unless considered a Preventive Service. Subject to the limitations described in the Benefit.		
Weight Loss Program Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per Policy Year.		
HIV Associated Lipodystrophy Treatment	Same as any other Covered Sickness		
Early Refill of Prescription Eye Drops	Same as any other Prescription drug		
Long-term Antibiotic Therapy for the Treatment of Lyme Disease	Same as any other Covered Sickness		
	Additional Benefits		
BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER	
<b>COVID-19 Testing and Treatment Be</b>	enefit		
COVID-19 Testing, Treatment and services including Antigen and PCR Tests	100% of the Negotiated Charge for Covered Medical Expenses	100% of Usual and Customary Charge for Covered Medical Expenses	
Pre-certification is not required	Deductible Waived	Deductible Waived	
COVID-19 Antibody Tests	Covered the same as any other Sickness		
Accidental Death and Dismemberment			
Principal Sum	\$10,000		

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

# **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

# **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team
  Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision;
     and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - engaged in an illegal occupation, or
  - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials Benefit for Cancer or other Life-Threatening Disease. See the Other Benefits section for more information.
- Routine Harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
  navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
  published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs except as provided elsewhere in this Certificate.
- Hypnosis.
- Rolfing.

- Biofeedback.
- Outpatient vocational recreation: art, dance, poetry, music, or other similar-type therapies.
- Pregnancy that results under a surrogate parenting agreement.
- Wigs, or scalp hair prosthesis when hair loss is because of male pattern baldness, female pattern baldness or natural or premature aging.
- Personal convenience items such as missed appointments, completion of claim forms.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

### **Activities Related**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Surgery for removal of excess skin or fat.

### **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - o Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - Sperm storage costs;
  - Ovulation induction and monitoring;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
  - o Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.

### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

### **Dental**

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

### Hearing

• Charges for hearing exams, hearing screening, and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct
  deformity resulting from disease, or trauma. This does not apply to treat gender dysphoria or gender reassignment
  surgery.

### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter
  drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
  Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
  are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

# **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- · Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- · Secondary point of contact
- Date of birth

# 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629

# **Teladoc**

By phone or internet, **Teladoc** gives you 24/7 access to board-certified physicians for Behavioral Health services. Whether you are at school, home or traveling, Teladoc can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at <a href="https://www.teladoc.com/wellfleetstudent">https://www.teladoc.com/wellfleetstudent</a> or call (800)-Teladoc (835-2362).



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.