

Use the Find Care tool

to locate Anthem Preferred Provider Organization (PPO) providers at [anthem.com/ca](https://www.anthem.com/ca)

Anthem Blue Cross' Find Care tool was created to make it easier to find the care you need.

Your Anthem Preferred Provider Organization (PPO) plan provides access to a broad network of doctors, specialists, and hospitals across the state, offering flexible, quality care to fit your needs and budget. With a PPO plan, you have the flexibility to select a participating primary care provider (PCP) who will be your main healthcare coordinator.

1 Go to [anthem.com/ca/find-care](https://www.anthem.com/ca/find-care).

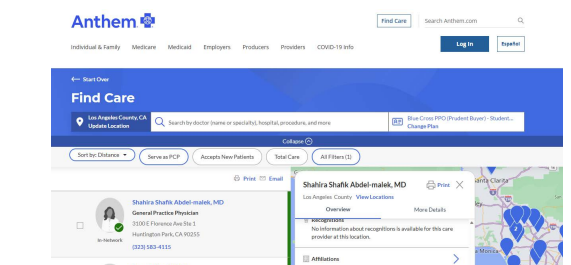
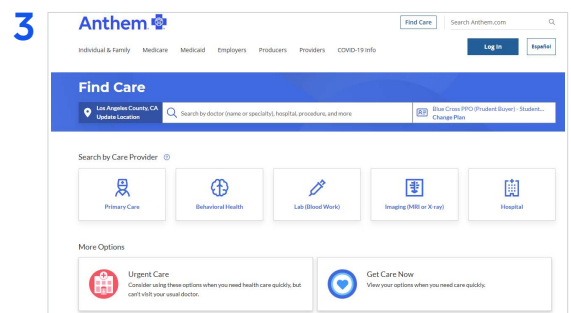
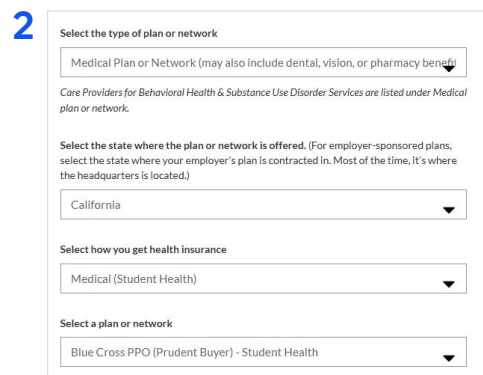
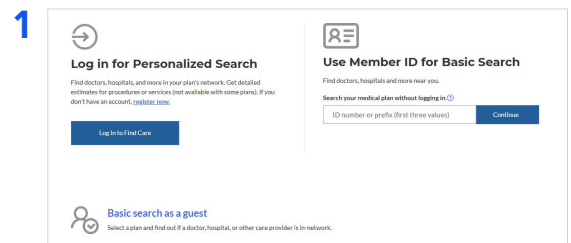
Choose **Log In to Find Care** or **Basic search as a guest**.

2 Scroll down and complete the following fields:

- Select the type of plan or network — Use the dropdown menu to choose **Medical Plan or Network**.
- Select the state — Use the dropdown menu to choose **California**.
- Select how you get health insurance — Use the dropdown menu to choose **Medical (Student Health)**.
- Select a plan or network — Use the dropdown menu to choose **Blue Cross PPO (Prudent Buyer) - Student Health**.
- Select the **Continue** button.

3 In the *Update Location* field, enter your city, county, or ZIP code. You now have two options to narrow your search:

- **Option 1** — Enter a care provider by name or specialty in the search box. The results will appear below the search box, where you can select the name for more details about the care provider.
- **Option 2** — Search by Care Provider. Select the icon for the type of provider you need. The results will appear on a new screen, and you can select the care provider name for additional details.



Note: Please ensure your care provider participates at the location where you will receive services. Some providers may participate in multiple locations, which may not all be in network with your Blue Cross PPO plan.

4 View your search results:

Choose the printer icon to print the results of your search, or select the email icon to email the search. (Only the first 100 listed providers will appear.)

Select a care provider name to see more details. To return to your results, select the "X" on the upper right of the pop-up screen.

5 Tips for finding the right provider and best coverage:

- We try to ensure that our Find Care results are up to date and accurate. When providers leave a network, we update our listings as soon as possible. For the most accurate results, log in as a member or enter the first three values of the member number found on your member ID card.
- Make sure you choose the correct plan to find doctors, hospitals, and other care providers who are in your network.
- Contact the provider to make sure they are in your plan's network and that the care you need is covered.
- Certain hospitals and practices may be in network for some specialties but not for other specialties at the same location.
- Please verify with your provider that they're in network at the site you plan to visit before receiving care.
- To ensure coverage as a benefit, certain services are evaluated to verify that the level of care and chosen facility meet medical standards and evidence-based guidelines. If coverage is initially denied, you may resubmit your request for review with an alternative care provider or facility.



We're here to help

If you have questions about your benefits or using the Find Care tool:

- Call the Member Services number on your ID card.
- Live chat with a Member Services representative through the [SydneySM Health](#) app or at [anthem.com/ca](https://www.anthem.com/ca).



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