

# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2024/2025

#### **DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:**

## SAINT ANSELM COLLEGE Manchester, NH

("the Policyholder")

## **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2425NHSHIP41

Group Number: ST1525SH

Effective: 08/01/2024 - 07/31/2025

**ADMINISTERED BY:** 

#### Wellfleet Group, LLC



## Welcome Students...

We are pleased to provide you with this summary of the 2024 – 2025 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form NH SHIP Cert (2024). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <u>www.wellfleetstudent.com</u>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

## PENDING STATE APPROVAL

The Plan described in "Benefits at a Glance" is awaiting approval by the New Hampshire Department of Insurance. If the Plan is changed during the approval process, a revision of this document will be provided. This is not an insurance policy and your receipt of this document does not constitute the issuance or delivery of a policy of insurance.

# **Important Contact Information & Resources**



## **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

## **Plan Administration**

## **Enrollment, Eligibility, & Waivers**

Gallagher Student Health & Special Risk 500 Victory Road Quincy, MA 02171 (833) 255-0741 www.gallagherstudent.com/saintanselm

## Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com

Monday–Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time

Friday, 9:00 a.m. to 5:00 p.m.Eastern Time

## Claims

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



PPO Network

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Cigna www.mycigna.com



## **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <u>http://wellfleetrx.com/students/formularies/</u> for more information.

Member Pharmacy Help (877) 640-7940



For further information about your plan please use the QR code below.



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# **General Information**

## Am I Eligible

All students enrolled at Saint Anselm College are automatically enrolled in and billed for the Student Health Insurance Plan at registration and the premium will be added to the student's tuition fees. All students insured by a plan that provides comparable coverage can request to waive enrollment.

## Dependents

Dependents are not eligible.

## How Do I Waive/Enroll?

- 1. Go to www.gallagherstudent.com/saintanselm
- 2. Click "LOG IN" on the Profile tile
- 3. First Time Users: An email from Gallagher Student Health has been sent to your student email with a temporary password. Click on the link provided in the email and insert the temporary password. (If you did not receive a temporary password, you can choose the 'Forgot your password?' option on the login page).
- 4. Click "WAIVER" or "ENROLL" on the Plan Summary tile.
- 5. Follow the instructions to complete the form.
- A reference number will be emailed upon submission, however final determination may take 24-48 hours.

The deadline to waive coverage for Annual coverage is 09/29/2024.

Coverage Start Date		All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.		
Coverage Start Date	Coverage End Date	Waiver Deadline Date		
08/01/2024	07/31/2025	09/29/2024		
01/01/2025	07/31/2025	02/23/2025		
Plan Costs	for Students			
Annual	Spring (New Student	Only)		
\$3,262	\$1,895			
	08/01/2024 01/01/2025 Plan Costs Annual	08/01/2024         07/31/2025           01/01/2025         07/31/2025           Plan Costs for Students           Annual           Spring (New Student		

## **Effective Dates & Costs**

## \*The above plan costs include an administrative service fee.

## **Plan Benefits**

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or Out-of-Network air Ambulance Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

## **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$0	\$0
Out-of-Pocket Maximum *Combined In-Network and Out-of-Network Provider Individual	\$6	,850
Prescription Drug Out-of- Pocket Maximum* Combined In-Network Provider and Out-of-Network Provider	\$2,500	
Maximum will be applied to sati	ered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket tisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for t is applied to the In-Network Provider Out-of-Pocket Maximum will be applied to satisfy Out-of-Pocket Maximum.	

	ver exceed the federal maximum. Pocket Maximum counts toward the overall (	Dut-of-Pocket Maximum.
Coinsurance	75% of the Negotiated Charge (NC)	65% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) for Covered Medical Expenses	100% of (U&C) Charge for Covered Medical Expenses Deductible, Coinsurance, and any Copayment are not applicable
Physician Office Visits including Specialists/Consultants	75% of the (NC) for Covered Medical Expenses	65% of (U&C) Charge for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	75% of the (NC) for Covered Medical Expenses	Paid the same as In-Network Provider subject to (U&C) Charge
Urgent Care Centers for non-life-threatening conditions	75% of the (NC) for Covered Medical Expenses	65% of (U&C) Charge for Covered Medical Expenses

## **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW, THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
	INPATIENT SERVICES	
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Subject to Semi-Private room rate unless intensive care unit is required.		
Room and Board includes intensive care.		
Pre-Certification Required		

Preadmission Testing	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Physician's Visits while Confined	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Skilled Nursing Facility Benefit Pre-Certification Required	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Registered Nurse Services for private duty nursing while Confined	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
MENT	AL HEALTH DISORDER AND SUBSTANCE USE	DISORDER BENEFITS
requirements, day or visit limits	Mental Health Parity and Addiction Equity Act , and any Pre-certification requirements that no more restrictive than those that apply to r	apply to a Mental Health Disorder and nedical and surgical benefits for any other
Inpatient Mental Health Disorder and Substance Use Disorder Benefit Pre-Certification Required	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Outpatient Mental Health Disorder and Substance Use Disorder Benefit Including Emergency room boarding		
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses

	PROFESSIONAL AND OUTPATIENT SE	RVICES
Surgical Expenses		
Inpatient and Outpatient Surgery includes: Pre-Certification Required Surgeon Services Anesthetist Assistant Surgeon	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Therapeutic Abortion Expense	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Bariatric Surgery for Insureds Person's 18 years of age or older. Pre-Certification Required	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Bone Marrow Testing – Human Leukocyte Testing Benefit	Same as any other Covered Sickness	<u> </u>
Reconstructive Surgery Pre-Certification Required	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Other Professional Services	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·
Gender Affirming Treatment Benefit Pre-Certification Required	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Home Health Care Expenses Pre-Certification required	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Hospice Care Coverage	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses

Office Visits		
Physician's Office Visits including Specialists/Consultants	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Telemedicine or Telehealth Services	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Telemedicine or Telehealth Services by a contracted Provider (Behavioral Health)	\$0 Copayment per visit then the plan pays 1 Medical Expenses	.00% of the Negotiated Charge for Covered
Allergy Testing and Treatment, including injections	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Chiropractic Care Benefit	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Chiropractic Care Benefit Maximum visits per Policy Year	30	30
Court ordered Examinations and Services	Same as any other Covered Sickness	
Shots and Injections unless considered Preventive Services	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
EMER	GENCY SERVICES, AMBULANCE AND NON-EN	IERGENCY SERVICES
Emergency Services in an emergency department for Emergency Medical Conditions.	75% of the Negotiated Charge for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care Centers for non- life-threatening conditions	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
Emergency Ambulance Service ground and/or air, water transportation	75% of the Negotiated Charge for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation	75% of the Negotiated Charge for Covered Medical Expenses	Ground Ambulance transportation: 65% of Usual and Customary Charge for Covered Medical Expenses

Pre-Certification Required for		Air Ambulance transportation: Paid the
non-emergency air		same as In-Network Provider subject to
Ambulance (fixed wing)		Usual and Customary Charge.
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D	IAGNOSTIC LABORATORY, TESTING AND IMA	
Diagnostic Imaging Services	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
Pre-Certification Required	Medical Expenses	Covered Medical Expenses
CT Scan, MRI and/or PET	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
Scans	Medical Expenses	Covered Medical Expenses
Pre-Certification Required		
Laboratory Procedures	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
(Outpatient)	Medical Expenses	Covered Medical Expenses
Chemotherapy and Radiation	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
Therapy	Medical Expenses	Covered Medical Expenses
Pre-Certification Required		
Infusion Therapy	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
Pre-Certification Required	Medical Expenses	Covered Medical Expenses
	REHABILITATION AND HABILITATION TH	HERAPIES
Cardiac Rehabilitation	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
	Medical Expenses	Covered Medical Expenses
Pulmonary Rehabilitation	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
	Medical Expenses	Covered Medical Expenses
Rehabilitation Therapy	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
including, Physical Therapy,	Medical Expenses	Covered Medical Expenses
and Occupational Therapy		
and Speech Therapy		
Rehabilitation Therapy	30	30
Maximum Visits for each		
therapy per Policy Year for		
Physical Therapy, and		
Occupational Therapy and		
Speech Therapy Combined		
with Habilitation Services		
Therapy		
The Maximum Visits do not		
apply to Rehabilitation		
Therapy for a Mental Health		
Disorder or Substance Use		
Disorder.		
Habilitation Services	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
including, Physical Therapy,	Medical Expenses	Covered Medical Expenses
and Occupational Therapy and Speech Therapy		
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Habilitation Services	30	30
Maximum Visits for each		
therapy per Policy Year for		
Physical Therapy, and		
Occupational Therapy and		
Speech Therapy Combined		
with Rehabilitation Therapy		
internet as internet of y		
The Maximum Visits do not		
apply to Habilitation Services		
for a Mental Health Disorder		
or Substance Use Disorder.		
	OTHER SERVICES AND SUPPLIES	5
Qualified Clinical Trials	Same as any other Covered Sickness	
Routine Patient Care		
Diabetic Services and Supplies	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
(including equipment and	Medical Expenses	Covered Medical Expenses
training)		· · · · · · · · · · · · · · · · · · ·
Refer to the Prescription Drug		
provision for diabetic supplies		
covered under the		
Prescription Drug benefit.		
Dialysis Treatment	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
	Medical Expenses	Covered Medical Expenses
Durable Medical Equipment	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
Pre-Certification Required	Medical Expenses	Covered Medical Expenses
Enteral Formulas and	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
Modified Low Protein Food	Medical Expenses	Covered Medical Expenses
Products		
See the Prescription Drug		
section of this Schedule when		
purchased at a pharmacy.	75% of the Negetisted Charge for Coursed	65% of Liqual and Customary Charge for
Hearing Aids (once every 60	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
months or limited to one	Medical Expenses	Covered Medical Expenses
hearing aid per ear each time		
a hearing aid prescription		
changes)		
Infertility/Fertility Care	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
Treatment Benefits	Medical Expenses	Covered Medical Expenses
Pre-Certification Required		
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
Devices including Scalp Hair	Medical Expenses	Covered Medical Expenses
prosthesis		
prostnesis		

		[]
Scalp Hair Prosthesis due to Alopecia medicamentosa will		
be limited to \$350 per Policy		
Year.		
Pre-Certification Required		
Sports Accident Expense	75% of the Negotiated Charge for Covered	65% of Usual and Customary Charge for
Benefit - incurred as the result of the play or practice of Intercollegiate sports or club sports Pre-Certification not Required	Medical Expenses	Covered Medical Expenses
Non-emergency Care While	75% of Actual Charge for Covered Medical E	xpenses
Traveling Outside of the United States	Subject to 10,000 maximum per Policy Year	
Medical Evacuation Expense	100% of Actual Charge for Covered Medical	Expenses
	Subject to \$50,000 maximum per Policy Yea	r
Repatriation Expense	100% of Actual Charge for Covered Medical	Expenses
	Subject to \$25,000 maximum per Policy Yea	-
	PEDIATRIC DENTAL AND VISION C	ARE
Pediatric Dental Care Benefit	See the Pediatric Dental Care Benefit descri	
(to the end of the month in which the Insured Person turns age 19)	information.	
Preventive Dental Care Limited to 2 dental exams every 12 months	100% of Usual and Customary Charge for Co	overed Medical Expenses
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:		
Emergency Dental	50% of Usual and Customary Charge for Cov	rered Medical Expenses
Routine Dental Care	50% of Usual and Customary Charge for Cov	rered Medical Expenses
Endodontic Services	50% of Usual and Customary Charge for Cov	rered Medical Expenses
Prosthodontic Services	50% of Usual and Customary Charge for Cov	rered Medical Expenses
Periodontic Services	50% of Usual and Customary Charge for Cov	vered Medical Expenses
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge for Cov	rered Medical Expenses

examination per Policy Year and 1 pair of prescribed		
lenses and frames or contact		
lenses (in lieu of eyeglasses) per Policy Year.		
Claim forms must be		
submitted to Us as soon as reasonably possible. Refer to		
Proof of Loss provision contained in the General		
Provisions.		
	MISCELLANEOUS DENTAL SERVIC	
	N Contraction of the second	
Initial Emergency treatment for an Accidental Dental Injury	75% of the Negotiated Charge for Covered Medical Expenses	65% of Usual and Customary Charge for Covered Medical Expenses
for an Accidental Dental		
for an Accidental Dental Injury Sickness Dental Expense	Medical Expenses 75% of the Negotiated Charge for Covered	Covered Medical Expenses 65% of Usual and Customary Charge for

## **Prescription Drugs Retail Pharmacy**

No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy.

Refer to the Retail and Specialty supply provision in the Prescription Drug section of the Certificate for additional information regarding a 90 day supply exception.

Your benefit is limited to a 30 day supply. Coverage for more than a 30 day supply only applies if the smallest package size exceeds a 30 day supply. See "Retail Pharmacy Supply Limits" section for more information.

TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	\$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$40 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$40 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
More than a 60 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$60 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$30 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$60 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses

More than a 60 day supply filled at a Retail pharmacy	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$90 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$60 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$120 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
More than a 60 day supply filled at a Retail pharmacy	\$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$180 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
Specialty Prescription Drugs		
For each fill up to a 30 day supply.	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$60 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
More than a 30 day supply but less than a 61 day supply	\$120 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$120 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
More than a 60 day supply	\$180 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$180 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses

#### Specialty Prescription Drugs with Copayment Assistance Program

Copayment Assistance Program - Prior Authorization May Be Required: Amounts You pay out-of-pocket for covered Specialty Prescription Drugs will not exceed the applicable Tier's cost share per 30 day supply and will be applied towards the Deductible (if applicable) and Out-of-Pocket Maximum. Copayment Assistance may be available to You for certain Specialty Prescription Drugs when Your prescription is filled at a participating network pharmacy. Visit

<u>www.wellfleetstudent.com</u> for the applicable Specialty Prescription Drugs. Copayment Assistance dollars paid by the drug manufacturer for covered Specialty Prescription Drugs will not be applied towards the Deductible (if applicable) or Outof-Pocket Maximum. Any amounts paid by You for a covered Specialty Prescription Drug after Copayment Assistance will be applied to the deductible (if applicable) and Out-of-Pocket Maximum. For details, contact the Copayment Assistance Program at 636-271-5280.

Program at 636-271-5280.			
For each fill up to a 30 day	75% of the Negotiated Charge for Covered	Not Covered	
supply.	Medical Expenses		
Zero Cost Drugs			
Out-of-Network Provider	100% of the Negotiated Charge for	100% of Actual Charge for Covered Medical	
benefits are provided on a	Covered Medical Expenses	Expenses	
reimbursement basis. Claim			
forms must be submitted to			
Us as soon as reasonably			
possible. Refer to Proof of			
Loss provision contained in			
the General Provisions.			
Orally administered anti-cance	er Prescription Drugs (including Specialty Dru	gs) Note that the member's cost sharing will	
not exceed \$200 per prescript	ion.		
Benefit	efit If the cost share for the Prescription Drug's Tier is greater than the Chemotherapy Benefit or Infusion Therapy Benefit, the cost share will be calculated as follows:		
	Greater of:		
	Chemotherapy Benefit; or		
	Infusion Therapy Benefit		
<b>Diabetic Supplies (for prescrip</b>	tion supplies purchased at a pharmacy)		
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill except that the Insured		
	Person's out-of-pocket costs for covered pro	son's out-of-pocket costs for covered prescription insulin drugs will not exceed \$30	
	per 30-day supply regardless of the amount	or type of insulin that is needed to fill the	
	Insured Person's prescription.		
	MANDATED BENEFITS		
Low-Dose Mammography	Same as any other Covered Sickness, unless considered a Preventive Service		
Benefit			
Long-term antibiotic therapy	Same as any other Covered Sickness		
for tick-borne illness			
	Accidental Death and Dismembern	nent	
Principal Sum for Double Disme	emberment or Loss of Life	\$10,000	
½ Principal Sum for Single Dism	nemberment	\$5,000	
Loss must occur within 365 day	ys of the date of a covered Accident.		

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

## **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

## **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - participating in a felony,
  - o engaged in an illegal occupation, or
  - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.

- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
  navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
  published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Outpatient non-physical, occupational, speech therapies (such as art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

## **Activities Related**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

## Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

## **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Costs for an ovum donor or donor sperm;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
  - o Cloning; or
  - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
- Elective abortions except for therapeutic abortions.

## Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or

frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

## Dental

- Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.
- Extraction of impacted wisdom teeth or dental abscesses.

## Hearing

• Charges for adult routine hearing exams, and the fitting, repair, or replacement of hearing aids except as specifically provided in the Certificate.

## Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

## **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# **VISION DISCOUNT PROGRAM**

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# **EMERGENCY MEDICAL AND TRAVEL ASSISTANCE**

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

## **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada:Dial toll-free (877) 305-1966
- Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- Contact phone number and email address
- Secondary point of contact
- Date of birth

# **24 Hour Nurseline**

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629

(800) 034-7025

# Teladoc

By phone or internet, **Teladoc** gives you 24/7 access to board-certified physicians for Behavioral Health services. Whether you are at school, home or traveling, Teladoc can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at <u>https://www.teladoc.com/wellfleetstudent</u> or call (800)-Teladoc (835-2362).



## 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.