



# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2022/2023

DESIGNED EXCLUSIVELY FOR THE STUDENTS

THE MASTER'S UNIVERSITY AND SEMINARY

Santa Clarita, CA ("the Policyholder")

**UNDERWRITTEN BY:** 

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

**Policy Number: WI2223CASHIP68** 

**Group Number: ST1021SH** 

Effective: 08/01/2022 - 07/31/2023

**ADMINISTERED BY:** 

Wellfleet Group, LLC dba Wellfleet Administrators, LLC



### Welcome Students...

We are pleased to provide you with this summary of the 2022 – 2023 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form CA SHIP Cert (2022). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <a href="https://www.wellfleetstudent.com">www.wellfleetstudent.com</a>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

### PENDING STATE APPROVAL

The Plan described in "Benefits at a Glance" is awaiting approval by the CA Department of Insurance. If the Plan is changed during the approval process, a revision of this document will be provided. This is not an insurance policy and your receipt of this document does not constitute the issuance or delivery of a policy of insurance.

# **Important Contact Information & Resources**



### **Contact Us**

Wellfleet Group, LLC dba Wellfleet Administrators, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



# **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

Member Pharmacy Help (877) 640-7940

# **Plan Administration**

**Enrollment, Eligibility, & Waivers** 

Gallagher Student Health 500 Victory Road Quincy, MA 02171 (617) 770-9889

### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC dba Wellfleet Administrators, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com

Monday-Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time

Friday, 9:00 a.m. to 5:00 p.m. Eastern Time



For further information about your plan please use the QR code below.



### **Claims**

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



## **PPO Network**



Cigna Open Access Plus (OAP) www.mycigna.com

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# **General Information**

# **Am I Eligible**

All registered Domestic and International students taking 6 or more credits are required to have health insurance coverage, either through this Student Health Insurance Plan or through another individual or family plan. Students are automatically enrolled in the Student Health Insurance Plan at registration and the premium is added to the student's tuition fees unless proof of comparable coverage is provided by completing the waiver.

### **Dependents**

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

### **How Do I Waive**

### To Waive:

- Go to www.wellfleetstudent.com.
- Search The Master's University and Seminary
- Click the waiver tab and proceed as directed.
   You must fill in all of the required information on the waiver form. If any information is missing, your waiver will not be accepted.
- Click submit and review the information being provided is accurate.
- When your online waiver form is successfully submitted you will receive a confirmation email.

The deadline to waive coverage for Annual coverage is 9/13/2022.

# **Effective Dates & Costs**

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.
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Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date
Fall	08/01/2022	01/09/2023	09/13/2022
Spring/Summer	01/10/2023	07/31/2023	01/31/2023

Plan Costs	for Stuc	lents and	their De	pendents
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	Fall	Spring/Summer	
Student*	\$1,020	\$1,280	
Spouse*	\$1,020	\$1,280	
Each Child*	\$1,020	\$1,280	
3 or more Children*	\$3,060	\$3,840	

<sup>\*</sup>The above plan costs include an administrative service fee.

The plan costs for Dependents are in addition to the plan costs for student.

# **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$250	\$250
to satisfy the In-Network Deduct		Out-of-Network Deductible will not be applied ical Expenses that is applied to the In-Network tible.
Maximum will not be applied to Covered Medical expenses that	o satisfy the In-Network Provider Out-of-Poolis applied to the In-Network Provider Out-of-	\$6,600 \$13,200 the Out-of-Network Provider Out-of-Pocket cket Maximum and cost sharing You incur for Pocket Maximum will not be applied to satisfy
the Out-of-Network Provider Ou Coinsurance	ut-of-Pocket Maximum. 80% of Negotiated Charge (NC)	60% of Usual & Customary (U&C)
Preventive Services	100% of NC Deductible Waived	60% of U&C Subject to Deductible and any Copayments
Physician Office Visits including specialist and consultant visits *Check below for additional copayments if applicable	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived
Emergency Services in an emergency department for Emergency Medical Conditions.	\$100 Copayment per visit then the plan pays 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care Centers for non- life-threatening conditions	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$20 Copayment per visit then the plan pays 60% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived

# **Schedule of Benefits**

### THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED	IN-NETWORK	OUT-OF-NETWORK
INJURY/SICKNESS	INPATIENT SERVICES	
Hospital Care Includes	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Hospital room & board expenses and miscellaneous services and supplies. Subject to Semi-Private room rate unless intensive care unit is required.	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Room and Board includes intensive care. Pre-Certification Required		
Preadmission Testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit Pre-Certification required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit Maximum days per Policy Year	100	100
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Registered Nurse Services for private duty nursing while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Inpatient Mental Health and Substance Use Disorder Benefits Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Inpatient Treatment for Mental Treatment for Pervasive Developmental Disorder or Autism and		
Substance Use Disorders.  This includes inpatient Psychiatric and Residential Treatment Centers		

Health, including Gender		
Dysphoria and Behavioral		
Health		
Outpatient Mental Health		
and Substance Use Disorder		
Benefit		
For the Treatment of Mental		
Health, including Gender		
Dysphoria and Behavioral		
Health Treatment for		
Pervasive Developmental		
Disorder or Autism and		
Substance Use Disorders.		
Outpatient Office Visits	\$20 Copayment per visit then the plan	60% of Usual and Customary Charge for
(including but not limited to	pays 100% of the Negotiated Charge for	Covered Medical Expenses
the following: Physician visits,	Covered Medical Expenses	Covered Medical Expenses
individual and group therapy,	Covered Medical Expenses	Deductible Waived
hormone therapy, medication	Deductible Waived	Deddelible Walved
management)		
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Outpatient Services, other	80% of the Negotiated Charge for Covered	60% of Usual and Customary Charge for
than Office Visits. Outpatient	Medical Expenses	Covered Medical Expenses
services includes, but not	Deductible Waived	Deductible Waived
limited to the following:		
Intensive Outpatient		
Programs (IOP); Partial		
Hospitalization, Electronic		
Convulsive Therapy (ECT),		
Repetitive Transcranial		
Magnetic Stimulation (rTMS);		
Psychiatric and Neuro		
Psychiatric testing; and		
*Gender Transition surgery.		
*Pre-Certification Required		
r re-cerunication Required	PROFESSIONAL AND OUTPATIENT SEI	RVICES
Surgical Expenses	THO ESSIGNAL AND GOTT ATTENT SET	
Inpatient and Outpatient		
Surgery includes:		
Pre-Certification Required		
Surgeon Services	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
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Anesthetist	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Assistant Surgoon	200/ of the Negatiated Charge ofter	60% of Usual and Customary Charge after
Assistant Surgeon	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
	Deductible for Covered Medical Expenses	Deductible for Covered ividuical Expenses

Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Bariatric Surgery Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Other Professional Services		
Gender Transition Benefit	See benefits for Mental Health Disorder and	Substance Use Disorder
Home Health Care Expenses Pre-Certification required	\$20 Copayment per visit then the plan pays 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	\$20 Copayment per visit then the plan pays 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses Maximum visits per Policy Year	100	100
Hospice Care Coverage	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician's Office Visits including Specialists/Consultants	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	60% of Usual and Customary Charge for Covered Medical Expenses  Deductible Waived
For Mental Health and Substance Use Disorder benefit see the Mental Health and Substance Use Disorder Benefit section	Deductible Waived	
Telemedicine or Telehealth Services	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	60% of Usual and Customary Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived

Acupuncture Services	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Allergy Testing and Treatment including injections	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses Pre-Certification Required after the 5th visit.	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Maximum visits per Policy Year	20	20
Shots and Injections unless considered Preventive Services Up to \$200 maximum per Policy Year	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Tuberculosis screening, Titers, QuantiFERON B tests including shots (other than covered under preventive services)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Services, Ambulan	Learning Learning Control   Control	
Emergency Services in an emergency department for Emergency Medical Conditions.	\$100 Copayment per visit then the plan pays 80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care Centers for non- life-threatening conditions	\$20 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$20 Copayment per visit then the plan pays 60% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived
Emergency Ambulance Service ground and/or air, water transportation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Non-Emergency Ambulance Service ground and/or air, water transportation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Diagnostic Laboratory, Testing	and Imaging Services	<u> </u>
Diagnostic Imaging Services Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

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CT Scan, MRI and/or PET	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
Scans	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Pre-Certification Required			
Laboratory Procedures	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
(Outpatient)	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
(Outpatient)	Deductible for covered Medical Expenses	Deductible for Covered Medical Expenses	
Chemotherapy and Radiation	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
Therapy	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Pre-Certification Required	'	·	
·			
Infusion Therapy	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Rehabilitation and Habilitation	-		
Cardiac Rehabilitation	\$20 Copayment per visit then the plan	\$20 Copayment per visit then the plan pays	
	pays 80% of the Negotiated Charge for	60% of Usual and Customary Charge for	
	Covered Medical Expenses	Covered Medical Expenses	
	Deductible Waived	Deductible Waived	
Pulmonary Rehabilitation	\$20 Copayment per visit then the plan	\$20 Copayment per visit then the plan pays	
Tullionary Keriabilitation	pays 80% of the Negotiated Charge for	60% of Usual and Customary Charge for	
	Covered Medical Expenses	Covered Medical Expenses	
	Deductible Waived	Deductible Waived	
	Beautific Walved	Deadelible Walved	
Rehabilitation Therapy	\$20 Copayment per visit then the plan	\$20 Copayment per visit then the plan pays	
including, Physical Therapy,	pays 80% of the Negotiated Charge for	60% of Usual and Customary Charge for	
and Occupational Therapy	Covered Medical Expenses	Covered Medical Expenses	
and Speech Therapy	Deductible Waived	Deductible Waived	
Pre-Certification Required			
	Pre-Certification Required after the 5th		
	visit for Physical Therapy and/or		
	Occupational Therapy.		
Habilitation Commisses	¢20 Canarymant non-visit than the plan	¢20 Consument nonviolet then the plan nove	
Habilitation Services including, Physical Therapy,	\$20 Copayment per visit then the plan	\$20 Copayment per visit then the plan pays 60% of Usual and Customary Charge for	
and Occupational Therapy	pays 80% of the Negotiated Charge for Covered Medical Expenses	Covered Medical Expenses	
and Speech Therapy	Deductible Waived	Deductible Waived	
Pre-Certification Required	beddenote waived	Beddelible Walved	
The determination negative	Pre-Certification Required after the 5th		
	visit for Physical Therapy and/or		
	Occupational Therapy.		
	-		
OTHER SERVICES AND SUPPLIES			
Covered Clinical Trials	Same as any other Covered Sickness		
Diabetic services and supplies	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
(including equipment and	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
training)			
Pofor to the Procesintian David			
Refer to the Prescription Drug provision for diabetic supplies			
provision for diabetic supplies			

covered under the			
Prescription Drug benefit.			
Dialysis Treatment	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Durable Medical Equipment	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Enteral Formulas and	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
Nutritional Supplements See the Prescription Drug section of this Schedule when purchased at a pharmacy.	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Maternity Benefit	Same as any other Covered Sickness		
Prosthetic and Orthotic	80% of the Negotiated Charge after	60% of Usual and Customary Charge after	
Devices Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses	
Outpatient Private Duty Nursing Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Non-emergency Care While Traveling Outside of the United States	60% of Actual Charge after Deductible for Covered Medical Expenses Subject to \$10,000 maximum per Policy Year		
Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived		
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived		
Pediatric Dental and Vision Car			
Pediatric Dental Care Benefit	See the Pediatric Dental Care Schedule of B	enefits and Pediatric Dental Care Benefit	
(to the end of the month in which the Insured Person turns age 19)	description for further information.		
Preventive Dental Care Limited to 1 dental exam every 6 months			
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:			
Type A services: Diagnostic and Preventive care	100% of Usual and Customary Charge after	Deductible for Covered Medical Expenses	

Type B services: Basic Restorative Care	50% of Usual and Customary Charge after D	eductible for Covered Medical Expenses
Type C services: Major Restorative care	50% of Usual and Customary Charge after D	reductible for Covered Medical Expenses
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge after D	reductible for Covered Medical Expenses
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Pediatric Vision Care Benefit descrip	otion for further information.
Routine Eye Exams, eyeglasses and/or contact lenses	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Optional lenses and treatment	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Limited to 1 visit per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year		
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Miscellaneous Dental Services		
Accidental Injury Dental Treatment for Insured Persons over age 18	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Treatment for Temporomandibular Joint (TMJ) Disorders	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
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Surgical Services Directly	80% of the Negotiated Charge after	60% of Usual and Customary Charge after
Affecting the Upper or Lower Jawbone Benefit	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
	PRESCRIPTION DRUGS	
Prescription Drugs Retail Phari		
No cost sharing applies to ACA	Preventive Care medications filled at a partici	pating network pharmacy.
TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail	\$10 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$10 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
pharmacy		
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Copayment waived for Generic Contraceptive Prescription Drugs and Brand Name Contraceptive Prescription Drugs for which there are no therapeutic equivalent. Up to a 12-month supply of contraceptives may be dispensed with a single prescription order.	Copayment waived for Generic Contraceptive Prescription Drugs and Brand Name Contraceptive Prescription Drugs for which there are no therapeutic equivalent. Up to a 12-month supply of contraceptives may be dispensed with a single prescription order.
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$20 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$20 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
More than a 60 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$30 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	\$25 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$25 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		

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See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$50 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$50 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
More than a 60 day supply filled at a Retail pharmacy	\$75 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$75 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy	\$50 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$50 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$100 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$100 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
More than a 60 day supply filled at a Retail pharmacy	\$150 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$150 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses

Specialty Prescription Drugs		
Specialty Prescription Drugs For each fill up to a 30 day supply.  Out-of-Network Provider benefits are provided on a reimbursement basis. Claim	\$50 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$50 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
More than a 30 day supply but less than a 61 day supply	\$100 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$100 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
More than a 60 day supply	\$150 Copayment then the plan pays 100% of Negotiated Charge for Covered Medical Expenses Deductible Waived	\$150 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
Zero Cost Medications		
Out-of-Network Provider	100% of the Negotiated Charge for	100% of Actual Charge for Covered Medical
benefits are provided on a	Covered Medical Expenses	Expenses
reimbursement basis. Claim	Deductible Waived	Deductible Waived
forms must be submitted to		
Us as soon as reasonably		
possible. Refer to Proof of		
Loss provision contained in the General Provisions.		
Orally administered anti-cance	r prescription drugs(including specialty drug	s)
Benefit	Same as any other Prescription Drug. The to	otal amount of Copayments and Coinsurance
	an Insured Person must pay will not exceed	\$250 for an individual prescription of up to a
	30-day supply.	
	ion supplies purchased at a pharmacy)	5
Benefit	Paid the same as any other Retail Pharmacy	Prescription Drug Fill.
	Mandated Benefits	
AIDS Vaccine	Same as any other Preventive Service	
Alzheimer's Disease Coverage	Same as any other Covered Sickness	
Behavioral Health Treatment	See benefits for Mental Health and Substan	ce Use Disorder
for Pervasive Developmental		
Disorder or Autism		
Dental Anesthesia	Same as any other Covered Sickness	
Diethylstilbestrol (DES) Coverage	Same as any other Covered Sickness	
Mastectomy Benefit	Same as any other Covered Sickness	
Osteoporosis	Same as any other Preventive Service	

Special Shoe Benefit	Same as any other Covered Sickness	
Accidental Death and Dismemberment		
Principal Sum	\$10,000	

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

### **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the sickness or injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers[, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a licensed midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Expenses paid by Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medi-Cal.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision;
     and
  - o The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - o engaged in an illegal occupation, or
  - o participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.

- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Services and Supplies section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Sleep Disorders, unless medically necessary, except for the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

### **Activities Related:**

• Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.

### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

### **Family Planning:**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - In vitro fertilization, [gamete intrafallopian tube transfers] or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Artificial insemination;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood (maternity services are Covered for Members acting as surrogate mothers);
  - Cloning; or
  - · Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an

External Appeal Agent.

### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

### **Dental**

- Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.
- Extraction of impacted wisdom teeth or dental abscesses.

### Hearing

• Charges for hearing screening, hearing aids and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.

### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter
  drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
  Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
  are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Any drug or medicine for the purpose of weight control;
- Fertility drugs;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

### **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- · Secondary point of contact
- · Date of birth

# 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.