



# 24/7 Behavioral Telehealth

CareConnect provides students with immediate access to licensed behavioral health clinicians where and when they need them most.



#### What is CareConnect?

An integrated behavioral health program that offers easy access to licensed behavioral health clinicians 24/7/365 via telephone. It works in sync with student health centers at Wellfleet Student client schools and your health plan.

### **Integrated Program Features**

- 24/7/365 telephone access answered by licensed clinical professionals
- Referral to Student Health Center or emergency room for medical problems
- Live counseling, complete assessment, and coordination of care post-call

#### **How it works**

Simply call **1-888-857-5462** to be connected immediately with a CareConnect counselor.

They will provide in-the-moment support and determine the most clinically-appropriate next step. This includes counseling, or referrals to the Student Health Center, medical provider, or emergency services.

#### **Concerns Covered**

- Drug Abuse
- Alcohol-Related Concerns
- Transition and/or Adjustment Issues
- Stress Related to Coursework, Careers
- Cultural Diversity Issues

- Eating Disorders and/or Body Concerns
- Anger Management Issues
- Suicidal or Homicidal Ideations
- Relationship Problems

## **About Us**

When it comes to health, students couldn't be more different than the general population. And, as the college-aged population's wants and needs change over time, students need care that evolves with them.

But many student health plans are carbon copies of insurance carriers' commercial plans, leaving students to wonder why they're paying for coverage that doesn't suit their lives.

That's why Wellfleet is hyper-focused on delivering member satisfaction through clinical programs designed to improve access to care, lower costs of prescription drugs, and enhance student experience and success.

We achieve this through an intense commitment to the Triple Aim, ensuring our student members receive the right care at the right price and to their satisfaction.

Learn more at wellfleetstudent.com/careconnect