

XP Health | Quick Start Guide Mobile App

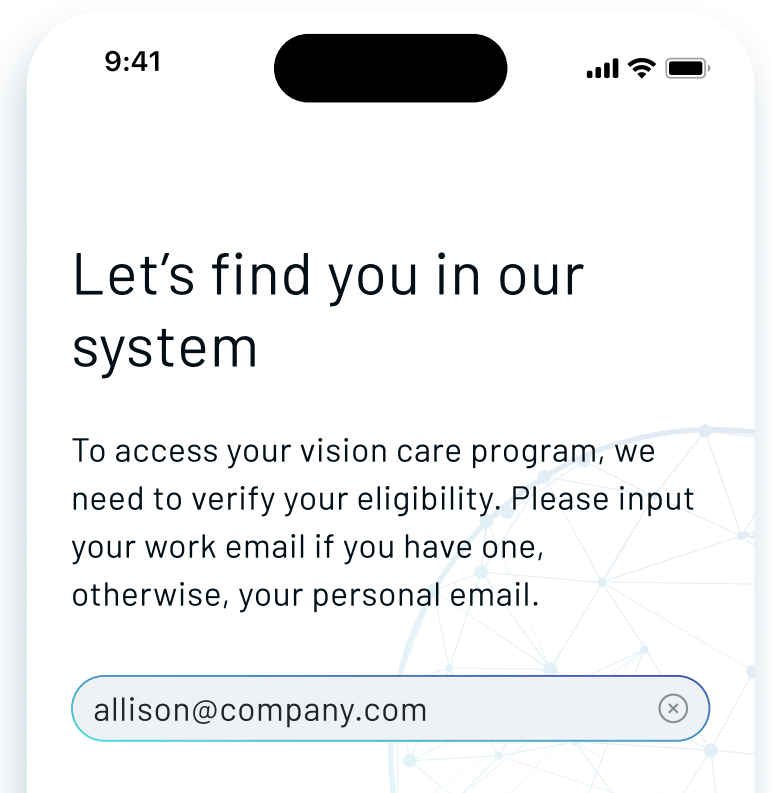
VISION CARE SUBSCRIPTION DISCOUNT PLAN DISCLAIMER [DISCOUNT ONLY - NOT AN INSURANCE PLAN] - This program provides wholesale pricing or negotiated discounts on behalf of members on certain vision services and products through participating vision care providers and the XP Health Marketplace. The range of the discounts may vary depending on the product and/or clinical provider. XP Health works with organizations and employers who sponsor access to discounted services or products for program members. XP Health does not pay or reimburse participating vision care providers for the cost of vision care services or products purchased by the program member. Program members may be required to pay for the cost of some vision care services or products received as detailed in the subscription plan purchased by your sponsor. You may file a complaint by contacting customer care. This program is administered by XP Health, Inc., 969 Industrial Rd, Suite A, San Carlos, CA 94070, 1-888-974-3020, <https://www.xphealth.co>.

How To Sign Up

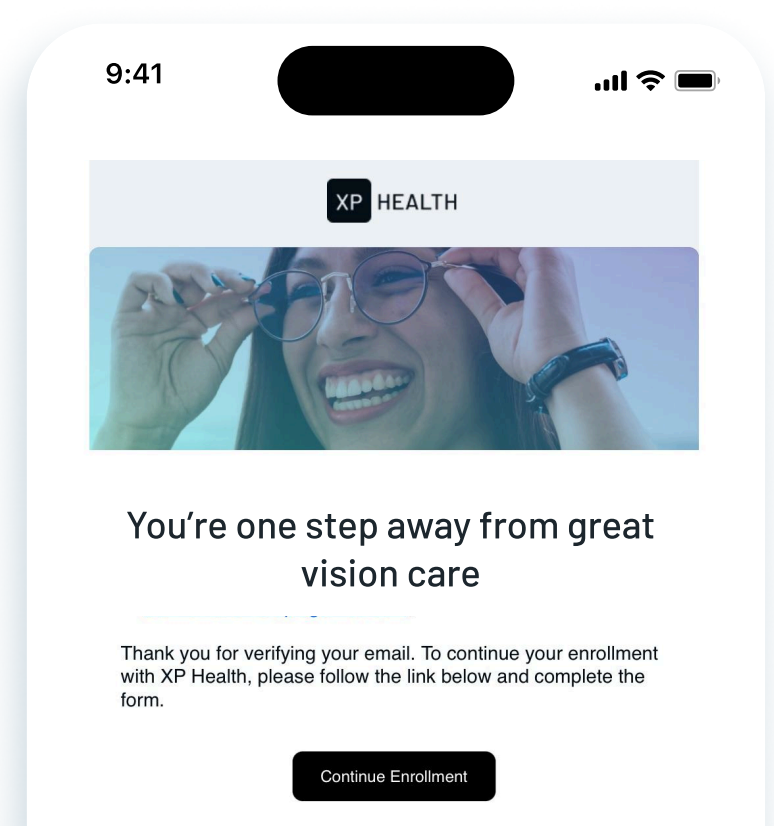
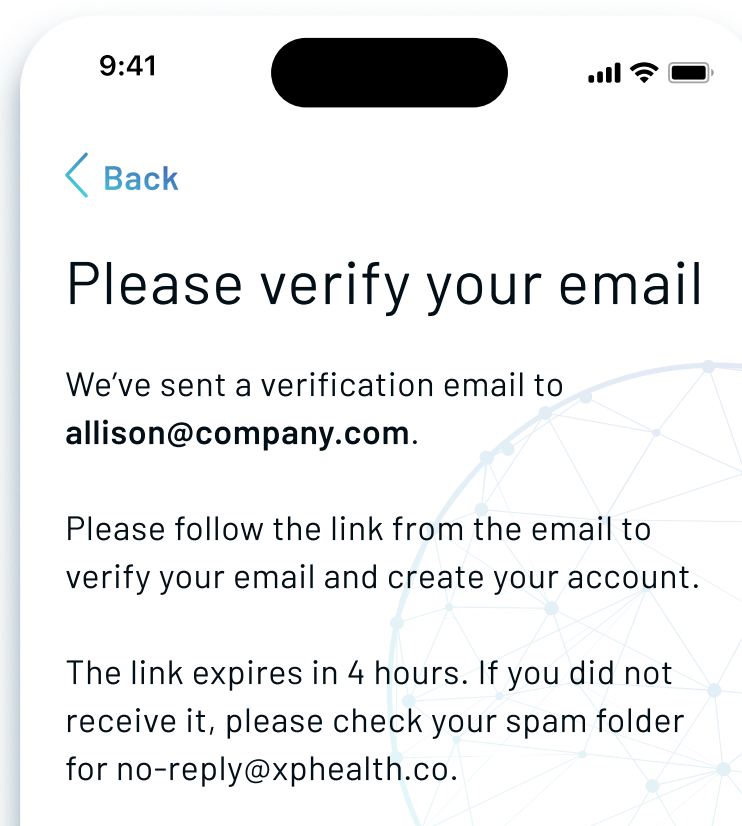
- 1 Download the XP Health mobile app from the Apple App Store (Apple devices) or Google Play (Android devices).



- 2 Activate your program using your email address.

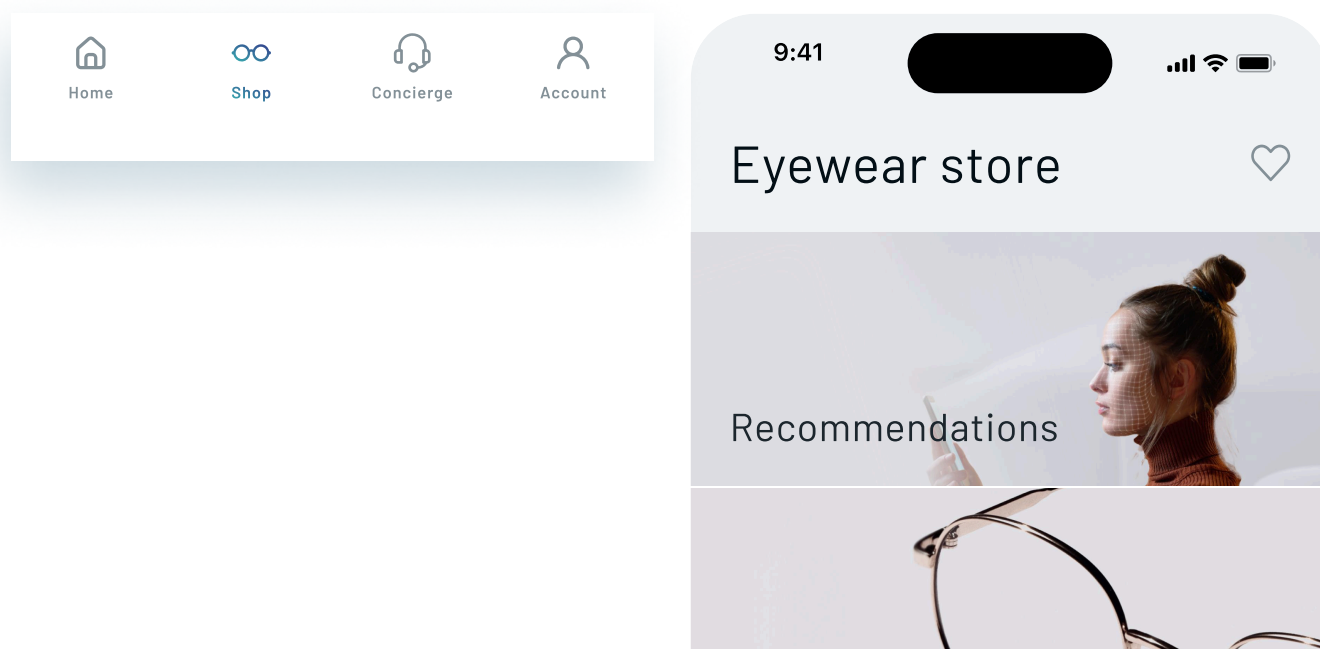


- 3 Verify your email address to continue.

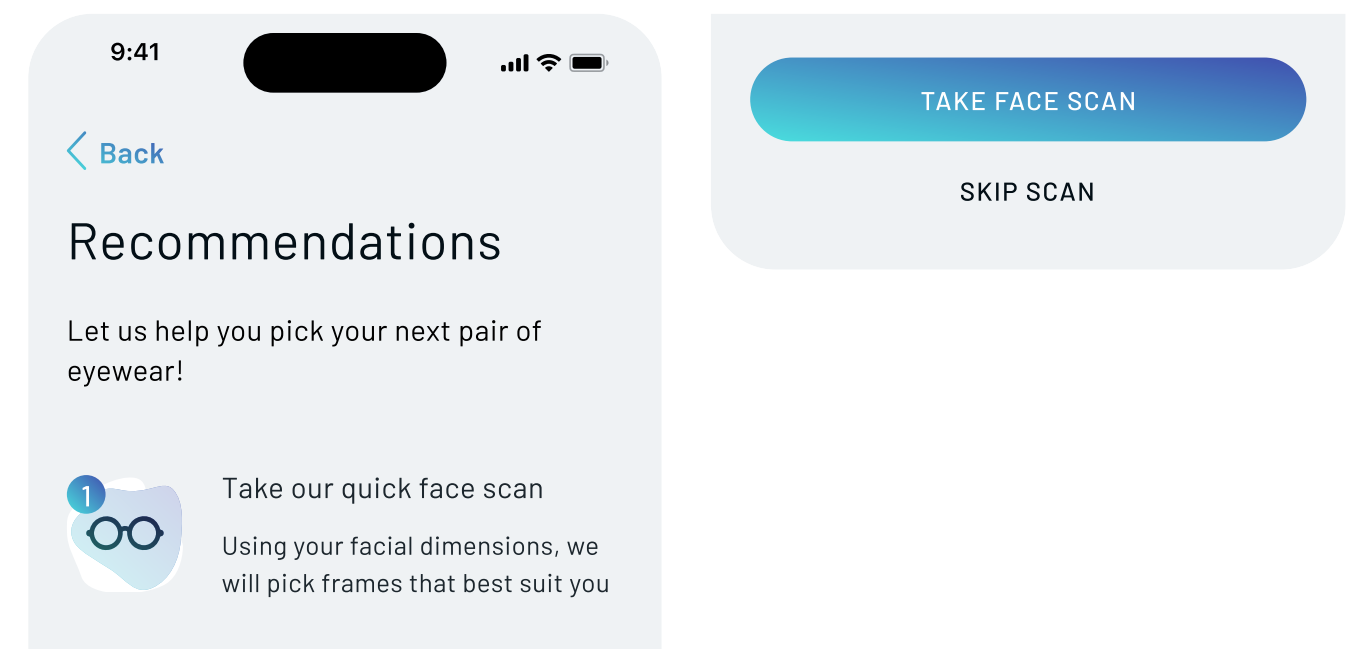


How To Get Personalized Recommendations

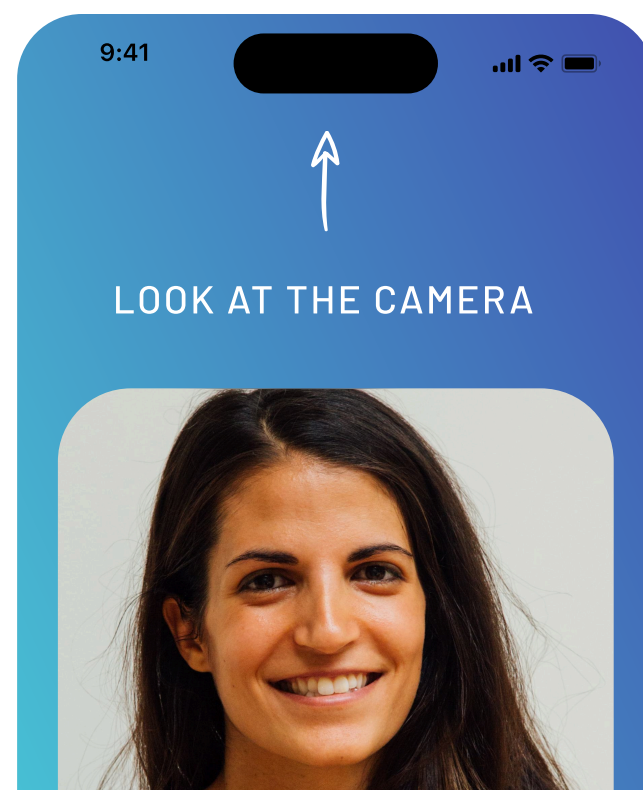
- 1 Click "Recommendations" from the "Shop" tab.



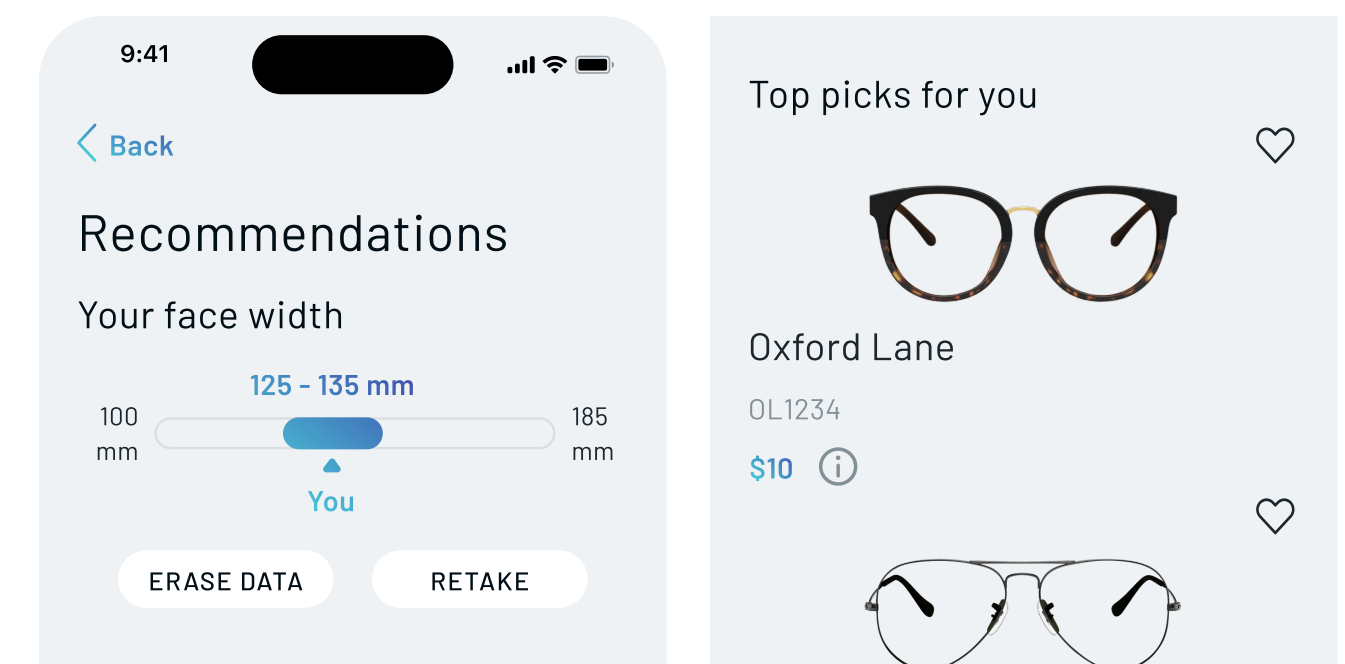
- 2 Click "TAKE FACE SCAN" to measure your facial dimensions using AI and the phone's camera.



- 3 Remember to look at the camera.

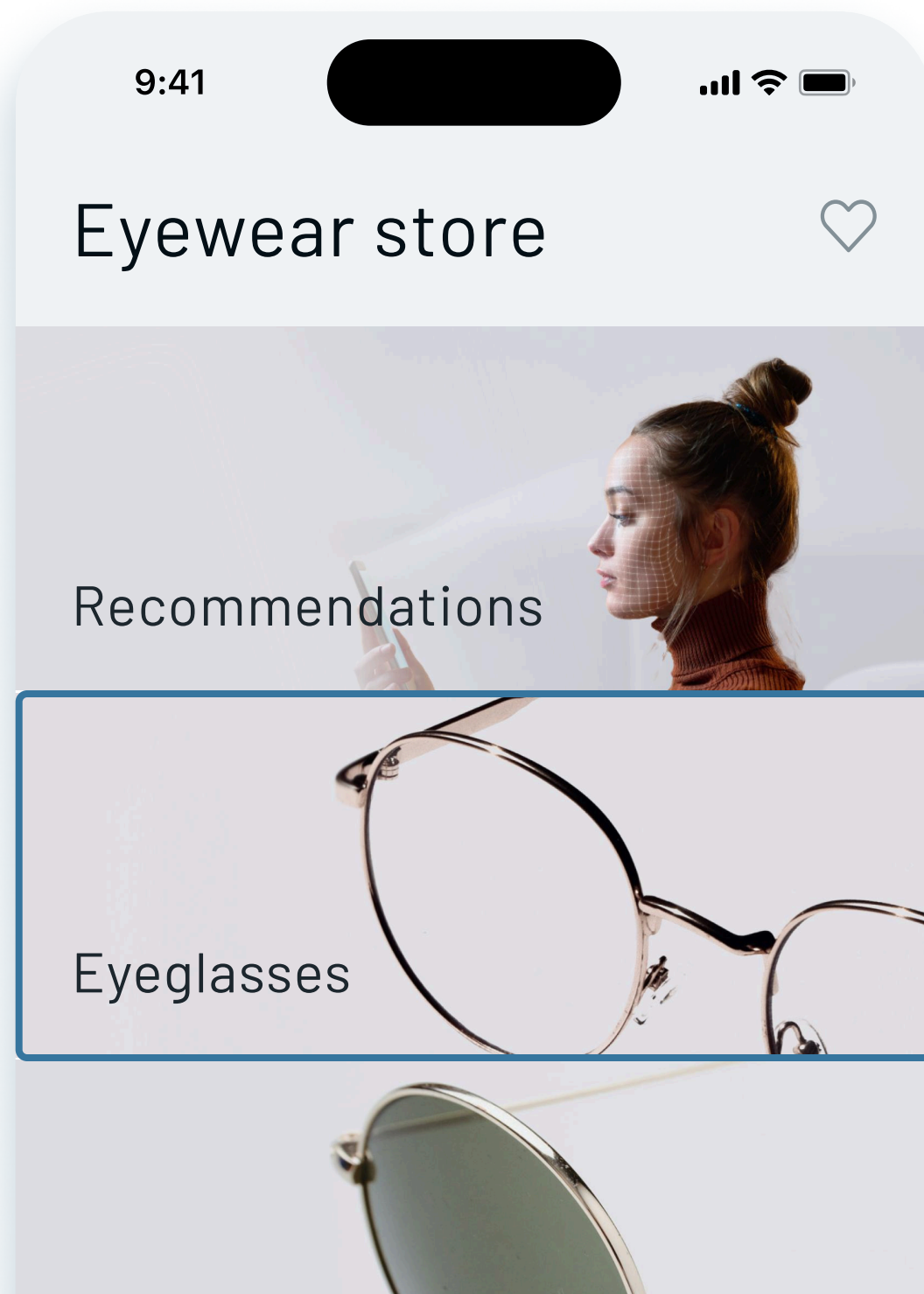


- 4 Start browsing the recommended frames.



How To Shop For Frames

- 1**  Open the XP Health mobile app and click on “Shop.” Then select Recommendations or Eyeglasses to begin shopping.

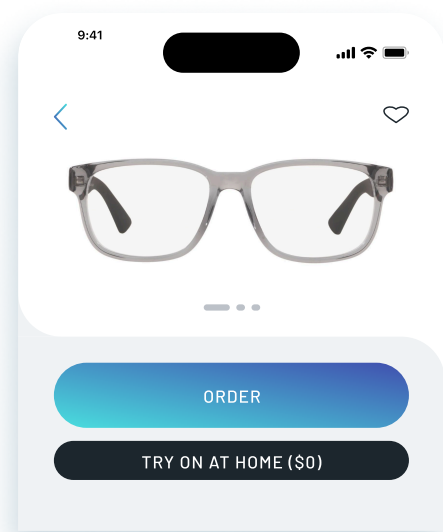


- 2** More ways to shop for frames:
- Check out your personalized recommendations or browse all our frames.
 - Virtual Try-On: Click the virtual try-on button to see how frames fit and look on you.
 - Home Try-On: Try six frames for six days from the comfort of home.



How To Shop For Frames

3 Select your favorite frame and click "ORDER."



Rx: Upload your prescription if you have one.

Prescription type
Do you want prescription lenses?

☒ Prescription +\$0

☐ Non-prescription +\$0

☐ Readers +\$0

< BACK NEXT >

9:41

< Account

Prescriptions

ALLISON'S RX

EXP: 01/23/2027

+ ADD PRESCRIPTION

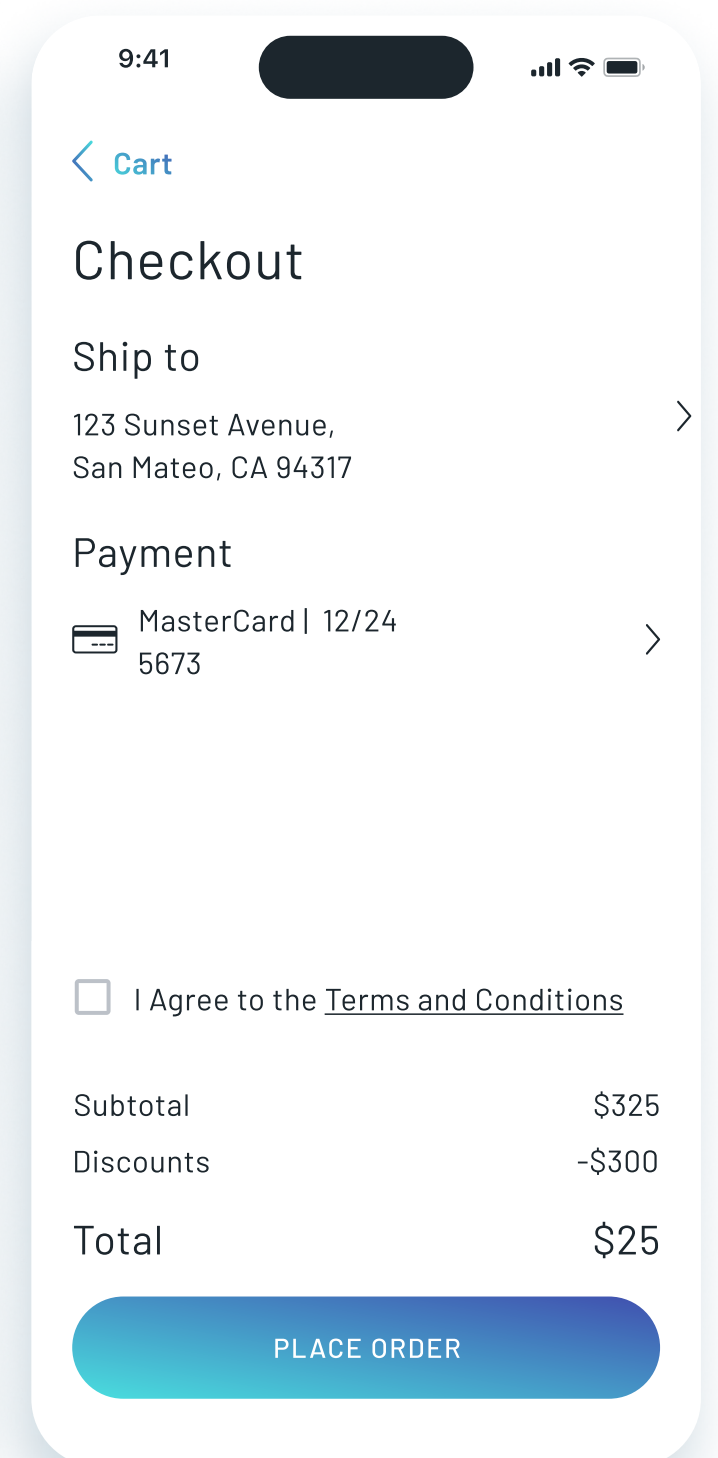
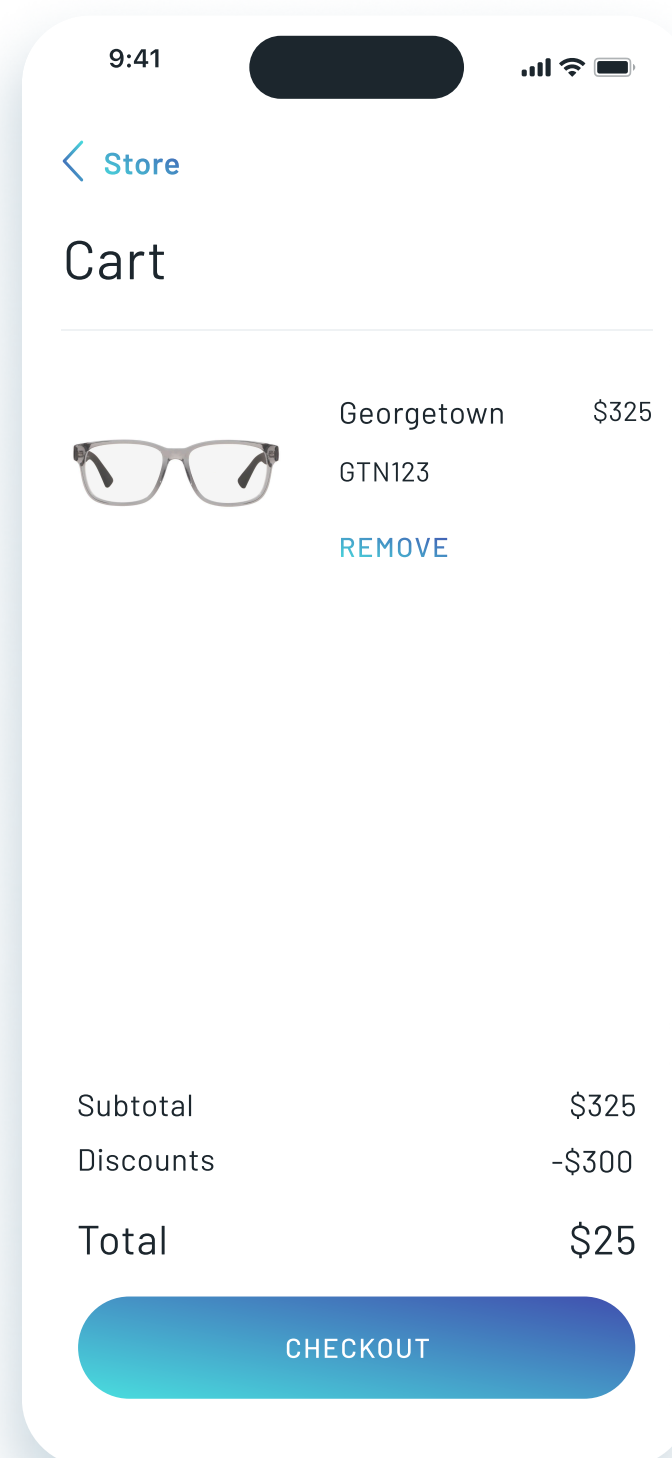
Non-Rx: Or select non-prescription or readers, which are both included in your program.

Prescription type
Do you want prescription lenses?

☐ Prescription +\$0

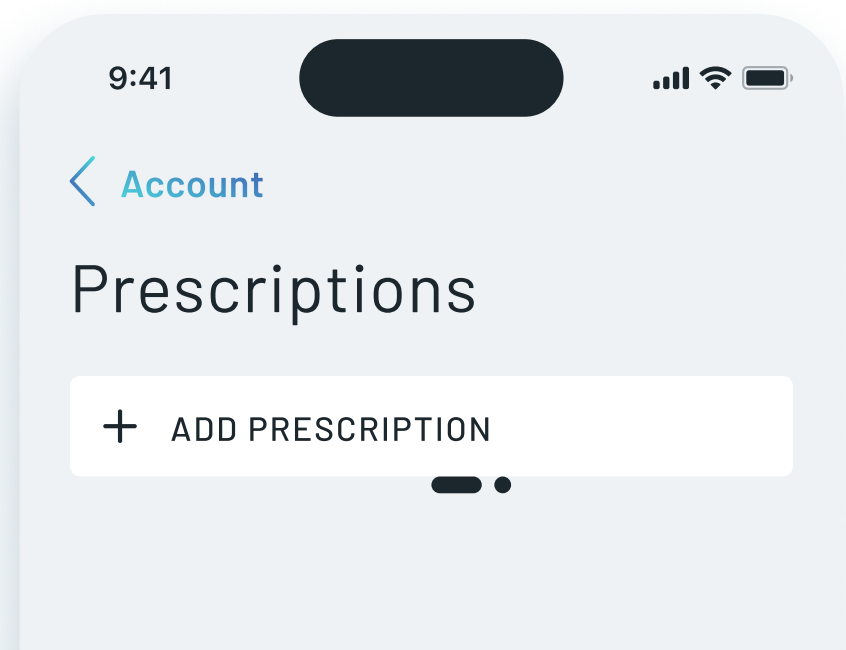
☒ Non-prescription +\$0

4 Review your frame selections and check out.

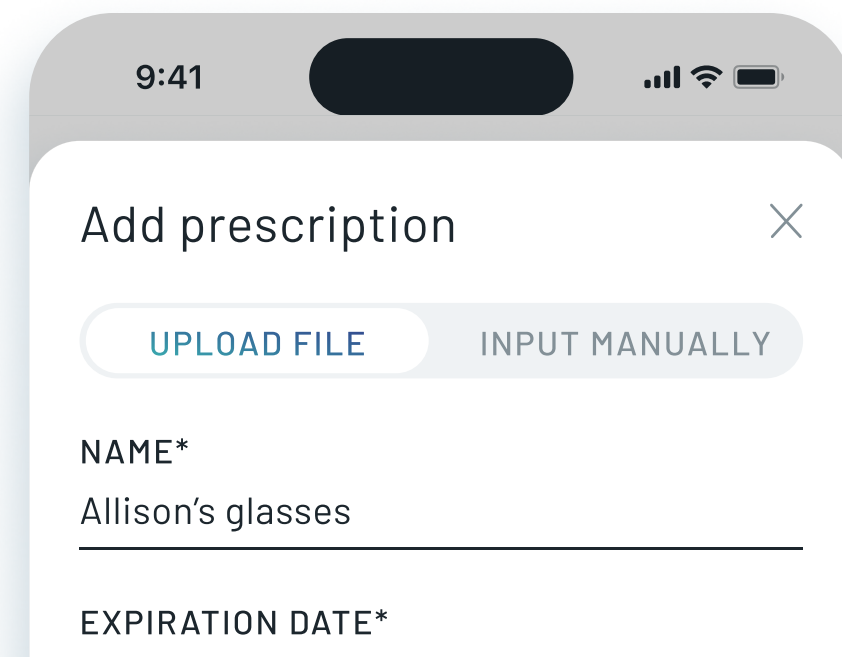


How To Upload A Prescription

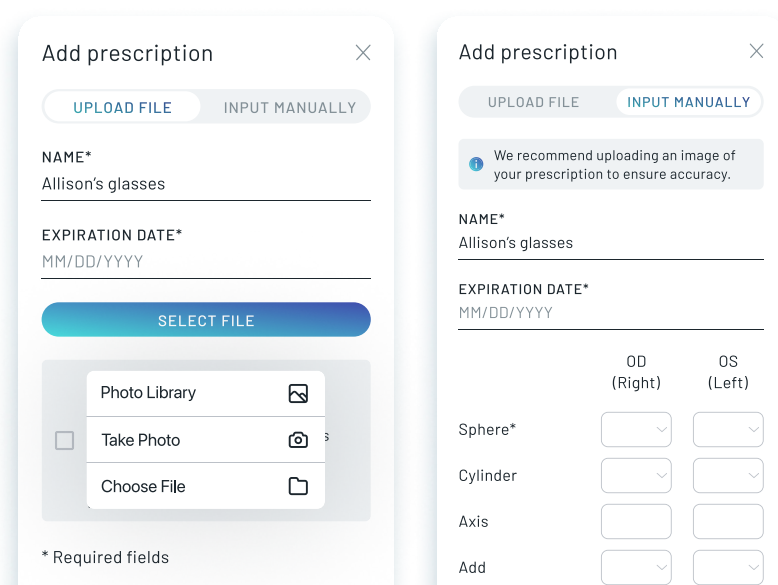
- 1 Click “+ ADD PRESCRIPTION” in the PRESCRIPTIONS section of your Account menu.



- 2 Upload a prescription photo or PDF with “UPLOAD FILE” or type the information with “INPUT MANUALLY”



- 3 Give your prescription a name and input the valid expiration date. Then upload a clear picture or PDF of the prescription.
*Your prescription must have a valid expiration date.



- 4 You can now apply your prescription to your order. View active and expired prescriptions in your account tab.
If your prescription is with Cyl $\geq \pm 4.00$ or a Sph $\geq \pm 7.00$, we will require a pupillary distance measurement. We'll help you get that measurement after placing your order.

